

## Introduction

Accountability and ‘privacy by design’. For the purposes of these guidance notes, applicable data protection and privacy legislation forms part of the law of England and Wales, section 3 of the European Union (Withdrawal) Act 2018, the Privacy and Electronic Communications Regulations 2003 and any successor legislation.

These guidance notes have a preference for the phrase ‘privacy by design’ over ‘data protection by design and default’ but to keep things simple, we will use the phrase ‘privacy by design’.

An important aspect under these guidance notes is Data Protection Impact Assessment, previously known (again, more simply) as Data Protection Assessment.

Data Protection Impact Assessment helps to identify and minimise data protection risks. In some cases, this is done by conducting a DPIA, and, in other cases, simply good practice. This is particularly true for data (and it most likely is), particularly where the processing is likely to result in a high risk to the rights and freedoms of [data subjects] and, possibly, when reviewing existing processing.

Assessing risk is an important part of determining whether a DPIA is needed. The central point, when considering risk, is to examine the likelihood and severity of the impact that the personal data processing in question will have on individuals. Even before undertaking a DPIA, therefore, whenever a new project is being planned, risk must be considered in order to determine whether a DPIA, is needed.

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of UK Data Protection Legislation. “Data Protection Legislation” refers to all applicable data protection and privacy legislation, not limited to, the retained EU law (the “UK GDPR”) (the “UK GDPR”), as it applies in Great Britain and Northern Ireland by virtue of the Data Protection Act 2018, the Privacy and Electronic Communications Regulations 2003, as amended, and any successor legislation.

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<sup>1</sup> Article 35(1) UK GDPR.

## Part 1. What is a Data Protection Impact Assessment?

DPIAs are covered by Article 35 of the GDPR, which requires a DPIA for data collection, holding, and processing of personal data that is likely to result in high risks to individuals and minimising those risks. You are not necessarily expected to eliminate risks, but to mitigate them and that they are justified.

The concept of a DPIA is not new. Privacy Impact Assessments long before the EU GDPR. In some parts of the world, Privacy Impact Assessments were and are in fact more comprehensive than the UK GDPR.

At a minimum, a DPIA must contain:

- a) a systematic description of the processing operations and the purposes of the processing and the data to be processed by the [data controller]
- b) an assessment of the necessity and proportionality of the processing operations in relation to the purposes
- c) an assessment of the risks to the rights and freedoms of data subjects...
- d) the measures envisaged to address the risks, including safeguards, security measures and mechanisms to ensure compliance with the GDPR and to demonstrate compliance with the GDPR and legitimate interests.

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measures, including safeguards, security measures and mechanisms to ensure compliance with the GDPR and to demonstrate compliance with the GDPR and legitimate interests.<sup>2</sup>

<sup>2</sup> Article 35(7) UK GDPR.

## Part 2. When is a DPIA Required?

As noted above, a DPIA must be conducted for personal data processing which will always or likely result in a high risk to individuals.

- e) any systematic analysis of personal aspects relating to natural persons which is based on automated processing, including profiling, and on which decisions are taken that affect natural person or significantly affect them;
- f) processing on a large scale of personal data of categories referred to in Article 9(1), or of personal data concerning convictions and offences referred to in Article 10;
- g) a systematic monitoring of a large area on a large scale.<sup>3</sup>

Guidance published by the EU's Data Protection Board (the Board) provides the following risk personal data processing (the Board):

- Evaluation or scoring;
- Automated decision-making;
- Systematic monitoring;
- Sensitive data or data of a particularly high risk;
- Data processed on a large scale;
- Matching or combining data;
- Data concerning vulnerable individuals;
- Innovative use or the application of new technologies;
- Preventing data subjects from exercising their rights or their ability to bring a legal or organisational solution;

In addition to the criteria set out above, the Board has published its own list (some parts of which are reproduced below) requiring organisations to carry out a DPIA if they intend to:

- use innovative technology or combinations of the Working Party's criteria, above;
- use profiling or special categories of data;
- profile individuals on a large scale;
- process biometric data (in accordance with the Working Party's criteria, above);
- process genetic data (in accordance with the Working Party's criteria, above);
- match data or combine data from different sources;
- collect personal data from vulnerable individuals without providing the individual with the opportunity to object to the processing;
- track individuals' location or movements;
- profile children or target marketing to children;
- process data that may end up being used in the event of a security breach;

As noted above, conducting a DPIA for a project is good practice regardless of whether the project is subject to a high risk assessment.

<sup>3</sup> Article 35(3) UK GDPR.



use personal data in a way that is likely to result in a high risk to individuals. The Board sets out three types of personal data processing which are likely to result in a high risk to individuals:

- e) any systematic analysis of personal aspects relating to natural persons which is based on automated processing, including profiling, and on which decisions are taken that affect natural person or significantly affect them;
- f) processing on a large scale of personal data of categories referred to in Article 9(1), or of personal data concerning convictions and offences referred to in Article 10;
- g) a systematic monitoring of a large area on a large scale.<sup>3</sup>

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- profile individuals on a large scale;
- process biometric data (in accordance with the Working Party's criteria, above);
- process genetic data (in accordance with the Working Party's criteria, above);
- match data or combine data from different sources;
- collect personal data from vulnerable individuals without providing the individual data subject with the opportunity to object to the processing ("invisible processing");
- track individuals' location or movements;
- profile children or target marketing to children;
- process data that may end up being used in the event of a security breach;

As noted above, conducting a DPIA for a project is good practice regardless of whether the project is subject to a high risk assessment.

of the risks present; however, even if it is not necessary to do so, it is important to remember the accounting principles set out by the UK GDPR. Demonstrating compliance with the Data Protection Legislation, you should keep evidence of the steps taken to understand and the reasoning behind it. Therefore, even if a full-size DPIA should be documented.

Particularly for small businesses, data processing will be undertaken; however, on the basis that only simple, low-risk processing will be undertaken; however, at the risk of being repetitive, just because technically required does not mean that it is not still a good idea to carry out a DPIA.

If there is any doubt as to whether you should always consult the ICO.

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## Part 3. Carrying Out a DPIA

The ICO separates out the DPIA into the following steps:

- a) Identify the need for a DPIA;
- b) Describe the personal data processing;
- c) Consider consultation with the relevant parties;
- d) Assess the necessity, proportionality and the overall impact of the processing;
- e) Identify and assess the risks to individuals;
- f) Identify measures to address the risks;
- g) Sign-off the DPIA as a record of the assessment;
- h) Integrate the outcomes of the DPIA into the data processing; and
- i) Keep things under review.

### 3.1 Who Should Be Involved?

First, however, you should establish who should be involved. If your business has a Data Protection Officer (“DPO”), they should be involved. The ICO’s guidance on DPIAs states that the DPO should be consulted on the following points:

- Whether or not a DPIA is necessary;
- How the DPIA should be carried out;
- Whether the DPIA should be carried out in-house;
- The measures and safeguards to be put in place to mitigate risks identified by the DPIA;
- Whether or not the DPIA has been carried out correctly; and
- The outcome of the DPIA and how the risks identified by the proposed personal data processing can take place.

In line with the concluding paragraph of the ICO’s guidance, the DPO’s advice should be documented. In particular, if you do not follow that advice, your reasons and justifications for that decision should be recorded.

The DPO should also be responsible for monitoring the ongoing performance of the DPIA and they must be able to do so without conflicting with any other assigned duties.

Others who should be involved in the DPIA process are:

- Staff involved with information processing;
- Any third-party data processors;
- Other relevant experts and advisers;
- The relevant data subjects; and
- The relevant data protection authorities.

### 3.2 Describing the Personal Data

This stage of the DPIA should give a clear description of the personal data involved in the proposed project; how it will be collected, how it will be stored. Consider the following key points:

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a) The nature of the data collected, stored, and whether or not it is involved, how long it takes to place to protect it, and types of processing covered above have

how the personal data will be processed, who will have access to the data, whether third-party processors will be involved, what security measures will be in place, what technologies are involved, whether novel technologies are used and which of the screening criteria are at risk.

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b) The scope of the processing (volume and variety of personal data), the number of data subjects will be

the nature of the personal data, the sensitivity of the data will be (e.g. special category data), the duration of processing, how many geographical areas covered.

c) The context of the data, how you are using it, those individuals who are likely to expect that their data is being processed, how individuals are likely to experience you have had in technology or security concern, and whether you follow codes of conduct (a

factors such as the source of the data, the individuals involved, how much control individuals have over their data, whether or not they are particularly vulnerable, considering, whether any of the individuals are particularly vulnerable people, any previous processing proposed, relevant advances in technology, any related issues of public interest, whether they comply with any codes of practice, industry standards (approved) or certification schemes.

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d) The purpose of the processing, your lawful basis for processing, the interests of the subjects involved, and

your legitimate interests (if this is a lawful basis), the expected outcome for the individual data subjects.

### 3.3 Involving Individual Data Subjects

Unless you have a good reason for not consulting (and documenting) the views of individuals, you should decide not to, this decision itself should be documented.

The ICO recommends seeking (and documenting) the views of individuals as part of a DPIA. Should you

It may, for example, be undesirable to consult commercially confidential information if this might be undermined.<sup>4</sup> It may also simply be impractical.

consulting data subjects during your DPIA if they are particularly sensitive or if security might be compromised.

In many cases, your proposed processing is part of a relationship of some kind – your consulting those individuals in those situations in which it might be difficult, disproportionate or impractical. There are often friendly means of consulting them.

Individuals with whom you already have a relationship. Situations like this in particular are those in which consulting with affected individuals would be most practical. You should consider a suitably user-

If, on the other hand, the data subjects are not already known to you, a more general approach will be needed, perhaps by demographic.

subject are not already known to you, you may need research targeted at the relevant demographic.

It is important to remember that what your customers, employees, or other individuals want. What seems otherwise undesirable use of personal data may be justified by feedback received from individuals in your decision-making process fully, including unfavourable views. This may also include data and touch on various data subjects.

what your customers, employees, or other individuals want, you may seem like an intrusive or overbearing, but you are not necessarily bound to abide by their wishes. That you document your decision-making process fully, including unfavourable views, is a lawful basis for using personal data. Individuals have a right to object to processing. Even

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<sup>4</sup> Article 35(9) UK GDPR.

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if you do decide to go against the

individuals, tread carefully.

### 3.4 Assessing Necessity and Proportionality

An important principle of the UK GDPR is proportionality. In short, only gather and use what you need. By focusing on the subject and your own business. Data collection is necessary because you do not have an excellent alternative because you are exposed to less risk in the future.

proportionality, you benefit both the data subjects' rights, and freedoms are protected. Data collection is necessary because you do not have an excellent alternative because you are exposed to less risk in the future.

As part of the DPIA, therefore, it is important to consider whether your planned collection, holding, and processing of personal data is necessary for the stated purpose and whether there are any reasonable alternatives.

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Furthermore, the Article 29 Working Party's guidance highlights the following points to consider under the heading of necessity. Many of these points relate closely to the UK GDPR's core principles. In any case, you should always comply):

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- Your proposed specified, explicit purposes for processing personal data;
- Your proposed lawful basis for processing personal data;
- Limiting personal data to that which is necessary, relevant, and necessary;
- Only holding personal data for as long as is necessary for your purpose(s).

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- Providing the required information to data subjects;
- Ensuring that data subjects have access to their personal data (where applicable);
- Enabling data subjects to exercise their rights of access and (where applicable) rectification and erasure;
- Supporting data subjects' right to object to processing;
- Keeping your use of data processing compliant with the Data Protection Legislation;
- Safeguarding international transfers of personal data.

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### 3.5 Assessing Risk

A risk assessment is, in many ways, a subjective exercise. A. Risks should be both identified and assessed in terms of likelihood of occurring. Something that stands to have a severe impact but that has a remote chance of occurring. Similarly, something with a moderate impact that would result in only minor harm if it occurs could be considered a higher risk.

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- Individual data subjects being affected;
- Individual data subjects being discriminated against;
- Individual data subjects losing their rights;
- Discrimination;
- Identity theft;
- Fraud;
- Financial loss;

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- Damage to reputation;
- Physical harm;
- Loss of confidentiality;
- The re-identification of data (in combination with other available data); or
- Other significant social or economic

Your risk assessment should also consider the sources of such risks and their potential for compliance and legal risks, such as those under Privacy and Electronic Communications Regulations.

In addition, while not necessarily your own obligations as a data controller under the Act, you should include organisational and commercial risks, such as the potential fines for non-compliance with the Act. A risk from a data protection failure can be

Having identified risks, your DPIA should also identify which those risks can be mitigated.

### 3.6 Mitigating Risks

Every problem, as the saying goes, comes with a solution. It comes to most data protection risks to make you stop and think about the impact on your data subjects and for yourself.

For each risk identified, depending on its nature and severity, means of mitigating it should be identified. Some are even obvious – such as providing a solution (or you by now!). In other cases, you need to think of the entire project. When you identify risks, think to those risks in the event that they occur.

You may, for example, decide to change the scope of data you were planning to collect, or to reduce the amount of data collected using technological solutions not previously considered. Other changes such as staff training, policy updates, notices, or the implementation of contractual clauses may solve the potential issues.

What is important is that each risk identified is addressed. Over any should be avoided. In each case, you should weigh up the benefits. You are not expected to eliminate all risks (and, as always, document) whether they are high or low, and justifiable.

### 3.7 Wrapping Up

Having considered the solutions to each risk identified, along with what essentially amounts to a decision on how each risk identified will be addressed, and how that solution will be implemented, it is important that this is also noted.

At this point, it is also important to note any risks highlighted by the DPIA

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is anonymised (e.g. through combination

security risks, including the likely impact of a data breach. It may be appropriate to consider other relevant privacy legislation such as the

subjects' rights or even your own obligations under the Act. In addition, it may also be useful to remember that, in addition to the Act, reputational damage stemming from a data protection failure can be

which those risks can be mitigated.

this is equally the case when it comes to the impact on your data subjects. The entire purpose of the DPIA is to determine whether the processing is safe and lawful, both for

and severity, a solution or at least a means of mitigating it should be identified. In some cases, these solutions will be simple – such as providing a solution (or you by now!). In other cases, you need to think of the entire project. When you identify risks, think to those risks in the event that they occur.

copies of personal data you were planning to collect, or to reduce the amount of data collected using technological solutions not previously considered. Other changes such as staff training, policy updates, notices, or the implementation of contractual clauses may solve the potential issues.

in turn, and the temptation to skip over any should be avoided. In each case, you should weigh up the benefits. You are not expected to eliminate all risks (and, as always, document) whether they are high or low, and justifiable.

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anything highlighted by the DPIA



requires you to consult with the ICO even if you plan to continue and the UK GDPR.<sup>5</sup>

If you have a DPO, they should be involved in the sign-off. A DPO is essential and if you opt, for their advice, this decision must be documented.

is a high risk that cannot be solved, you must consult the ICO, as required by

throughout. Most importantly, they should be consulted of the DPO on all aspects of your processing. If you do not follow their advice, this decision must

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<sup>5</sup> Article 36(1) UK GDPR.

## Part 4. What's Next?

Once your DPIA has been completed, implementation can begin. This does not mean the outcomes of your DPIA should be forgotten throughout the project itself. The DPIA should not be forgotten once it is signed off.

It will be important, as your project progresses, to ensure that the solutions in the DPIA are working as intended. It is essential to continually review the risks, in some cases increasing the risks, as the project progresses. This is not a static process or a one-off exercise. You need to maintain a keen awareness of the risks and solutions. Moreover, the Article 29 Working Party recommends reviewing your DPIAs every three years. Combining this good practice can help to ensure that the measures are still up to the task of

One of the core benefits to your business is transparency (and particularly the well-publicised benefits) of personal data and proactive information subjects will be more comfortable with you. It can be beneficial to publish DPIAs. This is not a DPIA – not least since such documents often contain or proprietary information – but a good practice to publish DPIA, and certainly the practice is more common among SMEs, but it is nevertheless a good practice of doing so.

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that the solutions to risk identified are mitigated as expected. It is also important to remember that the DPIA is not a static process. The more complex the project, the more you will need to maintain a keen awareness of the effectiveness of your chosen solutions. Moreover, the Article 29 Working Party also recommends reviewing your DPIAs every three years. Combining this good practice can help to ensure that the measures are still up to the task of

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