

1. **Introduction**

This Policy is a supporting document to the Company's Data Protection Policy of <<insert Company name>>, a company registered in <<insert country of registration>> under company number <<insert company number>>, whose registered office is at <<insert address>> ("the Company"). This Policy applies to the <<insert type(s) of data subject>> ("the data subject").

This Policy sets out rules governing the handling of personal data by the Company, its employees, agents, contractors, or other parties working on behalf of the Company regarding the handling of personal data.

2. **Definitions**

**"consent"**

**"Data Protection Legislation"**

**"data subject"**

**"personal data"**

data Protection Policy of <<insert Company name>>, a company registered in <<insert country of registration>> under company number <<insert company number>>, whose registered office is at <<insert address>> ("the Company"). This Policy applies to the <<insert type(s) of data subject>> ("the data subject").

This Policy sets out rules governing the handling of personal data by the Company, its employees, agents, contractors, or other parties working on behalf of the Company regarding the handling of personal data.

consent of the data subject which is freely given, specific, informed, and unambiguous indication of the data subject's wishes by which they (by a statement or by a clear affirmative action) indicate agreement to the processing of personal data relating to them;

applicable data protection and privacy laws, including, but not limited to, the current law version of the General Data Protection Regulation ((EU) 2016/679) (the "GDPR") as it forms part of the law of England, Wales, Scotland, and Northern Ireland, the Data Protection Act 2018, the Privacy and Electronic Communications Regulations 2003, as amended, and any successor legislation;

any individual who is living, identified, or identifiable in relation to whom the Company holds personal data;

information relating to a data subject which can be identified, directly or indirectly, in particular by reference to an identifier such as a name, identification number, location data, an online identifier, or other factors specific to the physical, physiological, genetic, mental, moral, cultural, or social identity of that individual. Unless otherwise stated, this Policy applies to "personal data"

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**“personal data breach”**

include special category personal

breach of security leading to the unlawful destruction, loss, unauthorized disclosure of, or unauthorized access to, personal data transmitted, stored, or otherwise processed;

**“processing”**

any operation or set of operations performed on personal data or sets of personal data, whether or not by automated means, such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or correction, restriction, erasure or

**“special category personal data”**

personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, health, sexual life, sexual orientation, genetic data, or

### 3. **Data Protection Officer & Staff**

3.1 The Company's Data Protection Officer, <<insert name of data protection officer>>, <<insert title>> is responsible for administering and ensuring compliance with any applicable related laws and regulations.

<insert name of data protection officer>>. The Data Protection Officer is responsible for developing and implementing policies, procedures, and/or guidelines.

3.2 All <<insert applicable personnel>> such as managers, supervisors etc.>> are responsible for ensuring that all employees, agents, contractors, or other third parties working on behalf of the Company comply with this Policy and, where necessary, implement such practices, processes, controls, and training programs necessary to ensure such compliance.

managers, department heads, and other personnel, ensuring that all employees, agents, contractors, or other third parties working on behalf of the Company comply with this Policy and, where necessary, implement such practices, processes, controls, and training programs necessary to ensure such compliance.

3.3 Any questions relating to the collection, processing, or holding of personal data should be referred to the Data Protection Officer.

Company's collection, processing, or holding of personal data should be referred to the Data Protection Legislation should be referred to the Data Protection Officer.

### 4. **Data Protection**

4.1 The Company collects personal data set out in <<insert list of personal data set out in <<insert location(s)>>.>>.

personal data set out in <<insert list of personal data set out in <<insert location(s)>>.>>.

4.2 The Company only collects personal data for the specific purposes set out in <<insert list of specific purposes set out in <<insert location(s)>>.>> (or for other purposes expressly permitted by applicable legislation).

and holds personal data for the specific purposes set out in <<insert list of specific purposes set out in <<insert location(s)>>.>> (or for other purposes expressly permitted by applicable legislation).

4.3 The Company will only use personal data for and to the extent necessary for the specific purposes of which data subjects have been informed (or will be informed) in accordance with applicable legislation.

personal data for and to the extent necessary for the specific purposes of which data subjects have been informed (or will be informed) in accordance with applicable legislation.

4.4 Employees, agents, contractors, or other third parties working on behalf of the Company

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Company may collect personal data to the extent required for the performance of their duties in accordance with this Policy and the Company's Data Protection Policy. No sensitive personal data must not be collected.

4.5 Employees, agents and contractors of the Company may process personal data when the performance of their job duties requires it. Personal data of the Company cannot be processed for any unrelated reason.

4.6 The Company shall ensure that personal data collected, processed, and held by it is kept accurate and up-to-date. This includes, but is not limited to, the rectification of personal data.

4.7 If any personal data is found to be inaccurate or out-of-date, all reasonable steps will be taken to rectify or erase that data, as appropriate.

4.8 The Company shall ensure that personal data is not kept for any longer than is necessary in light of the purpose for which that personal data was originally collected, held, and processed.

4.9 When personal data is no longer needed, all reasonable steps will be taken to erase or otherwise destroy such data.

4.10 For full details of the Company's retention periods for personal data, please refer to our Data Retention Policy.

4.11 For more details about the Company's obligations which apply to all contractors, or other parties working on behalf of the Company, please refer to the Company's Data Protection Policy, which includes sections on:

- a) The data protection principles;
- b) The rights of individuals;
- c) Consent;
- d) The accuracy of personal data;
- e) Personal data security;
- f) Accountability;
- g) Data protection impact assessments;
- h) Privacy by design and data protection by default;
- i) Keeping data up-to-date and deleting or destroying data that is no longer needed;
- j) Data subject access requests;
- k) Rectification of inaccurate personal data;
- l) Erasure of personal data;
- m) Restricting processing of personal data;
- n) [Personal data transfers to third parties];
- o) Objections to processing of personal data;
- p) [Automated decision-making, and profiling;]
- q) [Marketing;]

Keeping personal data up-to-date;

about their personal data and our use of it;

ing;  
g, decision-making, and profiling;]

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- r) Details of the data collected, held, and processed by the Company;
- s) Data security measures;
- t) Organisation of the Company;
- u) Transferring data to third parties located outside of the UK; and
- v) Handling data.

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## 5. Data Security

- 5.1 The Company shall ensure that personal data collected, held, and processed is kept secure against unauthorised or unlawful access, destruction, or damage. Further details of the technical measures which shall be taken are set out below in Part 5.2.
- 5.2 Data security must be maintained by protecting the confidentiality, integrity, and availability of the data as follows:
  - a) only those who are authorised to access and use personal data and who are authorised to access and use it;
  - b) personal data is stored and suitable for the purpose or purposes for which it is collected, held, and processed; and
  - c) authorised users are able to access the personal data as required for the purposes.

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## 6. Data Handling

- 6.1 All personal data must be handled in accordance with the requirements of the Data Protection Legislation, the Company Data Protection Policy, and other related policies.
- 6.2 All emails containing personal data must be encrypted [using <<insert type(s)>>].
- 6.3 All emails containing personal data must be marked "confidential".
- 6.4 Personal data may only be transmitted over secure networks only; transmission over unsecured networks in any circumstances.
- 6.5 Personal data may only be transmitted over a wireless network if there is a wired alternative that is available.
- 6.6 Personal data contained in an email, whether sent or received, should be copied from the email and stored securely. The email itself should be deleted [using <<insert type(s)>>]. The email and associated therewith should also be deleted [using <<insert type(s)>>].
- 6.7 Where personal data is transmitted via facsimile transmission the recipient should be informed of the transmission and should be waiting by the fax machine to receive the transmission.
- 6.8 Where personal data is transmitted in hardcopy form it should be passed directly to the recipient [using <<insert name(s) and/or type(s) of delivery service>>].
- 6.9 All personal data to be transmitted, whether in hardcopy form or on

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- removable electronic storage device should be stored in a suitable container marked "confidential".
- 6.10 All electronic copies of personal data should be stored securely using passwords and [<<insert interval>>] data encryption.
- 6.11 All hardcopies of personal data, including any electronic copies stored on physical, removable storage devices, should be stored securely in a locked box, drawer, cabinet, or similar.
- 6.12 All personal data stored on electronic devices should be backed up <<insert interval>> [insert frequency] [insert location, e.g. offsite]. All backups should be encrypted [using <<insert interval>>].
- 6.13 When any personal data is no longer required for any reason (including where the data is obsolete and are no longer needed), it should be securely deleted or otherwise disposed of for any reason. For further information on the deletion and disposal of personal data, please refer to the Company's Data Retention Policy.
- 6.14 No personal data should be stored on mobile devices (including, but not limited to, laptops, tablets, and smartphones), whether such device belongs to the Company or otherwise, without the formal written approval of <<insert name(s) and/or position(s)>> and, in the event of such approval, strictly in accordance with the instructions and limitations described in the Data Protection Policy or no longer than is absolutely necessary.
- 6.15 No personal data should be stored on any computer or device personally owned by an employee, agent, contractor, or other party working on behalf of the Company, nor should such data only be transferred to devices owned by the employee, agent, contractor, or other parties working on behalf of the Company. All such devices must agree to comply fully with the letter and spirit of this Policy and the Data Protection Legislation (which may include demonstrating technical and organisational measures).
- 6.16 No personal data should be transferred to any employee, agent, contractor, or other party working on behalf of the Company without the formal written approval of <<insert name(s) and/or position(s)>> and, in the event of such approval, strictly in accordance with the instructions and limitations described in the Data Protection Policy or no longer than is absolutely necessary.
- 6.17 No personal data should be transferred to any employee, agent, contractor, or other party working on behalf of the Company or not, without the formal written approval of <<insert name(s) and/or position(s)>> and, in the event of such approval, strictly in accordance with the instructions and limitations described in the Data Protection Legislation (which may include demonstrating technical and organisational measures).
- 6.18 Personal data must be stored securely at all times and should not be left unattended or on any device owned by an employee, agent, contractor, or other parties at any time.
- 6.19 If personal data is stored on a computer screen and the computer is left unattended for a period of time, the user must lock the computer and screen.
- 6.20 Where personal data is used for marketing purposes, it shall be the responsibility of <<insert name(s) and/or position(s)>> to ensure that the appropriate

- consent is obtained or via a third-party service.
- 6.21 All passwords used should not use words that can be easily guessed or otherwise compromised. All passwords should be a combination of uppercase and lowercase letters, numbers and special characters. All software used by the Company is designed to require strong passwords.
- 6.22 Under no circumstances should passwords be written down or shared between any employees, contractors, or other parties working on behalf of the Company. If a password is forgotten, it must be reset using a secure method. IT staff do not have access to passwords.
- 6.23 Under no circumstances should passwords relating to Company systems and/or personal data be stored on a computer or device [that is not Company-owned]. This includes passwords in internet browsers and in applications.
- 6.24 Under no circumstances should a computer or device used for accessing or handling personal data have incorrect security functions enabled including, as appropriate, screen locks, PIN codes, biometric security (e.g. fingerprint), and any other security measures provided by the Company.
- 6.25 All software (including applications and operating systems) shall be kept up-to-date. IT staff shall be responsible for installing any and all updates [not more than <<insert period>> after the update is available by the publisher or manufacturer] **OR** [if there are valid technical reasons, then a longer period is acceptable].
- 6.26 No software may be installed on a Company-owned computer or device without the prior approval of the IT staff. [Notwithstanding this, employees are permitted to install software that is necessary for their work, but they do not have the authority to install software updates themselves. Automated updates by the IT staff are permitted.]
- 6.27 If any computer or device is lost or stolen, the loss or theft must be reported to <<insert department or position>> as soon as possible, and all necessary assistance required for recovery or investigation.
- 6.28 All employees, agents, contractors, or other parties working on behalf of the Company shall be responsible for their individual responsibilities and shall comply with the Data Protection Legislation and Company Policy (including but not limited to) this Policy.
- 6.29 Only employees, agents, contractors, or other parties working on behalf of the Company that need access to personal data in order to carry out their assigned duties shall be granted access to personal data held by the Company.
- 6.30 All sharing of personal data with third parties shall be obtained prior to the sharing of such data subjects' personal data.
- 6.31 All employees, agents, contractors, or other parties working on behalf of the Company handling personal data shall be appropriately trained to do so.

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- 6.32 All employees, agents, contractors, or other parties working on behalf of the Company handling personal data shall be appropriately supervised.
- 6.33 All employees, agents, contractors, or other parties working on behalf of the Company handling personal data shall be required and encouraged to exercise care, caution, and discretion when discussing work-related matters in or out of the workplace or otherwise.
- 6.34 Methods of collecting, holding, and processing personal data shall be regularly evaluated and reviewed.
- 6.35 All personal data held by the Company shall be reviewed periodically, as set out in the Company's Data Protection Policy.
- 6.36 The performance of agents, contractors, or other parties handling personal data shall be regularly evaluated and reviewed.
- 6.37 All employees, agents, contractors, or other parties working on behalf of the Company handling personal data shall be bound to do so in accordance with the principles of the Policy and this Policy by contract.
- 6.38 All agents, contractors, or other parties working on behalf of the Company handling personal data and all of their employees who are involved in the handling of personal data are held to the same standards as those set out in the Policy and the Data Protection Policy.
- 6.39 Where any agent, contractor, or other party working on behalf of the Company handling personal data fails to comply with the conditions under this Policy that party shall indemnify and hold the Company against any costs, liability, damages, loss, claims, or expenses that may arise out of that failure.
- 6.40 [ <<Add further measures >> ]

## 7. Accountability and Records

- 7.1 The Data Protection Officer shall be responsible for developing and implementing the Policy and/or guidelines.
- 7.2 The Company shall adopt a privacy by design approach at all times when collecting, holding, and processing personal data. Data Protection Impact Assessments shall be conducted where processing presents a significant risk to the rights and freedoms of individuals.
- 7.3 All employees, agents, contractors, or other parties working on behalf of the Company shall be required to comply with the Policy and all other applicable Company policies.
- 7.4 The Company's data protection policies shall be regularly reviewed and updated.
- 7.5 The Company shall maintain accurate records of all personal data collection, holding, and processing.

8. **Implementation of Policy**

This Policy shall be deemed to have been approved and shall have retroactive effect from this date.

<<insert date>>. No part of this Policy shall apply to matters occurring on or after

This Policy has been approved and

**Name:** <<insert name>>

**Position:** <<insert position>>

**Date:** <<insert date>>

**Due for Review by:** <<insert name>>

**Signature:**

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