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## 1. Introduction

This Policy sets out the Company's policy regarding data subject, e.g. staff, customer, their personal data under Data Protection from time to time regulations and communications including, Data Protection Regulation ("GDPR") legislation or other directly relating to privacy for as long as, and

This Policy sets the Company's policy regarding the collection, transfer, storage, and disposal of data. The procedures and principles set out herein must be followed by the Company, its employees, agents, contractors, or other parties working from home.

## 2. Definitions

**"consent"**

Company name>>, a company registered under number <<insert company registration number>>, with its principal office is at <<insert address>> ("the Company") regarding data subject, e.g. staff, customer, their personal data under Data Protection from time to time regulations and communications including, Data Protection Regulation ("GDPR") legislation or other directly relating to privacy for as long as, and

regarding the collection, processing, storage, and disposal of data. The procedures and principles set out herein must be followed by the Company, its employees, agents, contractors, or other parties working from home.

**"data controller"**

consent of the data subject which is freely given, specific, informed, and unambiguous indication of the data subject's agreement which they, by a statement or by a positive action, signify their agreement to the processing of personal data relating to

**"data processor"**

a natural or legal person or entity, which, alone or jointly with others, determines the purposes and means of the processing of personal data. For the purposes of this Policy, the Company is the data controller of all personal data relating to the data subject, e.g. staff, customer, business contacts etc.>> used in the Company for our commercial purposes;

**"data subject"**

a natural or legal person or entity, which processes personal data on behalf of a data controller;

living, identified, or identifiable person about whom the Company processes personal data;

**"EEA"**

European Economic Area,

**“personal data”**

**“personal data breach”**

**“processing”**

**“pseudonymisation”**

**“special category personal data”**

### 3. **Scope**

3.1 The Company is committed to the spirit of the law and the fair handling of all personal data of all individuals with whom it interacts.

3.2 The Company recognises that working from home, in particular, home working, is a vital part of its business and safeguarding the privacy of individuals working from home or other parties working from home is vitally important to its business. Therefore, the privacy of individuals working from home is a key consideration in all working arrangements and, in providing a better work life balance for its employees, agents, contractors, and other parties working from home, it remains committed to protecting personal data and the rights and

all EU Member States, Iceland, Liechtenstein, and Norway;

information relating to a data subject which can be identified, directly or indirectly, in particular by reference to an identifier such as a name, identification number, location data, an online identifier, or other factors specific to the physical, physiological, genetic, mental, economic, cultural, or social identity of that data subject;

breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data transmitted, stored, or otherwise processed;

any operation or set of operations which are performed on personal data or sets of personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or correction, restriction, erasure or destruction;

pseudonymisation of personal data in such a way that the personal data can no longer be attributed to a specific data subject without the use of additional information, provided that such additional information is kept separately and access to it is subject to technical and organisational measures to ensure that the personal data is not attributed to an identified or identifiable natural or legal person; and

special category personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, genetic data, biometric data, sexual life, sexual orientation, or health data.

letter of the law, but also to the spirit of the law, and on the correct, lawful, and fair handling of personal data, legal rights, privacy, and trust of individuals.

working arrangements and, in providing a better work life balance for its employees, agents, contractors, and other parties working from home, it remains committed to protecting personal data and the rights and

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3.3 The Company's Data Protection Officer (<<insert name of data protection officer>>), <<insert name of Data Protection Officer>> is responsible for administering and for developing and implementing any applicable relevant policies and/or guidelines.

3.4 All <<insert applicable persons, e.g. managers, department heads, supervisors etc.>> shall ensure that all employees, agents, contractors, or other persons acting on behalf of the Company comply with this Policy and, where necessary, implement such practices, processes, controls, and training measures as may be necessary to ensure such compliance. Where appropriate, such measures and, in particular, training, shall also be made remotely to home workers.

3.5 Any questions relating to the Data Protection Law should be referred to the Data Protection Officer should always be referred to the Data Protection Officer in particular, the Data Protection Officer should always be referred to the Data Protection Officer in the following cases:

- a) if there is any question as to the lawful basis on which personal data is to be processed;
- b) if consent is required for the collection, hold, and/or process of personal data;
- c) if there is any question as to the retention period for any particular type of data;
- d) if any new notices or similar privacy-related documentation is required;
- e) if any assistance is required in dealing with the exercise of a data subject's right to access, rectification, or deletion;
- f) if a personal data breach (whether or actual) has occurred;
- g) if there is any question as to security measures (whether technical or organizational) to protect personal data;
- h) if there are any questions relating to the implementation and maintenance of a home working environment;
- i) if personal data is transferred to third parties (whether such third parties are acting as controllers or data processors);
- j) if personal data is transferred outside of the EEA and there are questions as to the measures to be taken in which to do so;
- k) when any significant change in processing activity is to be carried out, or when a new activity is to be carried out, or when existing processing activities, which will require a Data Protection Impact Assessment;
- l) when personal data is used for purposes different to those for which it was originally collected;
- m) if any automated decision-making, is to be implemented;
- n) if any assistance is required in complying with the law applicable to direct marketing.

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#### 4. The Data Protection Principles

This Policy aims to ensure compliance with the Data Protection Law. The GDPR sets out

the following principles will apply. Data controllers are responsible for ensuring compliance. All personal data

- 4.1 processed lawfully, in accordance with the purposes for which it is collected, in a manner that is compatible with those purposes;
- 4.2 collected for specified, explicit and legitimate purposes and not further processed in a manner incompatible with those purposes. Further processing for archiving purposes in the public interest, scientific or historical research purposes shall not be considered to be incompatible with those purposes;
- 4.3 adequate, relevant and limited to what is necessary in relation to the purposes for which the data are collected;
- 4.4 accurate and, where necessary, kept up to date. Every reasonable step must be taken to ensure that inaccurate data are erased, or rectified without delay;
- 4.5 kept in a form which allows identification of data subjects for no longer than is necessary for the purposes for which the data are processed. Personal data may be stored for longer periods of time if the data are processed solely for archiving purposes in the public interest, scientific or historical research purposes, subject to implementation of appropriate safeguards in order to protect the rights and freedoms of the data subject;
- 4.6 processed in a manner that ensures appropriate security of the personal data, including protection against unauthorised access, disclosure, accidental loss, or any other form of damage, using appropriate technical or organisational measures.

## 5. The Rights of Data Subjects

The GDPR sets out the following rights available to data subjects:

- 5.1 The right to be informed;
- 5.2 the right of access;
- 5.3 the right to rectification;
- 5.4 the right to erasure ('the right to be forgotten');
- 5.5 the right to restrict processing;
- 5.6 the right to data portability;
- 5.7 the right to object; and
- 5.8 rights with respect to automated decision making and profiling.

## 6. Lawful, Fair, and Transparent Processing

- 6.1 Data Protection Law requires that personal data is processed lawfully, fairly, and transparently to the data subject. Specifically, the processing of personal data shall be lawful if at least one of the following conditions is met:
  - a) the data subject has given consent to the processing of their personal data for one or more specific purposes;

processing personal data must comply. Data controllers must be able to demonstrate, such as through a Data Protection Impact Assessment, that the processing is lawful.

ent manner in relation to the data subject.

imate purposes and not further processed in a manner incompatible with those purposes. Further processing for archiving purposes in the public interest, scientific or historical research purposes shall not be considered to be incompatible with those purposes;

is necessary in relation to the purposes for which the data are collected;

date. Every reasonable step must be taken to ensure that inaccurate data are erased, or rectified without delay;

data subjects for no longer than is necessary for the purposes for which the data are processed. Personal data may be stored for longer periods of time if the data are processed solely for archiving purposes in the public interest, scientific or historical research purposes, subject to implementation of appropriate safeguards in order to protect the rights and freedoms of the data subject;

appropriate security of the personal data, including protection against unauthorised access, disclosure, accidental loss, or any other form of damage, using appropriate technical or organisational measures.

able to data subjects:

to be forgotten');

aking and profiling.

personal data is processed lawfully, fairly, and transparently to the data subject. Specifically, the processing of personal data shall be lawful if at least one of the following conditions is met:

o the processing of their personal data for one or more specific purposes;

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b) the processing of personal data is necessary for the performance of a contract to which the data subject is a party or to take steps at the request of the data subject prior to entering into a contract;

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c) the processing of personal data is necessary for compliance with a legal obligation to which the data subject is subject;

d) the processing of personal data is necessary to protect the vital interests of the data subject or of another natural person;

e) the processing of personal data is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller;

f) the processing of personal data is necessary for the purposes of the legitimate interests pursued by the controller or a third party, except where such interests are overridden by the fundamental rights and freedoms of the data subject, in particular where the data subject is a child;

6.2 [If the personal data are of a particularly sensitive nature (category personal data) (also known as "sensitive personal data"), one or more of the following conditions must be met:

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a) the data subject has given explicit consent to the processing of such data for one or more specific purposes (the law prohibits them from doing so in some cases);

b) the processing of personal data is necessary for the purpose of carrying out the obligations and exercising the rights of the data controller or of the data subject in connection with employment, social security, and social protection law;

c) the processing of personal data is necessary to protect the vital interests of the data subject or another natural person where the data subject is incapable of giving consent;

d) the data controller is a non-profit association, or other non-profit body with a political, philosophical, religious, or trade union aim, and the processing is necessary for the purposes of its legitimate activities, provided that the data is not disclosed outside the association or other non-profit body to a third party who have regular contact with it in connection with those activities and that the personal data is not made public by the data controller without the consent of the data subjects;

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e) the processing of personal data is necessary for the purposes of data which is manifestly made public by the data subject;

f) the processing of personal data is necessary for the conduct of legal claims or for the exercise of the right of defence or of judicial capacity;

g) the processing of personal data is necessary for substantial public interest reasons, on the basis of which the controller shall demonstrate that the proportionate to the aim pursued, shall be necessary for the purposes of data protection, and shall provide for appropriate safeguards to safeguard the fundamental rights and freedoms of the data subject;

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h) the processing of personal data is necessary for the purposes of preventative or occupational medicine, for the assessment of the working capacity of an employee, for medical diagnosis, for the provision of health or social care or treatment, or for the management of health or social care systems or services or for the purposes of research;

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- professional Data Protection
- i) the processing is necessary for reasons of public health, such as the prevention, diagnosis, or treatment of threats to health or health care of a population, or of law which requires the rights and freedoms of the data subject (in particular, professional secrecy); or
- j) the processing is necessary for reasons of public interest, such as the prevention, diagnosis, or treatment of threats to health or health care of a population, or of law which requires the rights and freedoms of the data subject (in particular, professional secrecy); or
- archiving purposes in the public interest, research purposes, or statistical purposes, shall be proportionate to the aim pursued, respect the right to data protection, and provide for specific measures to safeguard the fundamental rights and freedoms of the data subject.]

## 7. Consent

If consent is relied upon as the lawful basis for collecting, holding, and/or processing personal data, the following

- 7.1 Consent is a clear, affirmative indication that a subject that they agree to the processing of their personal data. A statement or a pre-ticked box, or inactivity are unlikely to amount to consent.
- 7.2 Where consent is part of a document which includes other matters, the consent must be clearly separate from such other matters.
- 7.3 Data subjects are free to withdraw their consent at any time and it must be made easy for them to do so. If they do, their request must be honoured promptly.
- 7.4 If personal data is to be used for a purpose other than that for which it was originally collected that was not within the scope of their consent, consent must be obtained from the data subject.
- 7.5 [If special category data is to be processed, the Company shall normally rely on a lawful basis other than consent. If explicit consent is relied upon, the data subject must be issued with a suitable privacy notice in order to ensure that they understand what they are consenting to.]
- 7.6 In all cases where consent is the lawful basis for collecting, holding, and/or processing personal data, records must be kept of all consents obtained in order to demonstrate that the Company can demonstrate its compliance with consent requirements.

## 8. Specified, Explicit, and Limited

- 8.1 The Company collects, holds, and/or processes personal data set out in Part 24 of this Policy. This includes:
- a) personal data of data subjects[.] OR [; and]

- b) [personal data for the purposes of the Company's business activities.]
- 8.2 The Company only collects, processes, and holds personal data for the specific purposes set out in this Policy (or for other purposes expressly permitted by law).
- 8.3 Data subjects must be informed of the purposes of the purpose or purposes for which the Company collects, processes, and holds their personal data. Please refer to Part 15 for more information on how to be informed.
9. **Adequate, Relevant, and Necessary**
- 9.1 The Company will only collect, process, and hold personal data for and to the extent necessary for the specific purposes of which data subjects have been informed (or where the purposes are set out in Part 8, above, and as set out in Part 24, below).
- 9.2 Employees, agents, and contractors of the Company may collect, process, and hold personal data to the extent required for the performance of their duties in accordance with this Policy. Excessive personal data shall not be collected, processed, or held.
- 9.3 Employees, agents, and contractors of the Company may process personal data when the performance of their job duties requires it. Personal data that is not necessary for the Company cannot be processed for any unrelated reason.
10. **Accuracy of Data and Key Information**
- 10.1 The Company shall ensure that personal data collected, processed, and held by it is kept accurate. This includes, but is not limited to, the rectification of personal data. Please refer to Part 17, below.
- 10.2 The accuracy of personal data shall be checked when it is collected and at regular intervals thereafter. If any personal data is found to be inaccurate, reasonable steps will be taken without delay to amend or delete it as appropriate.
11. **Data Retention**
- 11.1 The Company shall not retain personal data for any longer than is necessary in light of the purpose for which that personal data was originally collected, held, and processed.
- 11.2 When personal data is no longer necessary, all reasonable steps will be taken to erase or otherwise delete it. Further detail is provided in Part 27 of this Policy (in relation to personal data for home workers) and in our Data Retention Policy.
- 11.3 For full details of the Company's data retention periods for different types held by the Company, please refer to our Data Retention Policy.
12. **Secure Processing**
- 12.1 The Company shall ensure that personal data collected, held, and processed is secure.

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## 13. Accountability and Recor

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- 13.5.6 details of how the data will be retained by the Company (please refer to the Company's Retention Policy);
- 13.5.7 details of personal data storage location(s);
- 13.5.8 detailed description of the technical and organisational measures taken by the Company to ensure the security of personal data.

will be retained by the Company (please refer to the Company's Retention Policy);

storage location(s);

technical and organisational measures taken by the Company to ensure the security of personal data.

#### 14. Data Protection Impact Assessment

#### Privacy by Design

- 14.1 In accordance with the principles set out in Part 14.2, the Company shall carry out Data Protection Impact Assessments for any and all new projects and/or the use of new technologies and where the processing of personal data is likely to result in a high risk to the rights and freedoms of data subjects.
- 14.2 The principles of privacy by design shall be followed at all times when collecting, holding, and processing personal data. The following factors should be taken into consideration:
  - a) the nature, scope, and purpose of the collection, holding, and processing of personal data;
  - b) the state of the art of data protection measures to be implemented;
  - c) the cost of implementing measures; and
  - d) the risks posed to the rights and freedoms of data subjects, including their likelihood and severity.
- 14.3 Data Protection Impact Assessments shall be overseen by the Data Protection Officer and shall address the following factors:
  - a) the type(s) of personal data to be collected, held, and processed;
  - b) the purpose(s) for which the personal data is to be used;
  - c) the Company's legal basis for processing the personal data;
  - d) how personal data will be stored, held, and processed;
  - e) the parties (internal and external) who are to be consulted;
  - f) the necessity and proportionality of the data processing with respect to the purpose(s) for which the personal data is to be used;
  - g) risks posed to the rights and freedoms of data subjects;
  - h) risks posed to the Company; and
  - i) proposed measures to mitigate the risks identified.

principles, the Company shall carry out Data Protection Impact Assessments for any and all new projects and/or the use of new technologies and where the processing of personal data is likely to result in a high risk to the rights and freedoms of data subjects.

shall be followed at all times when collecting, holding, and processing personal data. The following factors should be taken into consideration:

the nature, scope, and purpose of the collection, holding, and processing of personal data;

the state of the art of data protection measures to be implemented;

the cost of implementing measures; and

the risks posed to the rights and freedoms of data subjects, including their likelihood and severity.

Data Protection Impact Assessments shall be overseen by the Data Protection Officer and shall address the following factors:

the type(s) of personal data to be collected, held, and processed;

the purpose(s) for which the personal data is to be used;

the Company's legal basis for processing the personal data;

how personal data will be stored, held, and processed;

the parties (internal and external) who are to be consulted;

the necessity and proportionality of the data processing with respect to the purpose(s) for which the personal data is to be used;

risks posed to the rights and freedoms of data subjects;

risks posed to the Company; and

proposed measures to mitigate the risks identified.

#### 15. Keeping Data Subjects Informed

- 15.1 The Company shall provide the following information to every data subject:
  - a) where personal data is collected directly from data subjects, those data subjects will be informed at the time of collection; and
  - b) where personal data is collected from a third party, the relevant data subjects will be informed before the data is collected.

shall provide the following information to every data subject:

where personal data is collected directly from data subjects, those data subjects will be informed at the time of collection; and

where personal data is collected from a third party, the relevant data subjects will be informed before the data is collected.

- i) if the data subject has not been notified to communicate with the data subject before the communication is made; or
- ii) if the data subject has not been notified that the data is being transferred to another party, before the transfer;
- iii) as soon as possible and in any event not more than one month after the data is obtained.

15.2 The following information shall be provided to the data subject in the form of a privacy notice:

- a) details of the data controller, not limited to, contact details, and the names and titles of applicable representatives and its Data Protection Officer;
- b) the purpose(s) for which the personal data is being collected and will be processed (including the purposes of this Policy) and the lawful basis justifying the processing;
- c) where applicable, the legal interests upon which the Company is relying in the processing of the personal data;
- d) where the personal data has been obtained directly from the data subject, the categories of personal data collected and processed;
- e) where the personal data has been transferred to one or more third parties, details of those parties;
- f) where the personal data has been transferred to a third party that is located outside the EEA, details of that transfer, including but not limited to the reasons for the transfer, and the safeguards for further processing of that data (see Part 31 of this Policy for further details);
- g) details of any disclosures of the personal data to third parties;
- h) details of the data subject's rights under Data Protection Law;
- i) details of the data subject's right to withdraw their consent to the processing of their personal data at any time;
- j) details of the data subject's right to complain to the Information Commissioner's Office or to the "competent supervisory authority" under Data Protection Law;
- k) where the personal data has been obtained directly from the data subject, details about the source of the personal data;
- l) where applicable, details of any legal or contractual requirement or obligation relating to the collection and processing of the personal data and details of the consequences of failing to provide it; and
- m) details of any automated decision making or profiling that will take place using the personal data, including information on how decisions will be made, the logic involved in those decisions, and any consequences of those decisions.

## 16. Data Subject Access

16.1 Data subjects may request ("SARs") at any time to find out more about the personal data that the Company holds about them, what the Company is doing with that data, and to have that data corrected or deleted.

16.2 Employees wishing to access their personal data should do so using a Subject Access Request form.

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## 18. Erasure of Personal Data

- 17.2 The Company shall inform the data subject in question, and inform the data subject of the rectification of the data subject informing the Company of the issue. The Company shall respond to the request by up to two months in the case of complex requests. If a longer time is required, the data subject shall be informed.

- 17.4 All employees, age [REDACTED] or parties working on behalf of the Company working for [REDACTED] that all personal data that they are working with is kept [REDACTED] wherever possible, only stored [and processed] within the [REDACTED] name(s) and/or description(s) of system(s)>>] system(s) [REDACTED] enable rapid and/or centralised rectification, and must be reported to the Company's Data Protection Officer in ensuring [REDACTED] held by them at home is rectified within the time limit.

- 18.1 Data subjects have the right to request that the Company erase the personal data it holds about them in the following circumstances:

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c) the data subject's consent, or the Company holding and processing their personal data for a legitimate interest to allow the Company to comply with the Part 21 of this Policy for further details concerning the processing of their personal data.

d) the personal [REDACTED] d unlawfully;

e) the personal information used in order for the Company to comply with [REDACTED] OR [REDACTED]

f) [the personal information was collected and processed for the purpose of providing information to a child.]

18.2 Unless the Company determines it is not feasible or would require disproportionate effort, all requests shall be promptly complied with, and the data subject shall be informed of the erasure of the personal data and of receipt of the data subject's request. The period between receipt of the request and the date of completion shall not exceed two months in the case of complex requests. In exceptional circumstances, if required, the data subject shall be informed.

18.3 In the event that any information is to be erased in response to a data subject's request has been disclosed to third parties, those parties shall be informed of the deletion, where it is not impossible or would require disproportionate effort.

18.4 All employees, agents, contractors, suppliers and other parties working on behalf of the Company working for the Company must ensure that all personal data that they are working with is kept secure and, wherever possible, only stored [and processed] within the system(s) and/or description(s) of system(s)>>] system(s) and must cooperate in ensuring that any personal data held on their system at home is erased within the time limit.

## 19. Restriction of Personal Data

19.1 Data subjects may request that the Company ceases processing the personal data it holds about them. If a data subject makes such a request, the Company shall retain the personal data concerning that data subject (if any) that is necessary to complete that the personal data in question is not processed further.

19.2 In the event that [REDACTED] data has been disclosed to third parties, those parties shall be bound by the applicable restrictions on processing it (unless [REDACTED] require disproportionate effort to do so).

19.3 All employees, agents or parties working on behalf of the Company working from home shall ensure that all personal data that they are working with is kept secure and wherever possible, only stored [and processed] within the system(s) and/or description(s) of system(s)>>] systems. The application of restriction shall be made fully with the Company's Data Protection Officer in relation to personal data held by them at home is not processed further. If appropriate, erasing such data from computers or devices.

## 20. **[Data Portability**

- 20.1 The Company provides a means for data subjects to access their personal data using automated means. <<Insert details of automated means>>.
- 20.2 Where data subjects request the Company to process their personal data in such a way that the performance of the Company's tasks is otherwise required for the performance of the Company and the data subject, the Company shall, in accordance with the Data Protection Law, to receive a copy of their personal data in a structured, commonly used and machine-readable format for purposes (namely transmitting it to another data controller).
- 20.3 To facilitate the right of access, the Company shall make available all applicable personal data in the following format[s]:
- a) <<list format[s]>>.
  - b) <<add further details>>.
- 20.4 Where technically feasible, the Company shall send the data directly to the data subject, personal data shall be sent directly to the data subject.
- 20.5 All requests for copies shall be complied with within one month of the date of receipt. This period can be extended by up to two months in the case of complex requests. If such additional time is required, the data subject shall be informed.

## 21. **Objections to Personal Data Processing**

- 21.1 Data subjects have the right to object to the Company processing their personal data based on its legitimate interests, for direct marketing (including profiling), [and processing for purposes of historical research and statistics].
- 21.2 Where a data subject objects to the Company processing their personal data based on its legitimate interests, the Company shall cease such processing immediately, unless the Company can demonstrate that the Company's legitimate interests override the data subject's interests, rights, and freedoms, or that the Company is required to process the data for the conduct of legal claims.
- 21.3 Where a data subject objects to the Company processing their personal data for direct marketing purposes, the Company shall cease such processing promptly.
- 21.4 [Where a data subject objects to the Company processing their personal data for scientific and/or statistical purposes, the data subject must, under the Data Protection Law, demonstrate grounds relating to his or her particular situation. The Company is not required to comply if the processing is necessary for the performance of a task carried out for reasons of public interest.]

## 22. **[Automated Processing, Decision-Making, and Profiling**

- 22.1 [The Company uses automated decision-making processes as follows:
- a) <<Insert details of automated decision-making>>.]
- 22.2 [The Company uses automated decision-making processes for the following purposes as follows:
- a) <<Insert details of automated decision-making>>.]

- 22.3 The activities described in this Part are generally prohibited under Data Protection Law where the processing of personal data has a legal or similarly significant effect on the rights and freedoms of the following applies:
- a) the data subject has not given explicit consent;
  - b) the processing is necessary for the performance of a contract or for the entry into, or performance of, a contract between the data subject and the Company;
  - c) the processing is necessary for the entry into, or performance of, a contract between the data subject and the Company.
- 22.4 If special category personal data is processed in this manner, such processing can only be lawful if one of the following applies:
- a) the data subject has given explicit consent;
  - b) the processing is necessary for reasons of substantial public interest.
- 22.5 Where decisions are made using automated processing (including profiling), data subjects must be given the right to challenge such decisions, request human intervention, to express their own point of view, and to obtain an explanation of the logic involved. The Company. Data subjects must be explicitly informed of this right at the point of contact.
- 22.6 In addition to the above, data subjects must be provided to data subjects explaining the logic involved in the decision-making or profiling, and the significance and consequences of the decision or decisions.
- 22.7 When personal data is processed using automated processing, automated decision-making, or profiling, the following measures shall apply:
- a) appropriate safeguards shall be used;
  - b) technical and organisational measures shall be implemented to minimise the risk of a breach of security, such measures must enable data subjects to exercise their rights;
  - c) all personal data processed in this manner shall be secured in order to prevent unauthorised access to data arising (see Parts 25 to 30 of this Policy for details of the data security and organisational measures).
23. **[Direct Marketing]**
- 23.1 The Company is subject to the relevant laws and regulations when marketing its products AND/OR services.
- 23.2 The prior consent of data subjects is required for electronic direct marketing including email, text messages and automated telephone calls subject to the following limited exceptions:
- a) The Company may send text messages or emails to a customer if their contact details have been obtained in a lawful manner and the marketing relates to similar products or services to those which the customer in question has been given the opportunity to purchase when their details were first collected and used for marketing purposes.
- 23.3 The right to object to direct marketing shall be explicitly offered to data subjects in a clear and concise manner and must be kept separate from other information in the marketing communication.
- 23.4 If a data subject objects to direct marketing, their request must be complied with.

with promptly. A list of such circumstances to ensure that the data subject's marketing preferences are not used with.]

al data may be retained in such ensure that the data subject's ed with.]

#### 24. Personal Data Collected,

The following personal data and processed by the Company (for details of data retention, please refer to the Company's Data Retention Policy):

d processed by the Company (for y's Data Retention Policy):

Data Ref.	Type of Data	
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>

#### 25. Data Security - Transferring

#### Communications

The Company shall ensure measures are taken with respect to all communications and other personal data:

asures are taken with respect to all nal data:

- 25.1 All emails containing [using <<insert type(s)>>];
- 25.2 Employees, agents or other parties working on behalf of the Company working for the Company [should, whenever possible and practical,] only access personal data when connected to the Company's Virtual Private Network (VPN);
- 25.3 All emails containing personal data marked "confidential";
- 25.4 Personal data may be transmitted over unsecured networks only; transmission should not be attempted in any circumstances. All employees, agents or other parties working on behalf of the Company working for the Company should ensure that their home network is secure at all times and that appropriate security software or hardware and routers are in place and reasonably possible, any and all network equipment such as modems and routers are in place and assistance is available from the Company's [Data Protection Officer], <<insert name of data protection officer>>, <<insert contact details>>] A list of contact details as required;
- 25.5 Personal data should not be transmitted over a wireless network if there is a wired alternative that is available;

- encrypted [using <<insert type(s)>>];
- parties working on behalf of the [should, whenever possible and nal data when connected to the
- marked "confidential";
- cure networks only; transmission ted in any circumstances. All parties working on behalf of the that their home network is secure reasonably possible, any and all work equipment such as modems ssistance is available from the insert name of data protection D/OR [IT Department, <<insert s), position(s), department(s), and
- er a wireless network if there is a le;

# E

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and organisational r en);  
26.6 [<<Add further secu d>>.]

## 27. Data Security - Disposal

- 27.1 When any personal data is no longer required for any reason (including when it is obsolete and are no longer needed), it should be securely disposed of.
- 27.2 Personal data stored in hardcopy form should be securely erased using <<insert name(s) and/or description(s)>> and/or standard(s)>>.
- 27.3 Personal data stored in hardcopy form should be disposed of using <<insert name(s) and/or description(s)>> and/or standard(s)>>. Employees, agents, contractors, or other parties working on behalf of the Company should ensure that all personal data stored in hardcopy form at home if it is not possible to do so, such personal data should be retained securely until it is possible to dispose of it in the manner specified above, at the Company's premises and should under no circumstances be disposed of in normal household rubbish or recycling.
- 27.4 For further information regarding the disposal of personal data, please refer to the Company's policy.

## 28. Data Security - Use of Personal Data

- The Company shall ensure that appropriate measures are taken with respect to the use of personal data:
- 28.1 No personal data should be accessed by any employee, agent, contractor, or other party working on behalf of the Company unless they have been formally authorised to do so. If an employee, agent, contractor, or other party requires access to any personal data, they should formally request access to, such access should be granted to, such access should be formally requested name(s) and/or position(s) and contact details>>;
- 28.2 No personal data should be accessed by any employee, agent, contractor, or other party, whether or not, without the approval of the Company name(s) and/or position(s) and contact details>>;
- 28.3 Personal data must be stored in a secure location at all times and should not be left unattended or on the premises of employees, agents, contractors, or other parties at any time.
- 28.4 If personal data is stored on a computer screen and the computer in question is to be left unattended for a period of time, the user must lock the computer and screen.
- 28.5 All employees, agents, contractors, or other parties working on behalf of the Company working from home should ensure that they use all reasonable efforts to comply with Part 2 of the Data Protection Act, including, for example, setting aside a specific room or part of a room, or a room behind a lockable door, in a room particularly when handling personal data. The Company should ensure that all workers may not always be able to ensure a degree of security at the Company's premises, but all reasonable efforts should be made to ensure the best security possible in the circumstances.

28.6 Where personal data is used for marketing purposes, it shall be the responsibility of the Company to ensure that the appropriate consent is obtained from the individual, whether directly or via a third-party service provider.

28.7 [Insert further security measures.]

## 29. Data Security - IT Security

The Company shall ensure that appropriate security measures are taken with respect to IT equipment and information security:

29.1 All passwords used for access to IT equipment should be changed regularly and should not use words or phrases that can be easily guessed or otherwise compromised. All passwords should be a combination of uppercase and lowercase letters, numbers, and special characters. All software used by the Company should be kept up-to-date.

29.2 Under no circumstances should passwords be written down or shared between any employees, agents, or other parties working on behalf of the Company. Passwords should be stored securely or in a password manager. If a password is forgotten, it must be reset using a secure method. IT staff do not have access to passwords.

29.3 All software (including applications and operating systems) installed on IT equipment should be kept up-to-date. Updates should be installed via remote administration tools. Updates should be installed within a period of less than <<insert period>> after the update is available or, as applicable, when the update is available to the user or manufacturer] OR [as soon as possible, unless there are valid technical reasons not to do so];

29.4 All software (including applications and operating systems) installed on IT equipment belonging to employees, agents, contractors, or other parties working on behalf of the Company should be kept up-to-date. Updates should be installed via remote administration tools. Updates should be installed within a period of less than <<insert period>> after the update is available or, as applicable, when the update is available to the user or manufacturer] OR [as soon as possible, unless there are valid technical reasons not to do so]. Automatic updates should be enabled where possible. Advice and assistance is available from the Company's [Data Protection Officer, <<insert name(s), position(s)>>], <<insert contact details>>] AND/OR [IT Department, <<insert name(s), position(s)>>] AND/OR [<<insert contact details>>] AND/OR [<<insert contact details as required>>].

29.5 No software may be installed on company-owned computer or device without the prior approval of the [IT Department, <<insert name(s), position(s)>>], <<insert contact details>>] AND/OR [Department(s), and contact details as required];

29.6 All employees, agents, contractors, or other parties working on behalf of the Company working on IT equipment personally belonging to the individual should be advised on the installation of new software on their equipment. Advice should be sought from the [IT Department, <<insert name(s), position(s)>>], <<insert contact details>>] before installing such software;

29.7 [<<Add further security measures>>.]

### 30. Organisational Measures

The Company shall ensure that appropriate measures are taken with respect to the collection, holding, and processing of personal data.

30.1 All employees, agents, contractors, or other parties working on behalf of the Company shall be notified of their individual responsibilities and obligations under the Data Protection Law and under this Policy, and shall be required to comply with this Policy;

30.2 Only employees, agents, contractors, or other parties working on behalf of the Company that need to process personal data in order to carry out their assigned duties shall be granted access to personal data held by the Company;

30.3 All sharing of personal data with third parties, with the information provided to the relevant data subjects, and the consent of such data subjects shall be obtained prior to the sharing of personal data;

30.4 All employees, agents, contractors, or other parties working on behalf of the Company handling personal data shall be appropriately trained to do so;

30.5 All employees, agents, contractors, or other parties working on behalf of the Company handling personal data (including those working from home) will be required to use secure methods;

30.6 All employees, agents, contractors, or other parties working on behalf of the Company handling personal data shall be required and encouraged to exercise care, caution, and discretion when discussing work-related matters in the workplace or otherwise;

30.7 Methods of collecting, holding, and processing personal data shall be regularly evaluated and reviewed;

30.8 All personal data held by the Company shall be reviewed periodically, as set out in the Company's Data Retention Policy;

30.9 The performance of agents, contractors, or other parties working on behalf of the Company handling personal data shall be regularly evaluated and reviewed;

30.10 All employees, agents, contractors, or other parties working on behalf of the Company handling personal data shall be bound to do so in accordance with the principles of Data Protection Policy by contract;

30.11 All agents, contractors, or other parties working on behalf of the Company handling personal data and all of their employees who are involved in the processing of personal data are held to the same conditions as those set out in the Data Protection Policy and Data Processing Policy;

30.12 Where any agent, contractor, or other party working on behalf of the Company handling personal data fails to comply with the conditions set out in this Policy that party shall indemnify and hold the Company against any costs, liability, damages, loss, claims, or expenses that may arise out of that failure;

30.13 [<<Add further organisational measures>>.]

- 31. Transferring Personal Data Outside the EEA**
- 31.1 The Company may transfer personal data (‘transfer’ includes making available remotely) outside of the EEA.
- 31.2 The transfer of personal data outside of the EEA shall take place only if one or more of the following conditions are met:
- 31.2.1 the transfer is necessary for one or more specific sectors in that country (or for an international organisation), that the European Commission has determined that the country or organisation provides an adequate level of protection for personal data;
  - 31.2.2 the transfer is necessary for an international organisation) which provides appropriate safeguards in the form of a legally binding agreement with the Company or bodies; binding corporate rules; standard contractual clauses adopted by the European Commission; approved code of conduct approved by a supervisory authority; certification mechanism (as provided for in Data Protection Directive 95/46/EC); or provisions inserted into contracts by the competent public authorities or bodies authorised by the relevant supervisory authority;
  - 31.2.3 the transfer is necessary for the informed and explicit consent of the data subject;
  - 31.2.4 the transfer is necessary for the performance of a contract between the Company and the data subject or for pre-contractual steps taken at the request of the data subject;
  - 31.2.5 the transfer is necessary for public interest reasons;
  - 31.2.6 the transfer is necessary for the protection of legal claims;
  - 31.2.7 the transfer is necessary for the vital interests of the data subject or other individual and the data subject is physically or legally unable to give consent;
  - 31.2.8 the transfer is necessary for the performance of a contract that, under UK or EU law, is intended to be performed in the public and which is open for access by the public and which is open for access by the public otherwise to those who are able to access the register.
- 32. Data Breach Notification**
- 32.1 All personal data breaches must be notified immediately to the Company’s Data Protection Officer. The Data Protection Officer will investigate personal data breaches which relate to the Company’s employees, agents, contractors, or other parties working on behalf of the Company, whether from home, using either personal or Company equipment.
- 32.2 If an employee, agent, contractor, or other party working on behalf of the Company becomes aware that a personal data breach has occurred, they must report it to the Data Protection Officer. Any and all evidence relating to the breach must be retained.
- 32.3 If a personal data breach is likely to result in a risk to the rights and freedoms of individuals (e.g. financial loss, breach of

confidentiality, disclosure or economic damage. The Information Commissioner must be informed of the breach without delay, and in any event, within 72 hours of becoming aware of it.

32.4 In the event that a breach is likely to result in a high risk (that is, a higher risk than that referred to in 32.3) to the rights and freedoms of data subjects, the Company must ensure that all affected data subjects are informed without undue delay.

32.5 Data breach notification must include the following information:

32.5.1 The categories of data subjects concerned;

32.5.2 The categories of personal data records concerned;

32.5.3 The name and contact details of the Company's Data Protection Officer (or other contact person);

32.5.4 The likely consequences of the breach;

32.5.5 Details of the measures taken or proposed to be taken, by the Company to address the breach, including, where appropriate, measures to mitigate adverse effects.

### 33. Implementation of Policy

This Policy shall be deemed to have been implemented from the date of its adoption. It shall have retroactive effect from the date of its adoption.

This Policy has been approved and adopted by the Board of Directors on <<insert date>>.

**Name:** <<insert name>>

**Position:** <<insert position>>

**Date:** <<insert date>>

**Due for Review by:** <<insert date>>

**Signature:**

damage, or other significant social or economic damage. The Data Protection Officer must ensure that the affected data subjects are informed of the breach without delay, and in any event, within 72 hours of becoming aware of it.

likely to result in a high risk (that is, a higher risk than that referred to in 32.3) to the rights and freedoms of data subjects, the Company must ensure that all affected data subjects are informed without undue delay.

following information:

number of data subjects concerned;

number of personal data records concerned;

Company's Data Protection Officer (or other contact person);

h;

proposed to be taken, by the Company to address the breach, including, where appropriate, measures to mitigate adverse effects.

ert date>>). No part of this Policy shall have retroactive effect from the date of its adoption.