

THIS AGREEMENT is dated <<in

BETWEEN:

- (1) <<Name of Service Provide under number <<Company [of] <<insert Address>> ("tl
- (2) <<Name of Client>> [a conumber <<Company Regises]</p>
 <<insert Address>> ("the Company Regises]

WHEREAS:

- The Service Provider prov clients.
- (2) The Client wishes to engathis Agreement, subject to
- (3) The Service Provider agre Client, subject to the terms

IT IS AGREED as follows:

1. **Definitions and Interpreta**

1.1 In this Agreement expressions have the

"Acceptance Criteria"

"Applicable Laws"

"Business Day"

"Business Hours"

["Change Order



ed in <<Country of Registration>> whose registered office is at] OR

Country of Registration>> under e registered office is at] OR [of]

services>> services to business

to provide the services set out in ent.

s set out in this Agreement to the



therwise requires, the following

nce criteria for Milestones as set

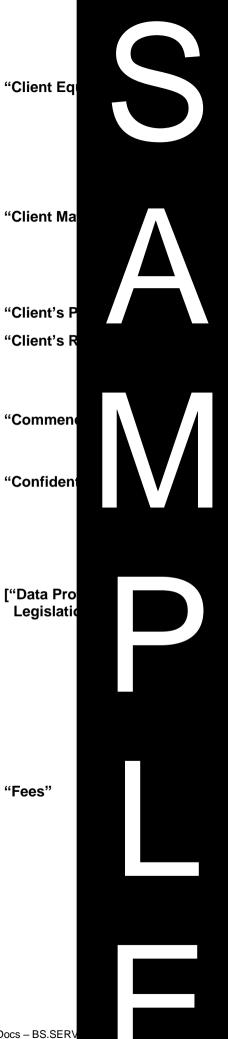
atutes, regulations, and similar e to time in force applicable to the , and to this Agreement;

ner than Saturday or Sunday) on s are open for their full range of <insert location>>;

e, e.g., 9:00 a.m.>> to <<insert >> on a Business Day;

t issued pursuant to Clause 7 ting out proposed changes to the ar the effect of such changes on e of Services, the provision of the and the terms of this Agreement;]





any and all equipment including computer are, systems, <<insert relevant examples>> ed or otherwise made available by the Client to rvice Provider in relation to the provision of the es (whether directly or indirectly) including, but lited to, any such equipment set out in Schedule

any and all information, documents, and other als provided or otherwise made available by the to the Service Provider in relation to the on of the Services including, but not limited to, ich materials set out in Schedule 1:

the Client's premises at <<insert address>>;

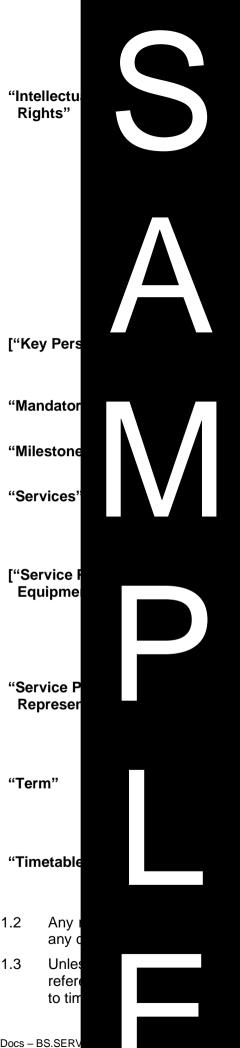
the individual identified in Clause 6 (Client's sentative), who shall represent the Client and have the authority to legally bind the Client in t of all aspects of the Services;

the date on which this Agreement shall enter ffect, as set out in Clause 2 (Commencement uration);

, in relation to either Party, information which is sed to that Party by the other Party pursuant to onnection with this Agreement (whether orally or ing or any other medium, and whether or not the ation is expressly stated to be confidential or d as such):

all applicable legislation in force from time to in the United Kingdom applicable to data tion and privacy including, but not limited to, the DPR (the retained EU law version of the General Protection Regulation ((EU) 2016/679), as it part of the law of England and Wales, Scotland, orthern Ireland by virtue of section 3 of the ean Union (Withdrawal) Act 2018); the Data tion 2018 (and regulations made Act nder); and the Privacy and Electronic unications Regulations 2003 as amended;

the sums payable by the Client to the Service er in consideration of the Services, as set out in e 8 (Fees and Payment) and Schedule 2;



patents, rights to inventions, copyright and rights, [moral rights,] trade marks, [service .1 business names, domain names, rights in getd trade dress, goodwill and the right to passing tions, design rights, database rights, [rights ting in software, rights to use confidential ation and the right to protect the same, and any all other intellectual property rights, whether red or unregistered, including applications and th to apply for (and be granted) renewals or ions of, and rights to claim priority from, any ights and any and all equivalent rights or other of protection subsisting now or in the future ere in the world;

the Service Provider's personnel identified in ule 5 and appointed pursuant to sub-Clause 4.3 ce Provider's Representative and Personnel);

the Client's [<<insert brief summary>>] policies out in Schedule 3:

a particular part of the Services and the date by it is to be completed, as set out in Schedule 1;

the services to be provided by the Service er to the Client in accordance with this ment, as specified in Schedule 1, and subject to ms of this Agreement;

s any and all equipment including computer are, systems, <<insert relevant examples>> ed and used by the Service Provider in relation provision of the Services (whether directly or tly) including, but not limited to, any such nent set out in Schedule 1:1

s the individual identified in sub-Clause 4.1 ce Provider's Representative and Personnel) hall represent the Service Provider and shall he authority to legally bind the Service Provider ect of all aspects of the Services;

s the term of this Agreement, as set out in e 2 (Commencement and Duration) (unless and otherwise terminated in accordance with the ons of Clause 19 (Termination)); and

the timetable for the provision of the Services out in Schedule 1.

d any similar expression, includes a reference to ax or**1** email.

erwise, legislation or a provision thereof is a r provision as amended or re-enacted from time

- 1.4 Unles include or pre
- 1.5 A ref the S
- 1.6 A ref form
- 1.7 A ref or su the re
- 1.8 A ref
- 1.9 A rea
- 1.10 Any obliga
- 1.11 The I
- 1.12 Word
- 1.13 Refe
- 1.14 Refeluning
- 1.15 Refei bodie

2. Commence

This Agreem shall continuterminated e

3. Provision o

- 3.1 With Term Agre
- 3.2 The the s
- 3.3 The scommod releving the
- 3.4 The siver

erwise, legislation or a provision thereof, shall tion made from time to time under that legislation

nt" is a reference to this Agreement and each of supplemented at the relevant time.

a schedule to this Agreement and all schedules as if set out in the main body thereof.

Clause, or Paragraph is a reference to a clause ent (other than the Schedules) or a paragraph of

"Parties" refer to the parties to this Agreement.

greement or document is a reference to that nended or supplemented at the relevant time.

arty not to do a particular thing includes an ng to be done.

reement are for convenience only and shall have on of this Agreement.

ngular number shall include the plural and vice

III include any other gender.

hall include natural persons, corporate, or ther or not the same have a separate legal

hall include companies, corporations, or other and wherever incorporated or established.

the Commencement Date of <<insert date>> and <<insert duration>> until <<insert date>>, unless the provisions of Clause 19 (Termination).

ice Provider's Obligations

e>>, the Service Provider shall, throughout the the Client in accordance with the terms of this

isure that the Services conform at all times with hedule 1 and shall ensure that all Milestones are ordance with the Acceptance Criteria.

ovide the Services with reasonable skill and care, g standards and best practice in the <<insert ofession>> [industry] OR [trade] OR [profession]

t in accordance with all reasonable instructions erate with the Client with respect to the provision

3.5 [In th Provi Servi befor out ir the p throu

- 3.6 The from purpo Clien any a the s Clien writte
- 3.7 The availade nece only in Serving according Clien
- 3.8 In the other reaso Servi same the pautho application in pla
- 3.9 Time of th Servi the (
 - a)
 - b)
 - c)
 - d)

4. Service Pro

4.1 The

s or consents are required to enable the Service /ices [and/or to [install and] use any required , the Service Provider shall obtain the same provision of the Services is due to begin (as set hall maintain the same to the extent required for [and/or use of the Service Provider Equipment]

se any Client Materials provided by the Client extent reasonably necessary for and only for the the Services [and only in accordance with the and instructions]. The Service Provider shall hold safe custody, at its own risk, and shall maintain The Service Provider shall return or dispose of sion at the Client's option and on the Client's

use any Client Equipment provided (or made n time to time only to the extent reasonably e purposes of the provision of the Services [and lient's written authorisation and instructions]. The all such Client Equipment with care and in e at all times. The Service provider shall return sion on the Client's written instruction.

ovides access to the Client's Premises and any agreed upon by the Parties [or as otherwise ne to time by the Service Provider] to enable the he Services, the Service Provider shall use the nably necessary for and only for the purposes of es and only in accordance with any written and (as further stated in sub-Clause 12.1(c)) all rules and regulations and security requirements es and other such facilities.

with respect to the Service Provider's provision ce with the Milestones. In the event that the a Milestone deadline then, without prejudice to te this Agreement and any other rights and ntitled, the Client may:

performance of the Services attempted by the

vices from a third party and reclaim the resulting ne Service Provider, subject to the cap on the lity as set out in sub-Clause 17.8 (Liability);

vider liable for any loss and additional costs cap on the Service Provider's liability as set out ability); and

usly paid by the Client to the Service Provider in d part of the Services refunded by the Service

and Personnel

presentative is <<insert name and contact

detai Repr of all Chan

4.2 The sthe perfo

- 4.3 [The The the S work
- 4.4 In the awar inforr provi
- 4.5 In the any I chan [the prior withh

rider shall ensure that the Service Provider's rity to legally bind the Service Provider in respect s [(including, but not limited to, the signing of Clause 7 (Change Orders)].

sure that any and all of its personnel involved in are suitably skilled, qualified, and experienced to vices to which they are assigned by the Service

ppoint the Key Personnel set out in Schedule 5. nly] use the Key Personnel for the provision of re that at least <<insert percentage>>% of their the provision of the Services].

ersonnel are absent, or the Service Provider is tes such absence, the Service Provider shall writing] and, if required to do so by the Client, ith suitable skills, qualifications, and experience e.

Provider [wishes to] AND/OR [needs to] change vice Provider shall notify the Client of any such nsert period>> written notice of the change] OR ot make any such change without the Client's change, such approval not to be unreasonably

Client's Obl

- 5.1 The
 - a)
 - b)

c)

d)

5.2 The Provi Provi such Miles Sche reasonably required by the Service Provider to vider to provide the Services;

erials that are agreed upon by the Parties [or as required from time to time by the Service ith any necessary written authorisation and the Client Materials, to enable the Service Services:

ny and all Client Equipment (or access thereto) the Parties [or as otherwise reasonably required e Service Provider] together with any necessary nd instructions relating to the Client Equipment, Provider to provide the Services; and

ss to and availability of and use of the Client's ner facilities or resources that is or are agreed in as otherwise reasonably required from time to ovider to enable the Service Provider to provide I inform the Service Provider of any applicable and regulations and security requirements.

ime issue reasonable instructions to the Service ervice Provider's provision of the Services. Any compatible with the specification of Services, services, and Acceptance Criteria set out in

- 5.3 In the author with shall
- 5.4 [In the Provious Servious Claus provious throus provious provi
- 5.5 Any freliev unde the S the S or ar (inclu

6. Client's Rep

The Client's ensure that respect of a Change Ord

7. [Change Or

- 7.1 Eithe no cl agree propo
 - a)
 - b)
 - c)
 - d)
 - e)
 - f)
- 7.2 In the notify nece
- 7.3 If the the S withir
- 7.4 In th Servi
- 7.5 In the [safe

Provider requires the decision, approval, consent, mmunication from the Client in order to continue ices (or any part thereof) at any time, the Client asonable and timely manner.

s or consents are required to enable the Service rices [and/or to [install and] use any required the Client shall obtain the same before the date e Services is due to begin (as set out in subtain the same to the extent required for the nd/or use of the Service Provider Equipment]

mply with the terms of this Agreement shall only of the obligation to comply with its obligations xtent that it restricts or precludes performance of Provider and with effect from the date on which the Client in writing of that failure and its impact a Service Provider's provision of the Services he meeting of Milestone deadlines).

ert name and contact details>>. The Client shall ive has the authority to legally bind the Client in es [(including, but not limited to, the signing of 7 (Change Orders)].

propose changes to the Services, provided that intil a Change Order setting out that change is both Parties. A Change Order shall set out the pact that such changes will have on:

ces;

a: and

ement.

shes to propose a change to the Services, it shall writing, providing as much detail as is reasonably he Service Provider to draft a Change Order.

es a notice from the Client under sub-Clause 7.2, spond to the Client with a draft Change Order ness Days of receipt.

Provider wishes to propose a change to the t Change Order to the Client.

the Services is necessary in order to comply with requirements, the Service Provider shall submit

a dra chan shall

- 7.6 Whei Orde and o
- 7.7 Whei Servi Party acco

8. Fees and Pa

- 8.1 The provi
- 8.2 The Clien

a)

b)

[Suc paya nece

- 8.3 The sand sche
- 8.4 All pa shall that i
- 8.5 All party in << Party
- 8.6 If the may
 - a)
 - b)
 - c)

Client. In such cases, provided that the proposed ature, scope, or price of the Services, the Client ld their consent.

Change Order, each Party shall sign the Change all be deemed amended effective from the time er has been signed by both Parties.

ee on a Change Order, or if for any reason the vide a draft Change Order to the Client, either preement or failure for dispute resolution in e set out in Clause 37 (Dispute Resolution).]

to the Service Provider, in consideration of the rdance with the provisions of this Clause 8 and

following costs, which shall be invoiced to the rears:

, subsistence, and other such expenses incurred aged by the Service Provider for the provision of to the Client's prior written approval where any slikely to exceed £<<insert sum>> in any single

y services procured by the Service Provider for rvices (as set out in Schedule 1 or as otherwise tr's prior written approval from time to time).

incurred and will only be invoiced to and the extent that they are reasonably and purpose of providing the Services.]

voice the Client for the relevant part of the Fees b-Clause 8.2 on the Milestone dates set out in ccessful completion of the relevant Milestone in ce Criteria.

hade by either Party pursuant to this Agreement period>> of receipt of the relevant invoice unless d faith in accordance with sub-Clause 8.6.

nade pursuant to this Agreement shall be made ared funds to a bank account of the receiving that Party.

ce and reasonably believes that it is incorrect, it od faith as follows:

- the Service Provider in writing as soon as nd practicable;
- deemed to be in breach of this Agreement for ted sums while such a dispute is ongoing;

y sum which is not in dispute by the due date for

d)

e)

f)

8.7 Without sums shall annu <<ins is be any s

9. Records an

Each Party

- 9.1 keep nece Agree
- 9.2 at th Hour less recor perso
- 9.3 to the calcu or its book
- 9.4 within own accurate that

10. Intellectual

- 10.1 The Intelle
- 10.2 The up, copy the e of the and i

n of the dispute, the Client shall pay the sum arties including any interest charged on that sumer, as calculated in accordance with sub-Clause ue date for payment);

ervice Provider is required to refund any sums to nall be added to such sums, as calculated in lause 8.7: and

n of the dispute, in the event that either Party is alancing payment, that Party shall make such ert period>> and, in the event that the Service issue a credit note, it shall issue the same within

use 19.1(a) (termination for late payment), any the due date for payment under this Agreement basis at a rate of <<insert percentage>>% per of the Bank of England from time to time, or at annum for any period during which that base rate ate for payment until payment is made in full of thether before or after judgment.

pt, such records and books of account as are nount of any sums payable pursuant to this alculated;

the other Party (and during normal Business its [agent] **OR** [professional advisers] (on not Business Days' notice) with access to such t and with access to its premises, systems, and

ired and to the extent that the same relate to the ursuant to this Agreement, allow the other Party al advisers] to take copies of such records and

the end of each <<insert interval>>, obtain at its the other Party an auditor's certificate as to the y that Party pursuant to this Agreement during

able, its licensors) shall retain ownership of the bsisting in any and all Client Materials.

he Service Provider a non-exclusive, fully paiderable, [[non-]sub-licensable] licence to use, Materials for the Term of this Agreement only to ary for and only for the purposes of the provision coordance with the Client's written authorisation

11. Confidentia

- 11.1 Each authounrea and [
 - a)
 - b)
 - c)
 - d)
- 11.2 Subjet
 - a)
 - b)
 - c)
 - d)
- 11.3 Discl nece law. Confi desc such Claus from it only
- 11.4 Eithe other know
- 11.5 Whei Party not u know
- 11.6 The their reason

12. Law and Po

- 12.1 The perfo
 - a)
 - b)

except as provided by sub-Clause 11.2 or as e other Party (such authorisation not to be III, at all times during the Term of this Agreement er its termination or expiry:

onfidential Information:

dential Information to any other party;

tial Information for any purpose other than as greement; and

able) none of its employees, directors, officers, tors does any act which, if done by that Party, he provisions of this Clause 11.

, either Party may disclose any Confidential

ubstitutes, or suppliers;

ther authority or regulatory body; [or]

rties if required>>; or]

er of that Party or of any of the aforementioned dies.

11.2 may be made only to the extent that it is intemplated by this Agreement, or as required by sing Party must first inform the recipient that the confidential. Unless the recipient is a body 2(b) or is an authorised employee or officer of losing the Confidential Information under subsubmit to the other Party a written undertaking Confidential Information confidential and to use ich the disclosure is made.

onfidential for any purpose, or disclose it to any pufidential Information is or becomes public that Party.

nfidential Information under sub-Clause 11.4, the Confidential Information must ensure that it does f that Confidential Information which is not public

e 11 shall continue in force in accordance with the termination or expiry of this Agreement for any

at all times and at its own expense when er this Agreement:

able Laws;

atory Policies; and

c)

12.2 Each

12.3 The Provi

12.4 [In the section requiple section requiple section requiple section requirements]

able health and safety rules and regulations and in place at the Client's Premises and any other Service Provider has access that is or are agreed or as otherwise reasonably required from time to byider.

other Party as soon as reasonably possible and aware of any changes to the Applicable Laws.

<<insert period>> written notice to the Service Mandatory Policies.

to the Applicable Laws or Mandatory Policies ices, Clause 7 (Change Orders) shall apply, and pmit the required Change Order to the Client as

13. Data Protect

The Service Service Pro Schedule 6]

14. [Data Proce

[All persona under this A Processing this Agreement of the content of the content

OR

14.1 [In the "contour define "Data "contour Kingo

14.2 The l prote 14 s Prote obliga

14.3 For tl Clien Proce

14.4 The proce data

14.5 The 14.2) to ei colled in this e the Client's personal data as set out in the ent name, e.g., Privacy Notice>> [attached as sert location(s)>>].

by the Service Provider on behalf of the Client essed in accordance with the terms of the Data by the Parties on <<insert date>> [pursuant to

s "personal data", "processing", "data subject", "personal data breach" shall have the meanings K GDPR, and the terms "Data Processor" and e the same meanings as "processor" and term "domestic law" means the law of the United

t they shall both comply with all applicable data ut in the Data Protection Legislation. This Clause Party of any obligations set out in the Data does not remove or replace any of those

Protection Legislation and for this Clause 14, the ler", and the Service Provider is the "Data

rpose of the processing; the duration of the rsonal data; and the category or categories of hedule 7.

ithout prejudice to the generality of sub-Clause ace all necessary consents and notices required er of personal data to AND/OR [the lawful] the Data Processor for the purposes described duration thereof.

ithout prejudice to the generality of sub-Clause ersonal data processed by it in relation to its ations under this Agreement:

data only on the written documented instructions unless the Data Processor is otherwise required anal data by domestic law. The Data Processor the Data Controller before carrying out such prohibited from doing so by that law;

place appropriate technical and organisational d by the Data Controller) to protect the personal sed or unlawful processing, accidental loss, on. Such measures shall be appropriate and otential harm resulting from such events and to d context of the personal data and processing count the current state of the art in technology menting those measures. Measures to be taken ? 7;

all persons with access to the personal data ing purposes or otherwise) are contractually rsonal data confidential:

onal data outside of the UK without the prior ne Data Controller and only if the following

Controller and/or the Data Processor has/have ppropriate safeguards for the transfer of personal

ta subjects have enforceable rights and effective

rocessor complies with its obligations under the ction Legislation, providing an adequate level of o any and all personal data so transferred; and

Processor complies with all reasonable given in advance by the Data Controller with he processing of the personal data;

oller, at the Data Controller's cost, in responding ests from data subjects and in ensuring its ata Protection Legislation with respect to impact , breach notifications, and consultations with s or other applicable regulatory authorities ed to, the Information Commissioner's Office);

oller without undue delay of any personal data omes aware;

ler's written instruction, delete (or otherwise I personal data and any and all copies thereof to termination or expiry of this Agreement unless it y of the personal data by domestic law; [and]

accurate records of all processing activities and sational measures implemented necessary to ce with this Clause 14 and to allow for audits,

14.6

The 14.2)

perfo

a)

b)

c)

d)

e)

f)

g)

h)

i)

[The

to the

IThe

to the

withounrea

proce

a)

b)

c)

[Eithe

caler

data

Comi

Agre

TUPE on EUpon the c

apply.]

Insurance
The Service

<<insert peri

take

a rep

sum>

sum>

on th

insur

prem

16.1

16.2

14.8

15.

16.

14.7

14.7

by the Data Controller and/or any party a Controller. The Data Processor shall inform the diately if, in its opinion, any instruction infringes dislation[.] OR [: and]

ontroller against any loss or damage suffered by a result of any breach by the Data Processor of is Clause 14.1

t sub-contract any of its obligations with respect data under this Clause 14.

t sub-contract any of its obligations with respect data under this Clause 14 to another processor of the Data Controller (such consent not to be event that the Data Processor appoints another r shall:

greement with the other processor, which shall r processor substantially the same obligations as Data Processor by this Clause 14, which the undertakes shall reflect the requirements of the ation at all times:

rocessor complies fully with its obligations under Data Protection Legislation; and

the Data Controller for the performance of that ations and the acts or omissions thereof.]

me, and on at least <<insert period, e.g., 30 this Clause 14, replacing it with any applicable r similar terms adopted by the Information art of an applicable certification scheme. Such lace this Clause 14 by attachment to this

greement, the provisions of Schedule 4 shall

Term of this Agreement [and for a period of or expiry]:

ional indemnity and public liability insurance with any, providing a minimum cover of [£<<insert surance] OR [£<<insert sum>> and £<<insert the liabilities which may arise under or in relation vel approved by the Client in advance]; and

y the Client with copies of current certificates of or the current <<insert period e.g., year's>> rance.

17. Liability

- 17.1 As s insur excerthis (able arran
- 17.2 Refeunde contr
- 17.3 Nothi in rel exclu
 - a)
 - b)
 - c)
 - d)
- 17.4 Neith exclu or in eithe
- 17.5 Nothi obliga
- 17.6 [Noth unde proce unlim
- 17.7 [Noth relati in res
- 17.8 Subjet law)[respective claus relation omissingly,
- 17.9 Subje law)[respective claus relation omissing duty,

nsurance), the Service Provider has obtained to its own liability for individual claims that do not claim. The limits to, and exclusions of, liability in trance cover that the Service Provider has been to shall be responsible for making its own the e of any excess loss.

7 to "liability" shall include every liability arising greement including, but not limited to, liability in negligence), breach of statutory duty, or otherwise.

all limit or exclude either Party's liability under or or any form of liability which cannot be limited or not limited to:

y caused by negligence;

representation;

ct of either that Party or that of its employees or

s implied by section 12 of the Sale of Goods Act the Supply of Goods and Services Act 1982 let possession).

right to benefit from any of the limitations or n this Clause 17 in respect of any liability under ent which arises out of the deliberate default of ty's employees or agents.

shall limit or exclude either Party's payment ent.

all limit or exclude the Service Provider's liability Agreement under sub-Clause 14.6(i) (Data spect of which any liability arising shall be

all limit or exclude the Client's liability under or in der Clause 15 and Schedule 4 (TUPE on Entry), / arising shall be unlimited.]

iabilities which cannot be limited or excluded by 17.4 (no limitations or exclusions of liability in [and sub-Clause 17.6 (liabilities under specific the Service Provider to the Client under or in for any and all related or unrelated acts or t, tort (including negligence), breach of statutory nited to £<<insert sum>>.

iabilities which cannot be limited or excluded by 17.4 (no limitations or exclusions of liability in [and sub-Clause 17.7 (liabilities under specific the Client to the Service Provider under or in for any and all related or unrelated acts or t, tort (including negligence), breach of statutory lited to £<<insert sum>>.

17.10 The I be re sub-0 any o the c

- 17.11 The reduce Clause court costs
- 17.12 Subjet law), delibote eithe specion the formal suffer consideration in the formal sufficient consideration in the formal suffer consideration in the f
 - a)
 - b)
 - c)
 - d)
 - e)
 - f)
 - g)
 - h)
 - i)
- 17.13 Notw subje Claus not e
 - a)
 - b)
 - c)

d)

17.14 [In th out ir der's liability set out in sub-Clause 17.8 shall not reed to be paid or awarded in accordance with cessing indemnity) or by any sums awarded by heir statutory or procedural powers in relation to terest for late payment.

bility set out in sub-Clause 17.9 shall not be ed to be paid or awarded in accordance with UPE on Entry) or by any sums awarded by any statutory or procedural powers in relation to the st for late payment.

iabilities which cannot be limited or excluded by mitations or exclusions of liability in respect of b-Clause 17.5 (no limitations or exclusions of ations), [and] [sub-Clause 17.6 (liabilities under Clause 17.7 (liabilities under specific clauses),] s are wholly excluded by the Parties and neither in relation to this Agreement for any such losses or directly or indirectly, or whether immediate or

ss;

tunity;

contracts;

ings;

ata or information;]

oftware;]

goodwill; or

al loss.

7.12 (categories of loss which are excluded), but imit on the Service Provider's liability) and subnt's liability), the following categories of loss are

nt to the Service Provider under this Agreement of the Services which is or are not provided in rms of this Agreement;

ed by the Client in procuring and implementing rnatives for or to services not provided in erms of this Agreement including, but not limited ment and personnel time, consultancy costs, guipment costs; and

Client which arise out of or in connection with penalty, fine, action, investigation, or other d party against the Client resulting from any act rice Provider.

Is into one or more of the categories of loss set gories of loss which are excluded) and also falls into o

17.15 Subje Agre reme loss set out in sub-Clause 17.13 (categories of that loss shall not be excluded.]

ns of this Clause 17, the Client's rights under this and not exclusive of, any common law rights or

18. Force Maje

18.1 For the to eigenful contage of problem of problem

18.2 If any may the a and paffec Force

18.3 Subjection be in reason obligation which exterior

18.4 If the Agree contile bona such Party

19. **Terminatio**r

19.1 Withoutermi Party

a)

ement, "Force Majeure Event" means, in relation tances beyond that Party's reasonable control Tany strike, lockout, or other form of industrial ents or raw materials: I lack of, interruption to, or lack of available facilities;] [non-performance by collapse of buildings, fire, explosion, accident, lught, earthquake, epidemic, pandemic, or other ck, civil commotion or riots, war, civil war, threat d conflict, imposition of sanctions, embargo, or relations; nuclear, chemical, or biological [or] any law or action taken by a government or it not limited to, imposing an export or import on [, or failing to grant a necessary licence or imilar circumstances1.

ccurs in relation to either Party which affects or mance of its obligations under this Agreement, the other Party as soon as reasonably possible and extent of the circumstances in question. The onable endeavours to mitigate the effect of the erformance of its obligations.

ib-Clause 18.2, neither Party shall be deemed to ent or shall otherwise be liable to the other by afformance or non-performance of any of its ement to the extent that performance of that ered, or delayed by a Force Majeure Event of Party, and the time for that performance shall be

er Party of any of its obligations under this ered, or delayed by a Force Majeure Event for a of <<insert period>>, [the Parties shall enter into riew to alleviating its effects, or to agreeing upon s as may be fair and reasonable] **OR** [the other minate this Agreement [immediately] by giving tice to the affected Party].

r right or remedy available to it, either Party may mediately by giving written notice to the other

ot pay any sum due under this Agreement when and such sum remains outstanding for at least after receiving written notification from the other

b)

c)

d)

e)

f)

g)

h)

i)

j)

k)

I)

mits a material breach of any term of this breach is capable of remedy) does not remedy <insert period>> days after receiving written her Party to do so:

ens to, or does, suspend payment of its debts as that it is unable to pay its debts, or (being a ability partnership) is deemed unable to pay its ng of section 123 of the Insolvency Act 1986 (as words "it is proved to the satisfaction of the ections 123(1)(e) or 123(2) of the Insolvency Act in those sections), or (being an individual) is hable to pay its debts or as having no reasonable debts, in either case, within the meaning of solvency act 1986, or (being a partnership) has ny of the foregoing applies;

negotiations with any class or all of its creditors ing of any of its debts, or proposes any ements with any of its creditors or enters into the ing a company) solely for the purpose of an amalgamation of that other Party with one or sor for the solvent reconstruction of that other

to the court for, or obtains, a moratorium under cy Act 1986;

tice is given, a resolution is passed, or an order se in connection with the winding up of the other ny, limited liability partnership, or a partnership) the purpose of a scheme for the solvent other Party with one or more other companies or ruction of that Party;

the to the court, or an order is made, for the ninistrator, or a notice of intention to appoint an or an administrator is appointed, over the other y, limited liability partnership, or a partnership);

ing floating charge over the assets of that other any or limited liability partnership) has become as appointed, an administrative receiver;

titled to appoint a receiver over any or all of the irty, or a receiver is appointed over all or any of Party;

g an individual) is the subject of a bankruptcy order;

brancer of the other Party attaches or takes istress, execution, sequestration, or other such aforced on or sued against, the whole or part of sets and such attachment or process is not sert period>> days;

proceeding is taken, with respect to the other to which it is subject, that has a similar effect to

19.2 For the of rer respe

19.3 With OR [than Party date:

m)

n)

o)

20. Effects of T

Upon the ter

- 20.1 any s this A
- 20.2 the S Clien solely until purpo Servi <<ins shall poss
- 20.3 the fo and Prop Claus (Inad Claus Juris
- 20.4 termi reme rise which existe

21. Inadequacy

21.1 Withd the S

et out above in sub-Clauses 19.1(c) to (k)

or suspends, or threatens to cease or suspend, stantial part of its business:

an individual) dies, or due to illness or incapacity hysical), becomes incapable of managing their s a patient under any mental health legislation;

control of the other Party (within the meaning of rporation Tax Act 2010).

se 19.2(b), a breach shall be considered capable th can comply with the provision in question in all

er rights or remedies available to it, [the Client] ate this Agreement at any time by giving not less en notice to the [Service Provider] OR [other termination shall not take effect before <<insert

Agreement for any reason:

to the other Party under any of the provisions of immediately due and payable;

nediately return any and all Client Materials and ession. The Service Provider shall be fully and Materials and Client Equipment in its possession e Client and shall not use the same for any ted with this Agreement. In the event that the any Client Materials or Client Equipment (within nination or expiry of this Agreement, the Client ter the Service Provider's premises to take

nain in full force and effect: Clause 1 (Definitions (Records and Audit), Clause 10 (Intellectual (Confidentiality), [Clause 15 (TUPE on Entry),] se 20 (Effects of Termination), Clause 21 lause 23 (No Waiver), Clause 27 (Severance), 7 (Dispute Resolution), and Clause 38 (Law and

r prejudice any right to damages or any other Party may have in respect to the event giving y other right to damages or any other remedy n respect of any breach of this Agreement which f termination or expiry.

r rights and remedies that the Client may have, acknowledges that damages alone would not const of the

21.2 The or ot this A

ly for any breach by the Service Provider of any

the remedies of injunction, specific performance, ny breach (threatened or actual) of the terms of Provider.

22. Rights and

The rights a not limit or e

r in this Agreement are in addition to, and shall edies provided by law.

23. No Waiver

No failure or shall be dee of any provis breach of the exercising any of its rights under this Agreement at right, and no waiver by either Party of a breach hall be deemed to be a waiver of any subsequent ision.

24. Variation

[Subject to t Agreement s representativ 7 (Change Orders), no] **OR** [No] variation of this it is in writing and signed by the duly authorised

25. Entire Agre

- 25.1 [Sub] Agre
- 25.2 Each on a innoc

Clause 14 (Data Processing), this] **OR** [This] agreement between the Parties with respect to

t, in entering into this Agreement, it does not rely rranty, assurance or other provision (made ept as expressly provided in this Agreement.

26. **Counterpar**

This Agreer Parties to i delivered, shand the sam

27. Severance

In the event unlawful, inv severed from be valid and ito in any number of counterparts and by the arts, each of which, when so executed and ill the counterparts together shall constitute one

28. Conflict

In the event Agreement a

ne provisions of this Agreement is found to be ceable, that / those provision(s) shall be deemed greement. The remainder of this Agreement shall

tency between any provision in the body of this in a Schedule to this Agreement, the provisions

contained in

ent shall prevail.

29. **Further Ass**

Each Party may be nece

30. Costs

Subject to a own costs of into effect of

31. Assignmen

> 31.1 **[**Subi Partie floatii hereu hereu be ur

31.2 [[Sub Servi by it skille contr or on

32. Relationshi

Nothing in the joint venture the contracti

33. **Time**

The Parties essence of t

34. Non-Solicita

34.1 [Sub] neith perio or en other [with

34.2 Neith perio Party the T such further deeds, documents and things as ions of this Agreement into full force and effect.

trary each Party to this Agreement shall pay its negotiation, preparation, execution and carrying

this OR [This] Agreement is personal to the assign, mortgage, charge (otherwise than by nce or otherwise delegate any of its rights or otherwise delegate any of its obligations consent of the other Party, such consent not to

f Clause 14 (Data Processing), the] OR [The] tled to perform any of the obligations undertaken ber of its group or through suitably qualified and act or omission of such other member or subses of this Agreement, be deemed to be an act estion.1

stitute or be deemed to constitute a partnership, ary relationship between the Parties other than provided for in this Agreement.

lates referred to in this Agreement shall be of the

Clause 15 and Schedule 4 (TUPE on Entry), shall, for the term of this Agreement and for a ter its termination or expiry, solicit or entice away vices of any person who is or was employed or er Party at any time in relation to this Agreement onsent of that Party].

m of this Agreement and for a period of <<insert or expiry, solicit or entice away from the other as a customer or client of that other Party during or within a period of <<insert period>> after its termi dama that F

any such solicitation or enticement would cause at Party [without the express written consent of

35. Third Party

- 35.1 No p accor this A
- 35.2 Subjetrans

36. Notices

- 36.1 All no signe notice
- 36.2 All no addre other
- 36.3 Notic
 - a)

b)

c)

36.4 For to the second second

37. Dispute Res

- 37.1 The I
- 37.2 [If no <<ins attem Dispu
- 37.3 [If th within not parbitr

ntended to confer rights on any third parties and ghts of Third Parties) Act 1999 shall not apply to

Agreement shall continue and be binding on the signs of either Party as required.

ent shall be in writing and deemed duly given if duly authorised officer of the Party giving the

ent shall be addressed to the most recent postal email address given in this Agreement or as reither Party to the other from time to time.

ave been duly given:

vered by courier or other messenger during the s of the recipient [, on signature of a delivery

[fax or] email [and a successful confirmation of is generated] during the normal business hours not outside the recipient's normal business hours, ours resume; or

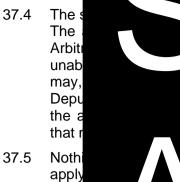
., 9.00 a.m.>> on the second Business Day at the delivery time recorded by the relevant ailed by first-class mail, postage prepaid [or by day delivery service].

ause 36, "normal business hours" shall mean >> to <<insert time, e.g., 5.00 p.m.>>, <<insert > on a day that is not a public or bank holiday.

solve any dispute arising out of or relating to this ns between their appointed representatives who ch disputes.

lause 37.1 do not resolve the matter within f a written invitation to negotiate, the parties will te in good faith through an agreed Alternative ocedure.]

r sub-Clause 37.2 does not resolve the matter e initiation of that procedure, or if either Party will procedure, the dispute may be referred to



ler sub-Clause 37.3 shall be England and Wales. rned by the Arbitration Act 1996 and Rules for n the Parties. In the event that the Parties are ator(s) or the Rules for Arbitration, either Party ce to the other Party, apply to the President or being of the Chartered Institute of Arbitrators for tor or arbitrators and for any decision on rules

hall prohibit either Party or its affiliates from injunctive relief.

37.6 The dispu Partie

the decision and outcome of the final method of Clause 37 shall [not] be final and binding on both

38. Law and Ju

38.1 This there acco

38.2 Subje contr Agre there of En

y non-contractual matters and obligations arising ewith) shall be governed by, and construed in England and Wales.

Clause 37 (Dispute Resolution), any dispute, claim between the Parties relating to this on-contractual matters and obligations arising with) shall fall within the jurisdiction of the courts

SIGNED for and on <<Name and Title d

Authorised Signatur

Date:

SIGNED for and on << Name and Title of

Authorised Signatur

Date: ____

vider bv: Service Provider>>

Client>>

es to be provided by the Service Provider to the

Equipment>>

and services to be procured by the Service

sion of the Services including, where applicable,

oplicable to the Milestones>>

The Services

Specification of Se

<<Insert a detailed

Client under this Ag

Client Equipment

<<Insert a list of app

<< Insert a list of app

Service Provider E

<<insert a list of app

Materials and Thir

<<Insert details of

<<Insert details of N

Timetable for Serv

<<Insert details of t

reference to the Mil

Acceptance Criter

<< Insert details of the

Provider>>

Milestones

Client Materials

Fees and Payment

Fees

<< Insert details of which the Fees are

Payment Terms

<<Insert details of p

eration of the Services including the method by



Mandatory Policie

<<Insert a list of the

(optionally) attach them to the Agreement>>

TUPE on Entry

1. **Definitions**

1.1 In thi

"Effective

"Employee

"Employee Informati ng expressions have the following meanings:

the date of this Agreement;

employees whose those contracts yment transfer to the Service Provider from the as at the Effective Date, specifically, those vees set out in Paragraph 3 of this Schedule;

, in respect of each Employee:

entity and age of the Employee:

articulars of employment which an employer is ed to provide to the Employee under Section 1 of hployment Rights Act 1996;

ation concerning any disciplinary action taken t the Employee and any grievances raised by mployee, where a Code of Practice issued ant to Part IV of the Trade Union and Labour ons (Consolidation) Act 1992 relating primarily or ively to the resolution of disputes or any other able code or statutory procedure applied, within evious two years;

ation concerning any court or tribunal case, or action, either brought by the Employee t the Client within the previous two years or the Client has reasonable grounds to believe uch an action may be brought against the e Provider arising out of the Employee's yment with the Client; and

ation concerning any collective agreement which ve effect after the Effective Date in relation to mployee pursuant to Regulation 5(a) of TUPE:

the Transfer of Undertakings (Protection of yment) Regulations 2006 (SI 2006/246).

"TUPE"

2. **TUPE** on Er

2.1 The (

a)

ts, and undertakes to the Service Provider that: the Employees are employed or engaged in the es;

b)

c)

d)

e)

f)

g)

h)

es has given or received any notice terminating will be entitled to give such notice as a result of f this Agreement;

erms of employment for all Employees (including ntives, bonuses, expenses, and other payments ature payable other than the pension benefits of ed in accordance with <<insert details>>) are set his Schedule:

yment with any directors or employees of the intract for services with any individual) relating to ot be terminated by three months' notice or less the making of a payment in lieu of notice or a compensation (with the exception of a statutory or statutory compensation for unfair dismissal);

ne Employees (and, so far as is relevant to each s who were previously engaged or employed in rvices), the Client has:

all obligations imposed upon it by the Articles of ne Functioning of the European Union, European Regulations and Directives and all statutes, id codes of conduct relevant to the relations its employees or between it and any recognised appropriate representatives;

itable and adequate records relating to the of its employees;

paid all holiday pay for periods of holiday taken on 13 of the Working Time Regulations 1998 (SI accordance with Directive 2003/88/EC of the ament and of the Council of 4 November 2003 ects of the organisation of working time;

all collective agreements and customs practices ing dealing with such relations or the conditions employees; and

all relevant orders and awards made under any their conditions of service;

n involved in any industrial or trade dispute within lber e.g., three>> years and, to the best of the information, and belief, there exist no y result in any industrial dispute involving any of ne of the provisions of this Agreement, including vice Provider, is likely to lead to any industrial

ents or arrangements outstanding to which the ation to the Employees for profit sharing or for oyee of bonuses or for incentive payments or

tered into any recognition agreement with any to the Employees, nor has it done any act which ecognition;

profe

i)

j)

k)

I)

m)

n)

o)

p)

q)

The costs

suffe

a)

b)

c)

2.2

lied with all recommendations made by the and Arbitration Service in relation to the omplied with all awards and declarations made on Committee in relation to the Employees:

it, arrangement, scheme, or obligation (whether e payment of any pensions, allowances, lump enefits on redundancy, retirement, or death, or hess or disablement for the benefit of any of the employees employed or engaged in the provision he benefit of any dependants of such persons:1

in respect of any of the Employees (including tional Insurance [,and pension contributions]) are

other than in respect of contractual emoluments mployee and, at present, there is not a claim, affairs which may hereafter give rise to a claim ing out of the employment of, or termination of of the Employees for compensation for loss of r otherwise, and whether under contract, statute, se:

led the Employee Liability Information to the spect of each of the Employees, either in writing le to the Service Provider in a readily accessible

ty Information contains information as at a not more than 14 days before the date on which ty Information was provided to the Service

the Service Provider in writing of any change to Information made since the date on which it was

Information was provided not less than 28 days ate; [and]

eed to, and co-operated with, pre-transfer nsferee in accordance with part IV of the Trade ations (Consolidation) Act 1992, if required.]

v the Service Provider for and against all claims. whatsoever and howsoever arising, incurred or vider including all legal expenses and other th any VAT payable thereon) with respect to:

of the employment of any of the Employees:

hitted to be done in relation to any of the med to have been done by the Service Provider

by time by any of the Client's employees other vho claim to have become an employee of, or e Service Provider by virtue of TUPE ("Claims");

osts, claims, expenses, and liabilities are not any act or omission of the Service Provider.

2.3 The shall a) b) c) d) e) f) g) h) 2.4 All s Natid sche includ Effec 2.5 The costs suffe (toge a)

its employees, agents, and successors in title

nnection with the Claims as the Service Provider st from time to time:

tance and information reasonably requested by free of charge, relating to the Claims in order to e pursued:

ons imposed by law, provide the Service Provider radvisers access to all documents, records, or by the Client relating to the Claims;

Provider and/or its professional advisers and such members of staff from time to time as may the Service Provider with the preparation of its he Claims;

ch employees as the Service Provider and/or its may reasonably request to meet with the Service egal advisers during normal working hours to ments for trial, attend meetings with Counsel or end any court hearing or trial in relation to the as frequently as the Service Provider and/or its anal advisers may reasonably require;

sistance as the Service Provider may reasonably ensure the due and timely prosecution of the

r documents, information, access to relevant oyees of the business in connection with the arty without first informing the Service Provider ment to any approval of such a request; and

aive legal professional privilege or any other ny of the documents or other information relating Client's possession without first obtaining the nsent to such waiver, such consent not to be

luments including holiday pay, taxation, and tions and contributions to retirement benefit bloyees shall be borne by the Client up to and and by the Service Provider with effect from the

ly indemnify the Client for and against all claims, whatsoever and howsoever arising, incurred or g all legal expenses and other professional fees le thereon) with respect to:

ervice Provider to comply with its obligations

itted to be done by the Service Provider with Employees whether before or after the Effective

b)

3. List of Emp

Employee I
<<Insert na
<<Add mor

	Benefit
	< <insert details="">></insert>

Key Personnel

<details of the details of the d

inted by the Service Provider under sub-Clause



Service Provider's

<<Insert a copy of t

vacy Notice>>]

S

EDULE 7

Personal Data Pro

1. Data Processing

Scope

<<Insert description

Nature

<<Insert description

Purpose

<<Insert description

Duration

<< Insert details of the

2. Types of Persor

<<List the types of p

3. Categories of D

<<List the categorie

4. Organisational a

<<Describe the org 14.6(b)>>]

essing to be carried out>>

essing to be carried out>>

ich the processing is to be carried out>>

sing>>

ssed>>

ection Measures

I measures to be implemented as referenced in

