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1. Introduction

This Policy sets out the registered in <<insert company registration number>>, w Company”) regarding data subject, e.g. staff, customer their personal data under D from time to time regulating communications including, Protection Regulation (“GD legislation or other directly privacy for as long as, and

This Policy sets the Com transfer, storage, and disp out herein must be follow contractors, or other part working from home.

Company name>>, a company under number <<insert company is at <<insert address>> (“the ights of <<insert type(s) of data c.>> (“data subjects”) in respect of legislation and regulations in force data and the privacy of electronic regulation 2016/679 General Data on Act 2018, and any successor on relating to data protection and v has legal effect in the UK).

arding the collection, processing, The procedures and principles set Company, its employees, agents, of the Company, including when

2. Definitions

“consent”

consent of the data subject which eely given, specific, informed, and s indication of the data subject’s hich they, by a statement or by a tive action, signify their agreement ssing of personal data relating to

“data controller”

natural or legal person or hich, alone or jointly with others, the purposes and means of the f personal data. For the purposes cy, the Company is the data f all personal data relating to e(s) of data subject, e.g. staff, business contacts etc.>> used in for our commercial purposes;

“data processor”

natural or legal person or hich processes personal data a data controller;

“data subject”

iving, identified, or identifiable son about whom the Company al data;

“EEA”

European Economic Area,

“personal data”

“personal data breach”

“processing”

“pseudonymisation”

“special category personal data”

3. **Scope**

- 3.1 The Company is committed to the spirit of the law and the fair handling of all personal data of all individuals with whom it does business.
- 3.2 The Company recognises that, in particular, home working arrangements and safeguarding the privacy of other parties working from home are vitally important to the success of the Company and the privacy of individuals.

all EU Member States, Iceland, Liechtenstein and Norway;

information relating to a data subject which can be identified, directly or indirectly, in particular by reference to an identifier such as a name, identification number, location data, an online identifier, or one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that data subject;

breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data transmitted, stored, or otherwise processed;

any operation or set of operations which are performed on personal data or sets of personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or correction, restriction, erasure or destruction.

pseudonymisation of personal data in such a way that the personal data can no longer be attributed to a specific data subject without the use of additional information, provided that such additional information is kept separately and is subject to technical and organisational measures to ensure that the personal data is not attributed to an identified or identifiable natural person; and

special category personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, genetic data, sexual life, sexual orientation, or health data.

in addition to the letter of the law, but also to the spirit of the law, and on the correct, lawful, and fair handling of all personal data, legal rights, privacy, and trust of individuals.

working arrangements and, in providing a better work life balance for its employees, agents, contractors, and others, if working from home, it remains committed to the protection of personal data and the rights and freedoms of individuals.

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3.3 The Company's Data Protection Officer (<<insert name of data protection officer>>), <<insert name of Data Protection Officer>> is responsible for administering and for developing and implementing any applicable relevant policies, procedures, and/or guidelines.

3.4 All <<insert applicable personnel, including managers, department heads, supervisors etc.>> shall ensure that all employees, agents, contractors, or other persons acting on behalf of the Company comply with this Policy and, where necessary, implement such practices, processes, controls, and training measures as may be necessary to ensure such compliance. Where appropriate, such measures and, in particular, training, shall be made remotely to home workers.

3.5 Any questions relating to the Company's Data Protection Law should be referred to the Data Protection Officer should always be referred to the Data Protection Officer in particular, the Data Protection Officer should always be referred to the Data Protection Officer in the following cases:

- a) if there is any question as to the lawful basis on which personal data is to be processed;
- b) if consent is required for the collection, hold, and/or process of personal data;
- c) if there is any question as to the retention period for any particular type of data;
- d) if any new policy, procedure, or notice or similar privacy-related documentation is required;
- e) if any assistance is required in dealing with the exercise of a data subject's right of access, rectification, or deletion;
- f) if a personal data breach (whether or actual) has occurred;
- g) if there is any question as to security measures (whether technical or organizational) to protect personal data;
- h) if there are any questions relating to the implementation and maintenance of a home working environment;
- i) if personal data is transferred to third parties (whether such third parties are acting as controllers or data processors);
- j) if personal data is transferred outside of the EEA and there are questions as to the measures to be taken in which to do so;
- k) when any significant change in processing activity is to be carried out, or when there is a change to existing processing activities, requiring a Data Protection Impact Assessment;
- l) when personal data is used for purposes different to those for which it was originally collected;
- m) if any automated decision-making, is to be implemented;
- n) if any assistance is required in complying with the law applicable to direct marketing.

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4. The Data Protection Principles

This Policy aims to ensure compliance with the Data Protection Law. The GDPR sets out

the following principles will apply. Data controllers are responsible for ensuring compliance. All personal data

- 4.1 processed lawfully, in accordance with the purposes for which it is collected, in a manner that is compatible with those purposes;
- 4.2 collected for specified, explicit and legitimate purposes and not further processed in a manner incompatible with those purposes. Further processing for archiving purposes in the public interest, scientific or historical research purposes shall not be considered to be incompatible with those purposes;
- 4.3 adequate, relevant and limited to what is necessary in relation to the purposes for which the data are processed;
- 4.4 accurate and, where necessary, kept up to date. Every reasonable step must be taken to ensure that inaccurate data are erased, corrected or rectified without delay;
- 4.5 kept in a form which permits identification of data subjects for no longer than is necessary for the purposes for which the data are processed. Personal data may be stored for longer periods for purposes of archiving in the public interest, scientific or historical research purposes, subject to implementation of appropriate safeguards in order to protect the rights and freedoms of the data subject;
- 4.6 processed in a manner that ensures appropriate security of the personal data, including protection against unauthorised access, disclosure, accidental loss, destruction or damage, using appropriate technical or organisational measures.

5. The Rights of Data Subjects

The GDPR sets out the following rights for data subjects:

- 5.1 The right to be informed;
- 5.2 the right of access;
- 5.3 the right to rectification;
- 5.4 the right to erasure ('the right to be forgotten');
- 5.5 the right to restrict processing;
- 5.6 the right to data portability;
- 5.7 the right to object; and
- 5.8 rights with respect to automated decision making and profiling.

6. Lawful, Fair, and Transparent Processing

- 6.1 Data Protection Law requires that personal data is processed lawfully, fairly, and transparently to the data subject. Specifically, the processing of personal data shall be lawful if at least one of the following conditions is met:
 - a) the data subject has given consent to the processing of their personal data for one or more specific purposes;

processing personal data must comply. Data controllers must be able to demonstrate, such as through a Data Protection Impact Assessment, that the processing is lawful.

ent manner in relation to the data subject.

imate purposes and not further processed in a manner incompatible with those purposes. Further processing for archiving purposes in the public interest, scientific or historical research purposes shall not be considered to be incompatible with those purposes;

is necessary in relation to the purposes for which the data are processed;

date. Every reasonable step must be taken to ensure that inaccurate data are erased, corrected or rectified without delay;

data subjects for no longer than is necessary for the purposes for which the data are processed. Personal data may be stored for longer periods for purposes of archiving in the public interest, scientific or historical research purposes, subject to implementation of appropriate safeguards in order to protect the rights and freedoms of the data subject;

appropriate security of the personal data, including protection against unauthorised access, disclosure, accidental loss, destruction or damage, using appropriate technical or organisational measures.

able to data subjects:

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o the processing of their personal data for one or more specific purposes;

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- b) the processing of personal data for the performance of a contract to which the data subject is a party or to take steps at the request of the data subject prior to entering into a contract;
- c) the processing of personal data in compliance with a legal obligation to which the data controller is subject;
- d) the processing of personal data to protect the vital interests of the data subject or of another natural person;
- e) the processing of personal data for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller;
- f) the processing of personal data for purposes of the legitimate interests pursued by the controller or a third party, except where such interests are overridden by the fundamental rights and freedoms of the data subject, in particular where the data subject is a child.

6.2 [If the personal data are of a particularly sensitive nature (category personal data) (also known as "sensitive personal data"), one or more of the following conditions must be met:

- a) the data subject has given explicit consent to the processing of such data for one or more specified purposes (the law prohibits them from doing so in some cases);
- b) the processing is necessary for the purpose of carrying out the obligations and exercising specific rights of the data controller or of the data subject in connection with employment, social security, and social protection law;
- c) the processing is necessary to protect the vital interests of the data subject or of another natural person where the data subject is unable to give consent;
- d) the data controller is a not-for-profit association, or other non-profit body with a political, philosophical, religious, or trade union aim, and the processing is necessary for the course of its legitimate activities, provided that the data controller is not for the sole or primary purpose of its members or former members who have regular contact with it in connection with its activities, that the personal data is not disclosed outside the association, and that the consent of the data subjects;
- e) the processing is necessary for the data which is manifestly made public by the data subject;
- f) the processing is necessary for the conduct of legal claims or for the exercise or defence of legal capacity;
- g) the processing is necessary for substantial public interest reasons, on the basis of which the controller, on a proportionate to the aim pursued, shall implement appropriate data protection, and shall provide for appropriate safeguards to safeguard the fundamental rights and freedoms of the data subject;
- h) the processing is necessary for the purposes of preventative or occupational medicine, for the assessment of the working capacity of an employee, for medical diagnosis, for the provision of health or social care or treatment, or for the management of health or social care systems or services or for medical research.

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- professional Data Protection
- conditions and safeguards set out in
- i) the processing is necessary for reasons of public interest in the area of public health, such as preventing against serious cross-border threats to health, where the standards of quality and safety of health care require the use of medical devices, on the basis of law which provides specific measures to safeguard the rights and freedoms of the data subject (in particular, professional secrecy); or
 - j) the processing is necessary for reasons of public interest, scientific research purposes, or statistical purposes, where the measures shall be proportionate to the aim pursued, respect the right to data protection, and provide for specific measures to safeguard the fundamental rights and freedoms of the data subject.]

7. Consent

If consent is relied upon as the lawful basis for collecting, holding, and/or processing

- 7.1 Consent is a clear affirmative indication that a subject that they agree to the processing of their personal data. A statement or a pre-ticked box, or inactivity are unlikely to amount to consent.
- 7.2 Where consent is part of a document which includes other matters, the consent must be clearly separate from such other matters.
- 7.3 Data subjects are free to withdraw their consent at any time and it must be made easy for them to do so. If they do, their request must be honoured promptly.
- 7.4 If personal data is to be processed for a purpose that is incompatible with the purpose for which the data was originally collected that was not within the scope of their consent, consent must be obtained from the data subject.
- 7.5 [If special category data is to be processed, the Company shall normally rely on a lawful basis other than consent. If explicit consent is relied upon, the data subject must be issued with a suitable privacy notice in order to ensure that they understand what they are consenting to.]
- 7.6 In all cases where consent is the lawful basis for collecting, holding, and/or processing personal data, records must be kept of all consents obtained in order to demonstrate that the Company can demonstrate its compliance with consent requirements.

8. Specified, Explicit, and Limited

- 8.1 The Company collects and processes personal data set out in Part 24 of this Policy. This includes:
 - a) personal data of data subjects[.] OR [; and]

- b) [personal data for the purposes of the Company's business activities.]
- 8.2 The Company only collects, processes, and holds personal data for the specific purposes set out in this Policy (or for other purposes expressly permitted by law).
- 8.3 Data subjects must be informed of the purposes of the purpose or purposes for which the Company collects, processes, and holds their personal data. Please refer to Part 15 for more information on how to be informed.
9. **Adequate, Relevant, and Necessary**
- 9.1 The Company will only collect, process, and hold personal data for and to the extent necessary for the specific purposes of which data subjects have been informed (or would be informed under Part 8, above, and as set out in Part 24, below).
- 9.2 Employees, agents, and contractors of the Company may collect, process, and hold personal data to the extent required for the performance of their duties in accordance with this Policy. Excessive personal data collection, processing, and holding is prohibited.
- 9.3 Employees, agents, and contractors of the Company may process personal data when the performance of their job duties requires it. Personal data that cannot be processed for any unrelated reason is prohibited.
10. **Accuracy of Data and Key Information**
- 10.1 The Company shall ensure that personal data collected, processed, and held by it is kept accurate. This includes, but is not limited to, the rectification of personal data. Please refer to Part 17, below.
- 10.2 The accuracy of personal data shall be checked when it is collected and at regular intervals thereafter. If any personal data is found to be inaccurate, reasonable steps will be taken without delay to amend or delete it as appropriate.
11. **Data Retention**
- 11.1 The Company shall not retain personal data for any longer than is necessary in light of the purpose for which that personal data was originally collected, held, and processed.
- 11.2 When personal data is no longer necessary, all reasonable steps will be taken to erase or otherwise delete it. Further detail is provided in Part 27 of this Policy (including, but not limited to, personal data for home workers) and in our Data Retention Policy.
- 11.3 For full details of data retention, including retention periods for different types held by the Company, please refer to our Data Retention Policy.
12. **Secure Processing**
- 12.1 The Company shall ensure that personal data collected, held, and processed is secure.

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13. **Accountability and Recor**

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(please refer to Part 14 for further

13.3 All employees, age
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- 13.5.6 details of how the data will be retained (please refer to the Company's Retention Policy);
- 13.5.7 details of personal data storage location(s);
- 13.5.8 detailed description of technical and organisational measures taken by the Company to ensure the security of personal data.

will be retained by the Company (please refer to the Company's Retention Policy);

storage location(s);

technical and organisational measures taken by the Company to ensure the security of personal data.

14. Data Protection Impact Assessment

Privacy by Design

- 14.1 In accordance with the principles set out in Part 14.2, the Company shall carry out Data Protection Impact Assessments for any and all new projects and/or the use of new technologies and where the processing of personal data is likely to result in a high risk to the rights and freedoms of data subjects.
- 14.2 The principles of privacy by design shall be followed at all times when collecting, holding, and processing personal data. The following factors should be taken into consideration:
 - a) the nature, scope, and purpose of the collection, holding, and processing of personal data;
 - b) the state of the art of data protection measures to be implemented;
 - c) the cost of implementing measures; and
 - d) the risks posed to the rights and freedoms of data subjects, taking into account the likelihood and severity of the adverse effects.
- 14.3 Data Protection Impact Assessments shall be overseen by the Data Protection Officer and shall address the following factors:
 - a) the type(s) of personal data to be collected, held, and processed;
 - b) the purpose(s) for which the personal data is to be used;
 - c) the Company's policy on data retention;
 - d) how personal data is to be stored and protected;
 - e) the parties (internal and external) who are to be consulted;
 - f) the necessity and proportionality of the data processing with respect to the purpose(s) for which the data is to be processed;
 - g) risks posed to the rights and freedoms of data subjects;
 - h) risks posed to the Company; and
 - i) proposed measures to mitigate the risks.

principles, the Company shall carry out Data Protection Impact Assessments for any and all new projects and/or the use of new technologies and where the processing of personal data is likely to result in a high risk to the rights and freedoms of data subjects.

shall be followed at all times when collecting, holding, and processing personal data. The following factors should be taken into consideration:

- a) the nature, scope, and purpose of the collection, holding, and processing of personal data;
- b) the state of the art of data protection measures to be implemented;
- c) the cost of implementing measures; and
- d) the risks posed to the rights and freedoms of data subjects, taking into account the likelihood and severity of the adverse effects.

Data Protection Impact Assessments shall be overseen by the Data Protection Officer and shall address the following factors:

- a) the type(s) of personal data to be collected, held, and processed;
- b) the purpose(s) for which the personal data is to be used;
- c) the Company's policy on data retention;
- d) how personal data is to be stored and protected;
- e) the parties (internal and external) who are to be consulted;
- f) the necessity and proportionality of the data processing with respect to the purpose(s) for which the data is to be processed;
- g) risks posed to the rights and freedoms of data subjects;
- h) risks posed to the Company; and
- i) proposed measures to mitigate the risks.

15. Keeping Data Subjects Informed

- 15.1 The Company shall ensure that the following information is set out in Part 15.2 to every data subject:
 - a) where personal data is collected directly from data subjects, those data subjects will be informed of the following information at the time of collection; and
 - b) where personal data is collected from a third party, the relevant data subjects will be informed of the following information:

shall be set out in Part 15.2 to every data subject:

- a) where personal data is collected directly from data subjects, those data subjects will be informed of the following information at the time of collection; and
- b) where personal data is collected from a third party, the relevant data subjects will be informed of the following information:

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18. Erasure of Personal Data

- 17.2 The Company shall inform the data subject in question, and inform the data subject of the data subject's right of access, rectification, erasure, restriction, portability and objection of the data subject informing the Company of the issue. The Company shall respond to the request of the data subject by up to two months in the case of complex requests. If a longer time is required, the data subject shall be informed.

- 17.4 All employees, age [redacted] or parties working on behalf of the Company working for [redacted] that all personal data that they are working with is kept [redacted] wherever possible, only stored [and processed] within the [redacted] name(s) and/or description(s) of system(s)>>] system(s) [redacted] enable rapid and/or centralised rectification, and must be [redacted] the Company's Data Protection Officer in ensuring [redacted] held by them at home is rectified within the time limit.

- 18.1 Data subjects have the right to request that the Company erase the personal data it holds about them in the following circumstances:

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20. **[Data Portability**

- 20.1 The Company provides a means for data subjects to access their personal data using automated means. <<Insert details of automated means>>.
- 20.2 Where data subjects request the Company to process their personal data in such a way that the performance of the Company's tasks is otherwise required for the performance of the Company and the data subject, the Company shall, in accordance with the Data Protection Law, to receive a copy of their personal data in a structured, commonly used and machine-readable format for purposes (namely transmitting it to another data controller).
- 20.3 To facilitate the right of access, the Company shall make available all applicable personal data in the following format[s]:
- a) <<list format[s]>>.
 - b) <<add further details>>.
- 20.4 Where technically feasible, the Company shall send the data directly to the data subject, personal data shall be sent directly to the data subject.
- 20.5 All requests for copies of personal data shall be complied with within one month of the data subject's request. This period can be extended by up to two months in the case of complex requests. If such additional time is required, the data subject shall be informed.

21. **Objections to Personal Data Processing**

- 21.1 Data subjects have the right to object to the Company processing their personal data based on its legitimate interests, for direct marketing (including profiling), [and processing for purposes of historical research and statistics].
- 21.2 Where a data subject objects to the Company processing their personal data based on its legitimate interests, the Company shall cease such processing immediately, unless the Company can demonstrate that the Company's legitimate interests override the data subject's interests, rights, and freedoms, or that the Company is required to process the data for the conduct of legal claims.
- 21.3 Where a data subject objects to the Company processing their personal data for direct marketing purposes, the Company shall cease such processing promptly.
- 21.4 [Where a data subject objects to the Company processing their personal data for scientific and/or statistical purposes, the data subject must, under the Data Protection Law, demonstrate grounds relating to his or her particular situation. The Company is not required to comply if the processing is necessary for the performance of a task carried out for reasons of public interest.]

22. **[Automated Processing, Decision-Making, and Profiling]**

- 22.1 [The Company uses automated decision-making processes as follows:
- a) <<Insert details of automated decision-making>>.]
- 22.2 [The Company uses automated decision-making processes for the following purposes as follows:
- a) <<Insert details of automated decision-making>>.]

- 22.3 The activities described in this Policy are generally prohibited under Data Protection Law where the Company has a legal or similarly significant effect on the data subject, if any of the following applies:
- a) the data subject has not given explicit consent;
 - b) the processing is necessary for the performance of a contract with the data subject or for the entry into, or performance of, a contract between the Company and the data subject;
 - c) the processing is necessary for the performance of a contract with the data subject or for the entry into, or performance of, a contract between the Company and the data subject.
- 22.4 If special category data is processed in this manner, such processing can only be lawful if one of the following applies:
- a) the data subject has given explicit consent; or
 - b) the processing is necessary for reasons of substantial public interest.
- 22.5 Where decisions are made using automated processing (including profiling), data subjects must be given the right to challenge such decisions, to request human intervention, to express their own point of view, and to obtain an explanation of the logic involved. The Company. Data subjects must be explicitly informed of this right of contact.
- 22.6 In addition to the above, the Company must be provided to data subjects explaining the logic involved in the decision-making or profiling, and the significance and consequences of the decision or decisions.
- 22.7 When personal data is processed using automated processing, automated decision-making, or profiling, the following measures shall apply:
- a) appropriate safeguards shall be used;
 - b) technical and organisational measures shall be implemented to minimise the risk of a breach of security, such measures must enable the data subject to be able to exercise their rights;
 - c) all personal data processed in this manner shall be secured in order to prevent unauthorised access to data arising (see Parts 25 to 30 of this Policy for details of the data security and organisational measures).
23. **[Direct Marketing]**
- 23.1 The Company is subject to the relevant regulations when marketing its products AND/OR services.
- 23.2 The prior consent of the data subject is required for electronic direct marketing including email, text messages and automated telephone calls subject to the following limited exceptions:
- a) The Company may send text messages or emails to a customer if the customer's contact details have been obtained in a lawful manner and the marketing relates to similar products or services to those for which the customer in question has been given the opportunity to opt-in when their details were first collected and used for marketing purposes.
- 23.3 The right to object to direct marketing shall be explicitly offered to data subjects in a clear and concise manner and must be kept separate from other information in the marketing communication.
- 23.4 If a data subject objects to direct marketing, their request must be complied with.

with promptly. A list of such circumstances to ensure that the data subject's marketing preferences are not used with.]

al data may be retained in such ensure that the data subject's ed with.]

24. Personal Data Collected,

The following personal data details of data retention, please

and processed by the Company (for the Company's Data Retention Policy):

Data Ref.	Type of Data	
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>

25. Data Security - Transferring

Communications

The Company shall ensure that all communications and other

measures are taken with respect to all personal data:

- 25.1 All emails containing personal data shall be encrypted [using <<insert type(s)>>];
- 25.2 Employees, agents or other parties working on behalf of the Company working from home [should, whenever possible and practical,] only access personal data when connected to the Company's Virtual Private Network (VPN);
- 25.3 All emails containing personal data shall be marked "confidential";
- 25.4 Personal data may be transmitted over unsecured networks only; transmission should not be attempted in any circumstances. All employees, agents or other parties working on behalf of the Company working from home should ensure that their home network is secure and that their network equipment such as modems and routers are protected with security software or firewalls. If assistance is available from the Company's [Data Protection Officer], <<insert name of data protection officer>>, <<insert contact details>>] A list of contact details as required shall be maintained.
- 25.5 Personal data should not be transmitted over a wireless network if there is a wired alternative that is available;

- <<insert type(s)>>];
- parties working on behalf of the Company [should, whenever possible and practical,] only access personal data when connected to the Company's Virtual Private Network (VPN);
- marked "confidential";
- secure networks only; transmission should not be attempted in any circumstances. All employees, agents or other parties working on behalf of the Company should ensure that their home network is secure and that their network equipment such as modems and routers are protected with security software or firewalls. If assistance is available from the Company's [Data Protection Officer], <<insert name of data protection officer>>, <<insert contact details>>] A list of contact details as required shall be maintained.
- er a wireless network if there is a wired alternative that is available;

- 25.6 Personal data contained in email, whether sent or received, should be copied from the email and stored securely. The email itself should be deleted and the email address associated therewith should also be deleted [using <insert name>];
- 25.7 Where personal data is transmitted by facsimile transmission the recipient should be informed of the transmission and should be waiting by the fax machine to receive it;
- 25.8 Where personal data is transmitted in hardcopy form it should be passed directly to the recipient or to a courier (insert name(s) and/or type(s) of delivery service>>]. Where personal data is transferred to home workers in hardcopy form [except in the circumstances mentioned above];
- 25.9 All personal data to be stored on removable electronic media, whether in hardcopy form or on removable electronic media, should be stored in a suitable container marked "confidential";
- 25.10 [Add further security measures as appropriate.]

26. Data Security - Storage

The Company shall ensure that appropriate security measures are taken with respect to the storage of personal data:

- 26.1 All electronic copies of personal data should be stored securely using appropriate security measures [including the use of passwords and [insert name(s) and/or type(s) of data encryption];
- 26.2 All hardcopies of personal data, whether in physical, removable electronic form or in any electronic copies stored on removable electronic media, should be stored securely in a locked box, drawer, cabinet, or similar secure storage. The Company shall provide suitable storage facilities for employees, agents, contractors, or other parties working on behalf of the Company, including those working from home who are likely to be processing personal data;
- 26.3 All personal data stored on removable electronic media should be backed up <insert interval> times per week using a secure backup system>> with backups stored [onsite] AND offsite. Backups should be encrypted [using appropriate security measures];
- 26.4 The storage of personal data on mobile devices (including, but not limited to, laptops, tablets, and smartphones) should be to the extent absolutely necessary for the performance of the Company's business. Furthermore, employees, agents, contractors, or other parties working on behalf of the Company, including those working from home [must] OR [subject to prior approval of the Data Protection Officer, only] only access and process personal data stored on the Company's Virtual Private Network ("VPN");
- 26.5 Personal data may be stored on, accessed from, or processed on devices belonging to employees [with the prior approval of the Data Protection Officer, only] to the extent absolutely necessary for the performance of the relevant work, and only where the device is used by a home worker. In the case of other parties working on behalf of the Company, personal data should be transferred to, stored on, accessed from, or processed on the party in question has agreed to comply fully with the Company's Policy and Data Protection Law (which may include the requirement that all suitable technical

and organisational re-structure (see below);

26.6 [

27. Data Security - Disposal

- | | | |
|------|---|--|
| 27.1 | When any personal data stored on Company equipment or otherwise disposed of for any reason (including when the equipment has been made and are no longer needed), it should be securely destroyed. | |
| 27.2 | Personal data stored on electronic equipment shall be securely erased using <<insert name(s) and/or description>> and/or standard(s)>>. | |
| 27.3 | Personal data stored on hardcopy form must be disposed of using <<insert name(s) and/or description>> and/or standard(s)>>. Employees, agents, contractors working from home should destroy personal data stored in hardcopy form at home if it is prescribed above. If it is not possible to do so, such personal data should be retained securely until it is possible to dispose of it in the manner specified, at the Company's premises and should under no circumstances be disposed of in normal household rubbish or recycling. | |
| 27.4 | For further information regarding disposal of personal data, please refer to the Company Policy. | |

28. Data Security - Use of Pe

The Company shall ensure [REDACTED] measures are taken with respect to the use of personal data:

- | | | |
|------|---|--|
| 28.1 | No personal data of contractor, or other party, whether or not, should be formally provided to the Company without the appropriate contact details>>; | personally and if an employee, agent, contractor, or other party of the Company requires access to such access, the user must already have access to, such access should be provided to name(s) and/or position(s) and contact details>>; |
| 28.2 | No personal data of contractor, or other party, whether or not, should be formally provided to the Company without the appropriate contact details>>; | personally and if an employee, agent, contractor, or other party of the Company requires access to such access, the user must already have access to, such access should be provided to name(s) and/or position(s) and contact details>>; |
| 28.3 | Personal data must be stored in a secure manner at all times and should not be left unattended or on any other parties at any time>>; | Personal data must be stored in a secure manner at all times and should not be left unattended or on any other parties at any time>>; |
| 28.4 | If personal data is stored on a computer screen and the computer is left unattended for a period of time, the user must lock the computer and screen>>; | If personal data is stored on a computer screen and the computer is left unattended for a period of time, the user must lock the computer and screen>>; |
| 28.5 | All employees, agents, contractors, or other parties working for the Company working for the Company must ensure that they comply with Parts 28.1 through 28.4 of the Policy, including, for example, setting aside a specific room or place with lockable windows and doors for personal data. The Company must ensure a degree of security reasonably practical in the circumstances>>; | All employees, agents, contractors, or other parties working for the Company working for the Company must ensure that they use all reasonable efforts to ensure that they comply with Parts 28.1 through 28.4 of the Policy, including, for example, setting aside a specific room or place with lockable windows and doors for personal data. The Company must ensure a degree of security reasonably practical in the circumstances>>; |

28.6 Where personal data is used for marketing purposes, it shall be the responsibility of the controller to ensure that the appropriate consent is obtained from the data subject or that they have opted out, whether directly or via a third-party service provider.

28.7 [<<Add further security measures to the system and>>.]

29. Data Security - IT Security

The Company shall ensure [REDACTED] measures are taken with respect to IT and information security:

29.1 All passwords used should be changed regularly and should not use words that can be easily guessed or otherwise compromised. All passwords should be a combination of uppercase and lowercase letters, numbers and special characters. All software used by the Company is designed to require a password.

29.2 Under no circumstances shall passwords be written down or shared between any employees, contractors, or other parties working on behalf of the Company or any subsidiary or department. If a password is forgotten, it must be reset using a secure and reliable method. IT staff do not have access to passwords.

29.3 All software (including applications and operating systems) installed on IT equipment shall be kept up-to-date [via remote administration or otherwise] by the Company's IT staff. Any and all security-related updates shall be made no later than <<insert period>> after the updates are made available by the vendor or manufacturer] **OR** [as soon as reasonably and practically possible] as there are valid technical reasons not to do so];

29.4 All software (including applications and operating systems) installed on IT equipment belonging to employees, agents, contractors, or other third parties, shall be the property of the Company, whether or not the employee, agent, contractor, or other third party is a full-time or part-time worker in question. [Software updates should be available or, as applicable, when the device in question.] **OR** [Software updates should be available or, as applicable, when authorised by the Company's IT staff in order to ensure that updates do not give rise to faults or errors. Automatic updates should be delayed wherever possible.] Advice and assistance is available from the Company's [Data Protection Officer, <<insert name of Data Protection Officer>>], <<insert contact details>>] **AND/OR** [IT Department, <<insert name(s), position(s) of IT Department contact>>] **AND/OR** [<<insert contact details>>].

29.5 No software may be installed on any company-owned computer or device without the prior approval of the Department, <<insert contact details>>] **AND/OR** [<<insert contact details>>] Department(s), and contact details as required>>];

29.6 All employees, agents, contractors, and other parties working on behalf of the Company working on their own or on the Company's personal data on IT equipment personally belonging to the Company shall seek advice on the installation of new software on their devices from the [IT Department, <<insert contact name(s), position(s), department(s), and phone number(s) required>>] before installing such software;

29.7 [<<Add further security measures>>.]

30. Organisational Measures

The Company shall ensure that the following measures are taken with respect to the collection, holding, and processing of personal data:

- 30.1 All employees, agents, contractors, or other parties working on behalf of the Company shall be notified of their individual responsibilities and obligations under this Data Protection Law and under this Policy, and shall be held to the same standards as those set out in this Policy;
- 30.2 Only employees, agents, contractors, or other parties working on behalf of the Company that need access to personal data in order to carry out their assigned duties shall be granted access to personal data held by the Company;
- 30.3 All sharing of personal data with third parties with the information provided to the relevant data subjects shall be obtained prior to the consent of such data subjects shall be obtained prior to the sharing of personal data;
- 30.4 All employees, agents, contractors, or other parties working on behalf of the Company handling personal data shall be appropriately trained to do so;
- 30.5 All employees, agents, contractors, or other parties working on behalf of the Company handling personal data (those working from home) will be held to the same standards as those set out in this Policy;
- 30.6 All employees, agents, contractors, or other parties working on behalf of the Company handling personal data shall be required and encouraged to exercise care, caution, and discretion when discussing work-related matters in the workplace or otherwise;
- 30.7 Methods of collecting, holding, and processing personal data shall be regularly evaluated and reviewed;
- 30.8 All personal data held by the Company shall be reviewed periodically, as set out in the Company's Data Retention Policy;
- 30.9 The performance of agents, contractors, or other parties working on behalf of the Company handling personal data shall be regularly evaluated and reviewed;
- 30.10 All employees, agents, contractors, or other parties working on behalf of the Company handling personal data shall be bound to do so in accordance with the principles of Data Protection Policy by contract;
- 30.11 All agents, contractors, or other parties working on behalf of the Company handling personal data and all of their employees who are involved in the processing of personal data are held to the same standards as those set out in this Policy and Data Protection Policy;
- 30.12 Where any agent, contractor, or other party working on behalf of the Company handling personal data fails to comply with the provisions under this Policy that party shall indemnify and hold the Company against any costs, liability, damages, loss, claims, or expenses that may arise out of that failure;
- 30.13 [<<Add further organisational measures>>.]

- 31. Transferring Personal Data Outside the EEA**
- 31.1 The Company may transfer personal data (‘transfer’ includes making available remotely) outside of the EEA.
- 31.2 The transfer of personal data outside of the EEA shall take place only if one or more of the following conditions are met:
- 31.2.1 the transfer is necessary for one or more specific sectors in that country (or for an international organisation), that the European Commission has determined that the country or organisation provides an adequate level of protection for personal data;
 - 31.2.2 the transfer is to an international organisation which provides appropriate safeguards in the form of a legally binding agreement, contract, set of rules or bodies; binding corporate rules; standard contractual clauses adopted by the European Commission; approved code of conduct approved by a supervisory authority; certification mechanism (as provided for in Data Protection Directive 95/46/EC); or provisions inserted into a contract by the competent public authorities or bodies authorised by the relevant supervisory authority;
 - 31.2.3 the transfer is necessary for the performance of a contract between the data subject and the Company or for pre-contractual steps taken at the request of the data subject;
 - 31.2.4 the transfer is necessary for the performance of a contract between the data subject and the Company or for pre-contractual steps taken at the request of the data subject;
 - 31.2.5 the transfer is necessary for public interest reasons;
 - 31.2.6 the transfer is necessary for the protection of legal claims;
 - 31.2.7 the transfer is necessary for the protection of the vital interests of the data subject or other individuals, where the data subject is physically or legally unable to give consent;
 - 31.2.8 the transfer is necessary for the performance of a contract between the data subject and the Company or for pre-contractual steps taken at the request of the data subject.
- 32. Data Breach Notification**
- 32.1 All personal data breaches must be notified immediately to the Company’s Data Protection Officer. Personal data breaches which relate to the loss, destruction, unauthorised disclosure, or other processing of personal data by the Company, its employees, agents, contractors, or other parties working on behalf of the Company, whether from home, using either personal or Company equipment, must be reported to the Company.
- 32.2 If an employee, agent, contractor, or other party working on behalf of the Company becomes aware that a personal data breach has occurred, they must report it to the Data Protection Officer. Any and all evidence relating to the breach should be carefully retained.
- 32.3 If a personal data breach is likely to result in a risk to the rights and freedoms of individuals (e.g. financial loss, breach of

confidentiality, disclosure or economic damage. The Information Commissioner must be informed of the breach without delay, and in any event, within 72 hours of becoming aware of it.

32.4 In the event that a breach is likely to result in a high risk (that is, a higher risk than that identified in 32.3) to the rights and freedoms of data subjects, the Company must ensure that all affected data subjects are informed without undue delay.

32.5 Data breach notification must include the following information:

32.5.1 The categories of personal data concerned;

32.5.2 The categories of data subjects concerned;

32.5.3 The name and contact details of the Company's Data Protection Officer (or other contact point);

32.5.4 The likely consequences of the breach;

32.5.5 Details of the measures taken or proposed to be taken, by the Company to address the breach, including, where appropriate, measures to mitigate adverse effects.

33. Implementation of Policy

This Policy shall be deemed to have been implemented on the date of its adoption. It shall have retroactive effect from the date of its adoption to this date.

This Policy has been approved and adopted by the Board of Directors.

Name: <<insert name>>

Position: <<insert position>>

Date: <<insert date>>

Due for Review by: <<insert date>>

Signature: