Estate Agen

ering Policy

1. Introduction

<<The Organisation>> pr is registered at HM Rev supervision.

<<The Organisation>>is re and Transfer of Funds (In appropriate policies, contro being used or potentially u our staff being exposed to

2. What is Money Laundering

Money laundering can be through financial systems property sector this may in property can be purchased identify who the true owner

Terrorist financing is provi carry out an act of terrorish

3. Money Laundering and T

The principal pieces of UP financing of terrorism:

- Terrorism Act 2000
- Proceeds of Crime
- Money Laundering, the Payer) Regulat amended by the N Regulations 2019

Proceeds of Crime Act 2 3.1

The Proceeds of Crime criminal law with regard to

The Proceeds of Crime Ad money laundering:

> 1. concealing, disguis it from the UK (Sec

rk <<outline further details>> and MRC) for anti-money laundering

v Laundering, Terrorist Financing Regulations 2017 to put in place der to prevent any of our services dering activity, as well as any of rrorist financing.

ing?

to move illegally acquired cash from a legitimate source. In the eeds to purchase a property, and ies and trusts, making it difficult to

(legitimate or not) to be used to

slation

ti-money laundering and counter-

Transfer of Funds (Information on Laundering Regulations 2017) as Terrorist Financing (Amendment)

olidated, updated and reformed

t the **primary offences** related to

ing criminal property or removing

1

ng Policy.

entering into or bed suspect facilitates t by or on behalf of a

3. and acquiring, using

The primary offences carry fines or both.

The secondary offences

- failing to disclose k Laundering Reporti
- failure by the MLR(to the National Crin
- 'tipping off' whereby are suspected of by reduce the likelik investigation. Tipp internal SAR to the
- prejudicing the in material (Section 34)

The secondary offences a both.

You will only be guilty of a that an investigation is beir

3.2 The Terrorism Act 2000

The Terrorism Act 2000 s the POCA:

Primary offences

- Fundraising for the
- Using or possessin
- Involvement in fund
- Money laundering destined for, or is the process.

Secondary offences

- Failure to disclose offer
- Tipping-off offences.

All offences carry heavy c caught by the money laun

arrangement which you know, or use or control of criminal property 28 POCA):

property (Section 329 POCA).

14 years' imprisonment, unlimited

ing are:

f money laundering to the Money on 330 POCA);

or suspicion of money laundering POCA);

erson or persons who are, or who laundering, in such a way as to investigated or prejudicing an mitted after a SAR (including an Section 333A POCA); and

person interferes with relevant

ive years' imprisonment, a fine or

e that an SAR has been made or blated.

of offences to those contained in

s of terrorism;

on or control of money that is

ember of staff could potentially be suspect money laundering and/or terrorist financing and either about it.

3.3 Money Laundering Regu

The Money Laundering R and Terrorist Financing (A to prevent their services b implementing a number of

<<The Organisation>> is r

- a. Carry out a risk conducting custome
- b. Adopt a procedure
- c. Maintain adequate
- d. Ensure that all empty their duties under the

4. Scope of the Policy

The broad definition of r commit a money laundering Organisation >> and tempo

Whilst many agents may both parties to a transaction may be funded. << The Or to identify any suspicious a

This policy aims to ensunderstand and comply legislation. All employees redeveloped by <<The Organoney laundering and terre

Any breach of this policy action, and could result prosecution. Substantial employee or <<The Organ

5. Money Laundering Report

<<The Organisation>> w laundering activity within < <<>>.

<<The Organisation>> will the absence of the nominal

S

it in some way, and/or do nothing

A

ended by The Money Laundering 2019 set out what agents must do indering and terrorist financing by nts.

rds anti-money laundering and

f suspicious activity; jular reviews;

bove.

of the money laundering risks and

ns that potentially anyone could customers, employees of <<The

oney, agents have knowledge of mediaries and how the purchase as an important role at the outset

sation>> and all its employees t out in anti-money laundering es set out below which have been nd effectively manage the risks of

, which may result in disciplinary ing personally liable to criminal urred and untold damage to an



be responsible for anti-money he officer nominated to do this is

MLRO who will be responsible in LRO is <<>>.

The MLRO will ensure that

- appropriate training <<employees/temporar and updated as require
- they keep up to date w relevant bodies, such a
- appropriate anti-money << The Organisation>>
- 4. internal audits and reg policies, systems and p
- disclosures shall be p and/or deputy MLRO laundering has taken p
- 6. [<<Other>>].

6. Suspicions of Money Lau

There are a number of f suspect that money laun scenarios/points to conside

- 1. [The customer is reluct
- 2. The customer is relucta
- 3. One party to the transa
- There is no appare Organisation>> over a act:
- Complex company structure owner:
- One or more individual that carry a higher expo
- Monies have been pai with the customer;
- Funds are being ser unconnected third party
- There are late changes
- Customer asks to ho apparent reason;
- The customer requests up front;
- 12. The transaction is un achieve;
- 13. Funds are paid in part a
- 14. Multiple payments are
- There are unusual s mortgage from an unkr
- 16. <<Other>>.]

provided to new and existing and that this is reviewed annually

ring legislation and guidance from is:

d processes are incorporated by

out, and <<The Organisation's>>
ed when required;

investigated further if the MLRO easonably suspect that money

ate, or which may cause you to Below is an inexhaustive list of spicious activity:

eir identity and source of funds;

high-risk third country';

customer has chosen <<The would have been better placed to

ch make it difficult to identify the

ositions and/or are from locations corruption;

loes not appear to be connected

lusual destination and/or to an

action;

inisation's>> our account for no

payment in cash or cleared funds

what the parties are hoping to

ency;

accounts;

xample, use of complex loans,

All <<employees/tempora report any knowledge of, of suspect) suspicious activit policy document. Failure imprisonment.

Once the matter has be staff/contractors>> must for make any further enquiry if you have consent from the

The <<employee/temporal the person(s) whom they commission of the offence others or note on the file results in the suspect beco

7. Consideration of the Disc

Once the MLRO has recei manner in order to determi

- There is actual or su
- There are reasonable
- Whether the MLRO r National Crime Agen

Where the MLRO conclude laundering then consent w proceed.

Where consent is require transaction(s) in question given specific consent, or relevant time limits without

All reports referred to the MLRO in a confidential file the date on which the trar the customer ends. No reports referred to the ML customer file as the custom

[The MLRO must also cor relevant enforcement agen

8. Firm Wide Risk Assessm

must <<immediately/promptly>> there are reasonable grounds to rescribed form as set out in this e that could result in five years

RO, the <<employee/temporary n to <<hi>him/her>> and must NOT d further with the transaction until

ust NOT voice any suspicions to dering, as this may result in the lust NOT discuss the matter with made to the MLRO in case this on.

evaluated in a <<prompt/timely>>

g taking place; or pect that this is the case; and pus Activity Report (SAR) with the

onable grounds to suspect money oing or imminent transaction(s) to

transaction to proceed, then the or completed until the NCA has ent through the expiration of the

to the NCA will be retained by the r a minimum of <<5>> years from ate the business relationship withing suspicious activity, including the NCA should be placed on a s a copy of their file.

notifications and reports to other

P



<<The Organisation>> has and terrorist financing. • available separately.

<<The Organisation>> wi review and any changes w

The procedures set out in laundering and terrorist fin money laundering, enhance

[If there are certain custowilling to act for, or if there certain identification requir here].

9. Customer Identity Check

All <<employees/temporar risk for each transaction ar Risk Assessment Form at completes. This will enab diligence to be carried outransaction recorded on the

[Specify here if only the direction of the can deal with this with direction of the can deal with the can

10. Due Diligence

The identity of all custor contracting party and staff/contractors>>should the customers and any be Assessments will be regular.

As well as identifying all beneficial owners, it is implead also understand the cust purpose of the transaction monitored and reviewed the

Listed below are the <<*Th* identify and verify individual limited companies, offshore

ts exposure to money laundering Firm Wide Risk Assessment is

Risk Assessment under regular

ge and mitigate the risk of money a higher risk of being exposed to d to be carried out.

nat <<The Organisation>> is not about accepting cash payments or llowed then these should be listed

Form

ist assess the money laundering ng a Customer Identity Check and saction and before the transaction ppropriate level of customer due be updated if the details of the

with due diligence or whether staff

ed and verified, along with the s. All <<employees/temporary rd of all the steps taken to identify Customer Identification and Risk e kept up to date.

the contracting party and any ees/temporary staff/contractors>> circumstances and the intended ongoing obligation and should be

diligence requirements in order to neficial owners, listed companies, personal representatives [If <<The Organisation>> should be provided here. programme should be liste

If an individual or organisa a foreign language, these manager, accountant or professional directory, as e

As part of the due staff/contractors>> should against the following sanct

- 1. [Financial Sanction
- 2. List of terrorist grou
- 3. List of countries can
- List of third countries;
- 5. <<Other>>.]¹

If you cannot comply with individual is not willing to sanctions list, the customorequirements>>, you shoul also file a report to the MLI to the NCA]. >>

10.1 Seller

The identity of a seller mus property. In order to 'identi information at the outset of

- Full name
- Date of Birth
- Residential Address

This information must be and one from List B [a Organisation e.g. service p

List A – Identity Docume

- [Current passport
- Current photo card
- National Identity ca

¹ You could add links to the relevant sites

verification programme, details relating to the use of the online

and the documents required are in and certified by a lawyer, bank be checked by reference to a surchaser's identity.

e, all <<employees/temporary an individual and/or organisation

ed under UK law; rd countries';

laundering and terrorist financing

ence measures, for example the Other i.e. the indiviual is on the anisation's specific due diligence be from the MLRO. <<[You should if a report needs to be submitted]

d before we can market their er must provide the following

riginal of one document in List A
s which are applicable to the identity checks>>]:

e.

ng Policy.

7

Firearms certificate

- Identity card issued
- <<Other>>]

List B - Proof of Address

These documents must be

- [Current photo card
- Current year's cour
- Benefits Entitlemen
- Most recent mortga
- Bank or building so
- Utility bill (not mobil
- <<Other>>]

[We also require one docu

List C - Proof of Owners

- Most recent mortga
- Solicitor's letter cor

10.2 Purchasers

Purchasers must also be established. You must we identification documents (chas the original certificat accountant, a bank or a nather must certify that the eare.

<<List other proced
providers which carry out it</pre>

10.3 <u>Beneficial Owners</u>

Due diligence must also be and identified. A beneficial listed as a customer, or a acting on their behalf. If the has the authority to act for diligence on any person ac

In terms of corporate boo identified. [You should refe who must understand the arrangement and must ver or Northern Ireland

Δ

nonths

ed as the identity document)

nths

M

deeds/land registration]

before a business relationship is ask them either to bring in their from List B) or a photocopy which e person (a solicitor, chartered independent from the purchaser, and the customer is who they say

le to the Organisation e.g. service >>.

icial owners who must be verified owner of the property who is not a customer is the principal agent obtain evidence that the individual need to carry out customer due or purchaser.

est of a company must also be on or trust structures to the MLRO rol structure of any such legal nate beneficial owners].



Once the structure of the owner has been identified, List A and one from List B.

10.4 If the customer is a listed financial institution that is are deemed to be 'low ris suspect money laundering instance where all that is copy of the dated page of the existence of the author the evidence on the custom

10.5 If the customer is a limited

- Name, registered n
- Certificate of incorp
- Articles of Associat
- Memorandum of As
- Names of all director
- Verify the members the name of the ser
- Individual identity beneficial owners v in the company or company (this may

If the customer is a holding above identification and applies for both limited con

You must look through testablish the ultimate bene

[For complex company str

[In addition to the above, y Companies House, companies of the companies o

10.6 If the customer is an offsho

- Name, registered n
- Names of the men and the name of the
- The memorandum
- Names of all directed
- Verify the member the name of the ser

erstood and the ultimate beneficial rified' by seeing a document from

ed market, a public authority or a cial Conduct Authority then these if there are no other reasons to illigence may be carried out in this the entry in the FCA register or nt stock exchange, or evidence of nment website. You should record ler review.

ocuments must be obtained:

and principal place of business

dy, or if none, its equivalent and present of the company

A and one from List B) for all 25% of the shares or voting rights atrol over the management of the entity)

subsidiaries, you must repeat the each subsidiary company. This ppanies.

of any companies or trusts to

p the MLRO].

r Persons of Significant Control at searching a relevant company

g documents must be obtained:

and principal place of business

nt body, or if none, its equivalent

ple for the company

documents

ody, or if none, its equivalent and or the company



- Certificate of Incum
- Nominee director d
- Individual identity beneficial owners company or others controls the corpora

If the documents required certified by a lawyer, ba checked by reference to a

10.7 If the customer is acting obtained:

- Trust deed
- List of trustees
- List of beneficiaries
- Name of the settlor
- Individual identity of customer(s) (who reference is customer(s) (who reference is
- 10.8 If the customer is acting as documents:
 - Grant of probate (if
 - Letter of administra
 - Individual identity personal represent

A copy of the identification

The original document must original certification from a chartered accountant, a b individual whose identity document is a true copy, a

10.9 <<[Other entities or organisation].>>

11. Politically Exposed Person

² You should identity and verify the ident accordance with your Customer Identity

Power of Attorney (if applicable)

A and one from List B) for all ne shares/or voting rights in the control over the management or individual or other entity)

e, these should be translated and tor GP whose identity can be

ne following documents must be

A and one from List B) for the or beneficiary), the trustees, and als who exercise control over the

state, we will require the following

A and one from List B) for the dministrator

on the customer file.

e given a photocopy which has the povide this certification (a solicitor, to must be independent from the photocopy must certify that the hey say are.

ntation required relevant to The

al owners on a risk-sensitive basis, and in

10

If an individual is a person or abroad, they are likely to is not an exhaustive list) h of parliament, members of supreme courts. Enhance to be carried out on the PE

You should make brief end can make these enquirie websites <<Other>>]

If you suspect they may be

- they have been a P
- they are immediate
- they are known clos

You must get approval from agree to act for such a establish the source of we also conduct enhanced on

12. Enhanced Due Diligence

Enhanced due diligence is greater risk of money laund be 'high-risk' (which may in

- [No face-to-face me
- Instructions from a country;
- the transaction ap customer;
- the transaction rela local market values
- the transaction is complex;
- if the customer is a
- payment from third
- the seller or purch ('PEP'), an immedia
- Instructions from a in a sanctioned cou
- <<Other>>].

ent public function held in the UK Person 'PEP'. This includes (but government, ministers, members f political parties and members of explained further below) will need ers and known close associates.

stomer is or may be a PEP. [You ernet/government and parliament

heck if:

rtainly in the last 12 months);

pting a PEP as a customer. If we uired to take extra measures to nds which are involved. You must usiness relationship.

out where there appears to be a ng, and the transaction appears to the following):

e customer;

is established in a high-risk third

or an unusual request for that

perty (usually within the top 5% of

ayment arrangements are overly

rivate banking;

ssociation;

r is a politically exposed person ose associate of a PEP;

eneficial owner who is established ned individual:



If you suspect the transaction continuing to act for the c business relationship. If en

- [Obtain additional beneficial owner;
- Obtain additional relationship;
- Obtain information customer and of the
- Obtain information
- Conduct enhanced
- Other].

This may include but is

- [Checking the orga business address a
- Attending the custo
- Obtain additional in purchaser or benefit
- In the case of a establish the source
- Ensure that the first name;
- Require that the i manager, accounta professional directo
- <<Other>>].

13. Training

It is a requirement of the M staff on anti-money launde a written record of the train

Training is compulsory for at regular [two year] interv will cover <<The Organis guidance on how to identi their suspicions to the MLR

Arrangements for training a be done and how this will was done)].

nould speak to the MLRO before o approve the continuance of the to be carried out, the MLRO must:

stomer and on the customer's

ended nature of the business

ds and source of wealth of the wner;

insaction;

ss relationship;

hg:

nfirm the identity of personnel, its

dress;

establish the identity of the seller,

of the senior management and funds;

bank account in the customer's

are certified by a lawyer, bank we can check by reference to a the customer's identity;

tions 2017 that regular training for n financing is undertaken and that ed.

evant] existing staff will be trained it change happens). The training s of the relevant legislation and d when and how staff can report

ining undertaken, how often it will received the training and when it <<The Organisation>> will members of staff have rec schedules must also be ke

14. Ongoing Monitoring

All <<employees/temporary intervals to ensure that the that the transaction is cobusiness. All transactions v

Further customer due dilip become involved in the tra customer is inadequate, Customer Identity Check a are any changes to the tra or any changes to the risk

Any suspicious activity mu activity is suspected and a placed on a customer file.

15. Record Keeping

The customer identification customer must be retained relationship with that custo completed.

The MLRO will keep any of in a confidential file for a m

<<The Organisation>> will

- Firm Wide Risk Assess
- Policies, Controls and I
- Internal Audits
- Written record of the laundering and terro requirements

16. Data Protection

Customer details must be and the UK GDPR (Ge "processed" as defined ulaundering and terrorist fir legislation or after getting t

ord of the training provided, which it was received. Updated training

only accurate and up to date but edge of the customer, and their and audited by the MLRO also.

to be carried out if new people iligence carried out on an existing ing details have changed. The rm must also be updated if there eview and any updated risk rating on the file.

RO. Information that a suspicious us activity report should never be

the relevant transaction(s) for that s from the end of our business the date when that transaction was

y associated relevant documents

ecord of the:

and staff awareness of money n and related data protection

with the Data Protection Act 2018 Regulations). This data can be on Act 2018 to prevent money e of the data is allowed by other bject.

CONFIDENTIAL

S

Report to the Money Laundering

Report of Money Laundering Ac

A

To: Money Laundering Reportin

From: _____

[Insert name of employee]

Title:

[Insert Title]

Tel No: _____

URGENT YES/NO

Date by which response needed:

Details of suspected offence:

S

Name(s) and address(s) of person

[If a company, please include deta

A

Nature, value and timing of activ

[Please include full details e.g. ifnecessary]

P

v. Continue on a separate sheet

Nature of suspicions regarding

[Please continue on a separate sh

[Please attach any supporting dod

Has any investigation been under lf yes, please include details bel

relevant]

reaware)?

Yes / No

[Delete as appropriate]

S

Have you discussed your suspice of yes, please specify below, expression of the property of th

us

ussion was necessary:

Please set out below any other i

S

elevant:

A

Signed:

Please do not discuss the conte in the suspected money laund 'tipping off' offence, which carri

yone you believe to be involved ed. To do so may constitute a of 5 years' imprisonment.

THE FOLLOWING PART OF THIS

ETED BY THE MLRO

S

Date report received:

Date receipt of from acknowledg

CONSIDERATION OF DISCLOSU

Action plan:

A

V

P

OUTCOME OF CONSIDERATION

Are there reasonable grounds for

undering activity?

If there are reasonable grounds

ortbe made to the NCA?

Yes/No[Delete as appropriate]

S

If yes, please confirm date of re

mplete the box below.

Details of liaison with the NCA r

Notice Period: from: to:

Moratorium Period: from: to:

Is consent required from the N would otherwise beprohibited a

Yes/No

[Delete as appropriate]

r imminent transactions, which

If yes, please confirm full details

Date consent received from the

S

Date consent given by you to en

If there are reasonable grounds report the matter to the NCA, ple

[Please set out any reasonable ex

A

dering, but you do not intend to eason(s) for non-disclosure:

Date consent given by you to en to proceed:

Other relevant information:

ed act transactions

e him/herself with its contents hould the need arise.

ts of the company's anti money igh understanding of his/her

irector

nployee

THIS REPORT TO BE RETAINED

The above document was give and the actions required by him

He/She has understood and bee laundering policy document responsibilities with regard to th

Signed.....

Signed

Date