

**BACKGROUND:**

Please read these Terms of Sale, together with the documents referred to herein (unless otherwise stated), set out how Food Products are sold by Us to consumers through this website (<<insert address>> (“Our Site”).

These Terms of Sale explain to you, how you or We may cancel the Contract, what to do in the event of problems, and how to place an order.

These Terms of Sale were last updated on <<insert date>>. [The following changes were made: <<insert changes>>].

You will be required to read and accept these Terms of Sale when ordering Food Products. If you do not agree to these Terms of Sale, you will not be able to order Food Products. These Terms of Sale, as well as all Contracts, are incorporated into the Contract.

The following documents are referred to herein:

- Our Terms of Use, <<insert link>>. These terms are also referred to below in Part 23.
- Our Privacy Policy, <<insert link>>. This is also referred to below in Part 23.
- [Our Cookie Policy, <<insert link>>. This is also referred to below in Part 23.]
- Our Acceptable Use Policy, <<insert link>>. This is also referred to below in Part 23.

**1. Definitions and Interpretation**

1.1 In these Terms of Sale, the following expressions have the following meaning:

**“Contract”**

**[“Contact Tools”**

**“Food Products”**

**“Order”**

**“Order Confirmation”**

**“Order Number”**

before placing an order with Us. These Terms of Sale, together with the documents referred to herein (unless otherwise stated), set out how Food Products are sold by Us to consumers through this website (<<insert address>> (“Our Site”).

These Terms of Sale explain to you, how you or We may cancel the Contract, what to do in the event of problems, and how to place an order.

These Terms of Sale were last updated on <<insert date>>. [The following changes were made: <<insert changes>>].

You will be required to read and accept these Terms of Sale when ordering Food Products. If you do not agree to these Terms of Sale, you will not be able to order Food Products. These Terms of Sale, as well as all Contracts, are incorporated into the Contract.

The following documents are referred to herein:

- Our Terms of Use, <<insert link>>. These terms are also referred to below in Parts 3 and 4.
- Our Privacy Policy, <<insert link>>. This is also referred to below in Part 23.
- [Our Cookie Policy, <<insert link>>. This is also referred to below in Part 23.]
- Our Acceptable Use Policy, <<insert link>>. This is also referred to below in Part 23.

otherwise requires, the following expressions have the following meaning:

**“Contract”** means the purchase and sale of Goods, <<insert link>> 11;

**[“Contact Tools”** means the communications facility that We provide on Our Site enabling you to contact Us <<insert link>> to, contact forms and live chat <<insert link>>.

**“Food Products”** means Food Products sold by Us through Our Site;

**“Order”** means an order for Food Products;

**“Order Confirmation”** means the receipt and confirmation of your order;

**“Order Number”** means the number for your Order;

**“Perishable”**

means any Product, any product which has a “best before”, or “BBE” date marked on its packaging [which is to expire <<insert date>>] or less from the date of delivery.

**“We/Us/Our”**

means the Seller <<insert name>>.

- 1.2 Unless the context otherwise requires, the following definitions apply in these Terms of Sale to:
- 1.2.1 “writing”, and any communication effected by any means, including facsimile transmission or electronic mail;
- 1.2.2 a statute or a provision of law, or a regulation, or a provision as amended or re-enacted, or in force at the relevant time;
- 1.2.3 a Part or paragraph or sub-paragraph or section, or a provision, or a part, or clause of these Terms of Sale.

**2. Information About Us**

- 2.1 Our Site is operated by <<insert name>>, a company registered in England and Wales, with company number <<insert company number>>. Our registered address is <<insert registered address>> and Our main trading address is <<insert main trading address>>. **OR** [Our address is <<insert address>>].
- 2.2 [Our VAT number is <<insert VAT number>>].
- 2.3 [We are regulated by <<insert regulator>>].
- 2.4 [We are a member of <<insert association>>].
- 2.5 [We are an investment company].
- 2.6 [Please note that Our company is a limited liability company].
- 2.7 [<<insert further information>>].

**3. How to Contact Us**

- 3.1 To contact Us with general enquiries, by email, please email Us at <<insert email address>>. By telephone, please call Us on <<insert telephone number>>. By post, please write to Us at <<insert address>>.
- 3.2 To contact Us about the Following, by email, please email Us at <<insert email address>>. By telephone, please call Us on <<insert telephone number>>. By post, please write to Us at <<insert address>>.
- 3.3 To contact Us about cancellations, by email, please email Us at <<insert email address>>, to contact Us by telephone, please call Us on <<insert telephone number>>, and to contact Us by post, please write to Us at <<insert address>>.
- 3.4 [We provide the following Contact Details for Us: <<insert contact details>>].

- <<insert Contact Us form, live chat etc.>>
- 3.5 Use of Our Contact Us form is subject to the Terms of Use, available at <<insert link>> [and our Privacy Policy, available at <<insert link>>].]
4. **Access to Our Site and Use of Our Site**
- 4.1 Access to Our Site is subject to the Terms of Use, available at <<insert link>>.
- 4.2 It is your responsibility to ensure that you have the necessary arrangements necessary in order to access Our Site.
- 4.3 Use of Our Site is subject to the Terms of Use, available at <<insert link>>. Please ensure that you read and understand them carefully, that you understand them, and that you agree to them.
5. **Changes to these Terms**
- 5.1 We may alter these Terms of Sale from time to time, for example, to reflect changes in relevant requirements. If We do so, details will be highlighted at the time of the change. If the changes are likely to affect your Order, We will inform you by email <<insert method>> and you may choose to end the Contract for this reason. If you do so, We will refund for any Food Products paid for but not received.
- 5.2 If any part of the current Terms of Sale conflicts with any previous version(s), the current Terms of Sale shall prevail unless We explicitly state otherwise.
6. **Business Customers**
- These Terms of Sale do not apply to purchases made in the course of business. [If you are a Business Customer, please consult our Business Terms of Sale at <<insert link>>.]
7. **[International Customers]**
- Please note that We only deliver to the United Kingdom.]
8. **Age Restrictions**
- 8.1 Consumers may only purchase Food Products through Our Site if they are at least <<insert age>> years old.
- 8.2 [[None of the Food Products may be purchased by anyone under <<insert age>> years old.]
- OR**
- 8.2 [The following Food Products may only be purchased by consumers above <<insert age>> years old and may only be purchased by consumers above <<insert age>> years old if not permitted by law to supply these Food Products to consumers under <<insert age>> years old:
- a) <<Insert list of Food Products>>

8.3 Under no circumstances, it is illegal for Us to sell or deliver alcohol to anyone under the legal drinking age. By agreeing to these Terms of Sale, you represent and warrant that you are at least 18 years of age and that the purchase is for adult consumption only.]

## 9. Food Products and Changes

9.1 We make every effort to ensure that all descriptions and images of Food Products on Our Site match the actual Food Products. Please note:

- a) Images of Food Products are for illustrative purposes only. There may be a difference in colour between the image of a product and the actual product due to differences in computer or device displays and the fact that foodstuffs will naturally vary in appearance.
- b) Images of packaging are for illustrative purposes only and the actual packaging may vary[.] OR [; and]
- c) For certain Food Products, there may be a variance in weight or volume percentage, e.g. 2%>> in <<insert variables, e.g. capacity etc.>> between the actual Food Products and the image on Our Site.

9.2 Please note that we do not exclude Our responsibility for mistakes due to errors on Our Site, only to minor variations in the correct Food Products. If you receive Food Products that are not as described, please refer to Part 15.

9.3 [All Food Products provided on Our Site include a full list of ingredients and allergens. We will also indicate where a product is suitable for vegetarians or vegan customers and will clearly state if any Food Products may contain) any of the following allergies or intolerances:

- a) [Allergens]
- b) [Allergens]
- c) [Allergens]
- d) [Allergens]
- e) [Allergens]
- f) [Allergens]
- g) [Allergens]
- h) [Allergens]
- i) [Allergens]
- j) [Allergens]
- k) [Allergens if required>>.]

9.4 Minor changes may be made to certain Food Products from time to time. This includes changes to the packaging of your Order and the Food Products being delivered.

Minor changes may be made, for example, to reflect changes in relevant laws or to address particular technical or security issues.

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tions of [the] **OR** [certain] Food Products, more  
to be made to [the] **OR** [certain] Food Products  
such changes, We will inform you and you may  
ct before the changes are made. If you end the  
will receive a refund for any Food Products paid

planation of what changes may be made and

ts to ensure that prices shown on Our Site are  
ces from time to time. [All pricing information is  
<<insert interval>>.] Changes in price will not  
ave already placed. Please note, however, that  
ned below in Part 10.2.

e VAT. If the VAT rate changes between your  
aking payment, the amount of VAT payable will be  
aking payment.

re We accept your Order. If We have shown  
We will inform you of the mistake in writing.

than that shown when you make your Order, We  
er price.

than that shown when you make your Order, We  
urchase the Food Products at the correct price or  
e affected part of it). We will not proceed with  
s case until you respond. If you do not respond  
will treat your Order as cancelled and inform you

nd process an Order where an obvious and  
as been made, which you could have reasonably  
e have the right to end the Contract, refund any  
return the affected Food Products to Us.]

ded in the price of Food Products shown on Our  
delivery charges, please refer to <<insert link>>.  
charges will be presented to you as part of the

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gh the ordering process. Before submitting your  
portunity to review and amend it. Please ensure  
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## 12. Payment

12.1 Paym  
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as soon as possible. Where any information is  
Our Site, either in the product descriptions or  
applicable.

order due to incorrect or incomplete information,  
you to correct it or provide the missing information  
Food Products to you.

ired information within a reasonable period of Us  
tion is inaccurate or incomplete, We may either  
you a reasonable sum as compensation for the  
t.

supplying the affected Food Products late or for  
Food Products if this is due to you not providing Us  
within a reasonable period of Us asking for it.

s a contractual offer capable of acceptance.

contractual offer. Our acceptance of that offer is  
an Order Confirmation by email.

u an Order Confirmation will there be a legally  
and you for the sale of the Food Products.

ne following information:

Food Products ordered including full details of their

for the Food Products ordered including, where  
elivery, and other additional charges;

e(s) [and time(s)][.] OR [.]

ormation if required>>]

copy of your Order Confirmation with your Food

umber if you contact Us about your Order for any  
do this, but it may help Us to locate your Order  
d easily.

cannot accept your Order, We will inform you in  
No payment will be taken under normal  
ken payment, any such sums will be refunded.

er because the Food Products are out of stock,  
s on Our resources that We could not have  
because We have identified a mistake in the  
Food Products, or because We are not able to meet  
ave set.

or rejecting an order if required>>.]

and related delivery charges must always be  
prompted to provide payment details during the

- 12.2 We will use the payment method until We dispatch the Food Products.
- 12.3 We accept the following methods of payment:  
<<insert methods>>.
- 12.4 [We will charge you interest if you pay late. If a payment to Us is not made by the due date, We will charge you interest on the overdue sum at the rate of <<insert rate>> per annum above the base lending rate of <<insert rate>> from time to time. Interest shall accrue on a daily basis from the actual date of payment, whether before or after the due date. We will charge you any interest due together with the overdue sum.]
- 12.5 If you have been charged you an incorrect amount, please contact Us as soon as possible. We will refund the sum if we know. You will not be charged interest under this Part 12.5.]
13. **When You Own the Food Products**  
Ownership of the Food Products passes to you once We have received payment in full of all sums due to Us.
14. **Delivery**
- 14.1 All Food Products ordered through Our Site will normally be delivered within 30 calendar days of Our Order Confirmation unless otherwise agreed in writing at the time of ordering process.
- 14.2 We will not be responsible for delays that are outside of our reasonable control. If, for such a reason, We will inform you as soon as possible and will do our best to minimise the impact of the delay.
- 14.3 If there is a significant delay to delivery, you may contact Us to end the Contract. You will be refunded any sums paid for Food Products that you have ordered.
- 14.4 [If you do not want to collect Food Products from Us instead of having them delivered, you must collect them during Our business hours of <<insert hours>>.]
- 14.5 If you or someone on your behalf) are not available at your address to take delivery of the Food Products and they cannot be posted through your letterbox, We will attempt to inform you of how to arrange for re-delivery of the Food Products or of a collection point for the Food Products.
- 14.6 If you do not collect the Food Products re-delivered or do not collect them within the time specified, We will charge you for further delivery costs. If, despite Our attempts, We cannot contact you or cannot arrange for re-delivery or collection, We may end the Contract and issue you with a refund of the sums paid, less a reasonable sum in compensation for any net costs incurred.
- 14.7 In the event that We do not deliver the Food Products on time (within 30 calendar days of Our Order Confirmation or as otherwise agreed or specified in writing), you may end the Contract immediately. If any of the following apply, you may end the Contract immediately:

- a) deliver the Food Products;
- b) under the specified circumstances, delivery within the specified or as essential; or
- c) delivering the Food Products that delivery within the specified period was essential.
- 14.8 If you fail to deliver under Part 14.7, or if none of the specified circumstances apply, you must specify a new (reasonable) delivery date. If We fail to deliver by the new date, you may then treat the Contract as being at an end.
- 14.9 You must deliver the Food Products if your Order under Parts 14.7 or 14.8 provided that you specify a date by which delivery of the Food Products in your Order would not significantly reduce the value of your Order.
- Any sums already paid for cancelled Food Products and their delivery must be returned to you.
- If any Food Products are delivered to you, you must return them to Us on demand. We will cover the costs of postage or collection using the details provided above in Part 3 for a return to Us.
- 14.10 Responsibility for the Food Products passes to you once We have delivered the Food Products to the address you have provided or once you (or a carrier or agent) collect the Food Products from Us.
- 14.11 As evidence of delivery, We will not be responsible for delivering Food Products if this is due to you not providing Us with the necessary information within a reasonable period of Us asking for it.
15. **Faulty, Damaged or Missing Food Products**
- 15.1 This Part 15 sets out the primary of your legal rights as a consumer. These rights are subject to certain exceptions. For full details please refer to the [Citizens Advice](#) website. You can contact them on 0808 223 1133. Nothing in these Terms overrides your legal rights.
- 15.2 The Consumer Rights Act 2015 requires that goods must be as described, fit for purpose, of satisfactory quality. **During the expected lifespan** of a product you have purchased does not comply (that is, not as described, not fit for purpose or of satisfactory quality, or is otherwise faulty or defective), you must, as soon as reasonably possible to inform Us of the problem and return the product for a refund or replacement. [Please note that We may require you to provide reasonable evidence of any Food Product(s) affected.]
- 15.3 In the case of Food Products, you must notify Us under Part 15.2 before the expiry of the "use by", "best before", or "BBE" date marked on the product.
- 15.4 Please note that you are eligible to claim under this Part 15 if:
- a) you notify Us of the problem(s) with the Food Products before you had the opportunity to examine them before the expiry of the "use by" date; or

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- b) the problem(s) yourself, for example, through misuse or gross damage; or
- c) used the Food Products for an unsuitable purpose that has been made known to Us and the problem(s) has/have been caused by the Food Products for that purpose; or
- d) the result of normal wear and tear; or
- e) any other reason to your mind (please refer to Part 17).

15.5 If the Food Products are damaged, please contact Us using the details in Part 15.3.

15.6 If you wish to reject the Food Products, you must return them to Us.

15.7 To reject the Food Products for any reason under this Part 15, please post them to Us by a tracked service, or return them in person. We will cover the cost of collection. Please contact Us using the details in Part 15.3 to return label or to arrange collection.

## 16. Your Rights

### Contract

16.1 If the Food Products are faulty or misdescribed, you may have a legal right to reject the Food Products repaired or replaced, or to get a refund. Please refer to Part 15, above, for more information.

16.2 If you have changed your mind, you may have a legal right to reject the Food Products "in respect of non-Perishable Food Products" in respect of non-Perishable Food Products under the Contract for any reason. Please refer to Part 17, below, for more information.

16.3 If you wish to reject the Food Products because of something We have done or are doing, please refer to Part 18, below, for more information.

## 17. Cancelling

### Contract if You Change Your Mind

17.1 If you wish to cancel the Contract for any reason, the Consumer Contracts Regulations 2013 give you the right to do so. This right is set out below in Part 17.4 (which include, but are not limited to, the right to cancel the Contract for any reason, which are Perishable). This 14 calendar day cooling-off period begins on the day your Order is complete and we send you the Order Confirmation. The cooling-off period ends as set out below in Part 17.4. This right to cancel the Contract for any reason before We send the Order Confirmation does not apply to Perishable Food Products.

a) If the Food Products (not Perishable Food Products) are being supplied to you in a single instalment, the cooling-off period ends 14 calendar days after the day on which you (or someone you nominate) receive the Food Products.

b) If the Food Products (not Perishable Food Products) are being supplied to you in instalments on separate days, the cooling-off period ends 14 calendar days after the day on which you (or someone you nominate) receive the final instalment of Food Products.

17.2 If you wish to cancel the Contract for this reason, you must inform Us within the cooling-off period. You must inform Us in any way you wish (including by email, post, or in person) and state that you want to cancel and end the Contract.

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ne, address, details of your Order and, where  
and telephone number. For your convenience,  
form at <<insert link>>. Our contact details are

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effective from the date on which you send it.  
Cancellation notice or contact Us directly by 23:59:59  
g-off period, your cancellation will be valid and

17.4 Pleas  
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to cancel may not apply in the following

a)

re sealed for health or hygiene reasons and you  
after receiving them;

b)

of sealed audio or video recordings or sealed  
physical media and you have unsealed them

c)

re likely to deteriorate quickly (i.e., they meet Our  
e”, as set out above in Part 1);

d)

have been personalised or custom-made for you;

e)

have been inseparably mixed with other items  
ure) after you have received them.

## 18. **Cancelling Will Do**

## **Contract Because of Something We Have Done or**

18.1 You  
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cancel and end the Contract because of something  
told you that We are going to do. This right to  
circumstances:

a)

you about an upcoming change to these Terms of  
agree to (see Part 5.1);

b)

you about an upcoming change to the Food  
not agree to (see Part 9.5);

c)

you about an error in the price or description of the  
you do not wish to proceed;

d)

delivery of the Food Products will be substantially  
outside of Our control (see Part 14.3);

e)

not to end the Contract because We have done  
cluding where We have not delivered the Food  
the circumstances in Part 14.7 or 14.8 apply).

18.2 If you  
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Contract for any of the reasons set out in this Part  
Immediately and you will receive a full refund for any  
not yet been provided. You may also be entitled to

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Contract for this reason, you may inform Us in any way  
post, or telephone). Please state that you want to  
, providing your name, address, details of your  
your email address and telephone number. For  
offer a cancellation form at <<insert link>>. Our  
above in Part 3.

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## 19. Returning Food Products

19.1 Subject to the right to cancel your Order under Part 14.9, if you cancel your Order for any reason after Food Products have been dispatched to you, you must return the Food Products to Us or arrange for them to be returned to Us. Please contact Us using the details provided above to return the Food Products to Us by post or to arrange collection.

19.2 If you wish to exercise your right to change your mind under the cooling-off period, you must return the Food Products to Us no more than 14 days after the day on which you informed Us that you wish to cancel your Order.

19.3 [If you wish to return Food Products to Us in person instead of posting them, they can be returned during Our business hours <<insert days>>.]

19.4 We will accept the return of Food Products to Us in the following circumstances:

- a) the Food Products are faulty or misdescribed;
- b) you are returning the Food Products and ending the Contract because of upcoming Festive Seasons of Sale that you do not agree to;
- c) you are returning the Food Products and ending the Contract because of upcoming Festive Seasons of Sale that you do not agree to;
- d) you are returning the Food Products and ending the Contract because We have made a mistake in the description;
- e) you are returning the Food Products and ending the Contract because there is a risk that the Food Products will be substantially delayed due to Control;
- f) you are returning the Food Products and ending the Contract because you have a legal right to do so because We have done something wrong (including not delivering the Food Products on time and the provisions of Part 14.7 or 14.8 apply)[;] **OR** [.]
- g) you are exercising your right to change your mind under the cooling-off period.

19.5 In all circumstances, including where you are exercising your right to change your mind under the cooling-off period, you must cover the costs of returning the Food Products to Us.

19.6 If you are returning the Food Products to Us and the costs of returning the Food Products to Us and the costs most charged to you will only be the direct cost to Us of the Food Products.

## 20. Refunds

20.1 All refunds will be made using the same method used by you when you made the payment [(unless you request an alternative)]. You will be refunded the full amount of the Food Products and for delivery, subject to the following conditions:

- a) If you are exercising your right to change your mind under the cooling-off period, we will reduce your refund to reflect any reduction in the

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products if that reduction has been caused by your products in a way that would not be permitted in a refund before inspecting the Food Products and that you have handled them in this way, We appropriate sum.

b) charges (i.e. the cheapest option available for your ed, but we do not reimburse premium delivery ple, Our cheapest delivery option is <<insert /s>>, but you select <<insert example, e.g. 24 >>, your refund for delivery charges will only be of the cheaper option.

20.2 All re your refund made as soon as possible. If you are exercising d under the cooling-off period, We will issue your s of:

- a) receive the returned Food Products;
- b) u inform Us (supplying evidence) that you have s back (if this is earlier);
- c) e Food Products, the day on which you inform Us and end the Contract; or
- d) rovided an Order Confirmation or have not yet Products, the day on which you inform Us that end the Contract.

## 21. Our Liability

21.1 We v as a result cons Us w dama y foreseeable loss or damage that you may suffer these Terms of Sale (or the Contract) or as a ss or damage is foreseeable if it is an obvious or negligence or if it is contemplated by you and ated. We will not be responsible for any loss or e.

21.2 We d We r comm not b busin ts for domestic and private use by consumers. representation that the Food Products are fit for strial use of any kind (including resale). We will loss of profit, loss of business, interruption to siness opportunity.

21.3 Noth or pe agen le seeks to limit or exclude Our liability for death Our negligence (including that of Our employees, for fraud or fraudulent misrepresentation.

21.4 Noth cons le seeks to exclude or limit your legal rights as a mited to, those explained above in Part 15.

## 22. Complaints

22.1 We a reaso posit comp k from Our customers and, whilst We always use that your experience as a customer of Ours is a s want to hear from you if you have any cause for

22.2 All co accordance with Our complaints handling policy

- and p<insert link>>.
- 22.3 If you contact Us about any aspect of your dealings with Us, please provide the details provided above in Part 3 or using Our contact details at <insert link>>, following the instructions included in the contact details provided above.
23. **How We Use Your Information**
- We will only use your information as set out in Our Privacy Policy, available from <insert link>> or Our Privacy Policy, available from <insert link>>].
24. **What Happens if We Sell or Transfer Our Business (Assignment to Another Party)**
- We may transfer our obligations and rights under these Terms of Sale (and the Contract) if we decide to sell or transfer our business (which may happen, for example, if We sell Our business). If this Occurs, we will ensure that your rights under these Terms of Sale (and the Contract) will not be affected and Our obligations under these Terms of Sale (and the Contract) will be transferred to the third party who will remain bound by these Terms of Sale (and the Contract).
25. **Other Important Provisions**
- 25.1 You may not assign (transfer) your obligations and rights under these Terms of Sale (and the Contract, as applicable) without Our express written permission. We reserve the right to refuse the assignment if <insert reasons>>.
- 25.2 The purpose of these Terms of Sale is to benefit you and Us. It is not intended to benefit any other person or party and no such person or party will be entitled to enforce these Terms of Sale.
- 25.3 If any provision of these Terms of Sale are found to be unlawful, invalid or otherwise unenforceable by any court or other authority, that / those provisions shall be severed from the remainder of these Terms of Sale. The remaining provisions of these Terms of Sale shall be valid and enforceable.
- 25.4 No failure to exercise any of Our rights under these Terms of Sale or any provision of these Terms of Sale shall be deemed a waiver of any or those rights or any other provision.
26. **[Alternative Dispute Resolution]**
- 26.1 Alternative Dispute Resolution or 'ADR' refers to ways of resolving disputes between you and Us without going to court.
- 26.2 Our ADR provider is <insert name of ADR provider>>. If you are unhappy with the outcome of your complaint, you may wish to contact <insert name of ADR provider>>.
- 26.3 Complaints should be made to <insert name of ADR provider>> via their website at <insert website>>.
- 26.4 [<insert name of ADR provider>>] will not charge you for making a complaint, and <insert name of ADR provider>> will not start proceedings if you are not satisfied with the outcome of your complaint.

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27. **Law and Jurisdiction**

27.1 These Terms of Sale shall govern the relationship between you and Us (whether contractual or otherwise) and shall be governed by, and construed in accordance with, the law of England and Wales.

27.2 If you are a consumer, you will benefit from any mandatory provisions of the law in force in your country of residence. Nothing in Part 27.1 takes away from or restricts those provisions which may be invoked by a consumer.

27.3 If you are not a consumer, any dispute, controversy, proceedings, or claim arising out of or relating to these Terms of Sale or to the relationship between you and Us (whether contractual or otherwise) shall be subject to the jurisdiction of the courts of England, Wales, Scotland, or Northern Ireland, as determined by applicable law.

27.4 If you are not a consumer, any dispute, controversy, proceedings, or claim arising out of or relating to these Terms of Sale or to the relationship between you and Us (whether contractual or otherwise) shall be subject to the exclusive jurisdiction of the courts of England and Wales.

28. **Attribution**

These Terms of Sale have been created using a document template from [www.simplydocs.co.uk](http://www.simplydocs.co.uk)

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