(1) <<Ins____ ____ ____ovider>>

(2) <<____ ____t>>

WEBSITE HOS____ ____ AGREEMENT

THIS AGREEMENT is made the << insert month>>, <<insert year>>

BETWEEN:

(1) <<Name of Service Provider>> ...ed in <<Country of Registration>> under number <<Compan... >> whose registered office is at <<Registered Office>> ("th...

(2) <<Name of Client>> **[**a c... <Country of Registration>> under number <<Company Regi... se registered office is at**] OR [**of**]** <<Address>> ("the Client")...

WHEREAS:

(1) The Service Provider is e... of providing Hosting Services to clients and has reasonab... ...ifications and experience in that field.

(2) The Client wishes to acqu... provided by the Service Provider as detailed in Clause 6 and... and in accordance with, the terms and conditions of this Agre...

(3) The Service Provider wish... ...g Services to the Client subject to, and in accordance with, the... this Agreement.

IT IS AGREED as follows:

1. **Definitions and Interpreta...**

   1.1 In this Agreement... ...otherwise requires, the following expressions have th...

   "Business Day" ...y (other than Saturday or Sunday) ...ary banks are open for their full ...l business in <<insert location>>;

   "Commencement Date" ...e on which this Agreement comes ...uant to Clause 2;

   "Confidential Informatio... ...ion to either Party, information ...sed to that Party by the other ...to or in connection with this ...otherwise (whether orally or in ...other medium, and whether or not ... is expressly stated to be ...marked or may be interpreted as

"Data Protection Legisla... ...cable legislation in force from ...the United Kingdom applicable to ...and privacy including, but not ...UK GDPR (the retained EU law ...General Data Protection ...U) 2016/679), as it forms part of ...and and Wales, Scotland, and ...d by virtue of section 3 of the ...n (Withdrawal) Act 2018); the ...n Act 2018 (and regulations made ...d the Privacy and Electronic ...s Regulations 2003 as amended;

"Downtime" ...-availability of one or more parts ...Services as defined in Clause 7;

"Fees" ...s payable by the Client to the ...r in accordance with Clause 5 ...;

"Hosting Package" ...cification under which the Hosting ...ees shall be determined and ...out in Schedule 1;

"Hosting Services" ...site hosting services provided by ...ovider as set out in Clause 6;

"Intellectual Property Ri... ...all patents, rights in inventions, ...s, trade marks, trade and ...s and all associated goodwill, ...r passing-off or for unfair ...pyright, moral rights and related ...databases, topography rights, ...rights in information (including ...trade secrets) and all other ...alent rights (subsisting now or in ...y part of the world, in each case ...ed or unregistered and including ...for, and renewals or extensions ...or their full term;

"Performance Monitor" ...rt name(s)>>**] OR [**the ...ppointed by the Service Provider ...provision of the Hosting Services ...with the Service Levels under

"Scheduled Service Dow... ...me which is pre-planned by the ...r for maintenance, upgrades and ...s in accordance with Clause 8;

"Service Levels" ...ed levels to which the Service ...ormance in providing the Hosting ...adhere as set out in Clause 7;

"Support Ticket" ...age sent to the Service Provider ...Provider's online support system;

"Term" ... n of this Agreement as set out in

"Uptime" ... mal, fully functional availability of ... rvices and all components

1.2 Unless the context ... reference in this Agreement to:

    1.2.1 "writing", an ... ion, includes a reference to any communicat... nic or facsimile transmission or similar mean...

    1.2.2 a statute or ... is a reference to that statute or provision as ... at the relevant time;

    1.2.3 "this Agreen... this Agreement and each of the Schedules a... nted at the relevant time;

    1.2.4 a Schedule i... ement; and

    1.2.5 a Clause or ... ce to a Clause of this Agreement (other than t... graph of the relevant Schedule.

    1.2.6 a "Party" or t... parties to this Agreement.

1.3 The headings used ... r convenience only and shall have no effect upon the i... ement.

1.4 Words imparting the... clude the plural and vice versa.

2. **Term of Agreement**

2.1 This Agreement wil... Commencement Date of <<insert Commencement D... e in force for an initial Term of <<insert period>> f... o the provisions of Clauses 7 and 12.

2.2 Following the end ... Term of this Agreement may be renewed for furthe... riod>> (which shall thereafter be defined as part of th...

3. **Service Provider's Obliga...**

3.1 The Service Provic... osting Services to the Client in accordance with the... and Schedule 1 and in accordance with the required Se... ause 7.

3.2 The Service Provide... t with such information and advice in connection with t... the provision thereof as the Client may, from time to ... uire both before and during the provision of the Hos...

3.3 The Service Provic... e endeavours to keep the Client informed of any sp... ding, but not limited to, legislative requirements) appli... f the Hosting Services. To the extent necessary a... vice Provider shall promptly take steps to comply wit... . These steps shall not otherwise alter this Agreemen...

4. **Client's Obligations**

   4.1 The Client shall p_____ ovider with such information in connection with the _____ e provision thereof as the Service Provider may, from _____ require both before and during the provision of the Hos_____

   4.2 The Client shall c_____ terms and conditions which the Service Provider ma_____ ervices.

5. **Fees and Payment**

   5.1 The Client shall pa_____ ce Provider on a <<insert interval e.g. monthly>> bas_____ e pricing structure of the Hosting Package as consid_____ Services provided by the Service Provider in accorda_____ onditions of this Agreement.

   5.2 All payments requi_____ t to this Agreement by the Client shall be made at <<_____ nly>> intervals by <<insert method e.g. Direct Debit>> _____ ocation>> as the Service Provider may from time to ti_____ y set-off, withholding or deduction except such amou_____ e Client is required to deduct or withhold by law.

   5.3 Where any paymen_____ ment is required to be made on a day which is not a_____ be made on the next following Business Day.

   5.4 If either Party fails t_____ y amount which is payable to the other pursuant t_____ en, without prejudice to and notwithstanding sub_____ ount shall bear interest from the due date until paym_____ before and after any judgment, at a rate of <<insert p_____ m over the <<insert bank name>> base rate from time_____

6. **Provision of the Hosting**

   6.1 The Service Provide_____ erm of this Agreement, provide the Hosting Services to_____ e with the terms and conditions of this Agreement, the_____ g Package and the Service Levels.

   6.2 The Service Provide_____ or ensuring that it complies with all statutes, regulation_____ codes of conduct and any other rules relevant to the_____ Services.

   6.3 **[**The Service Provi_____ sting Services only as specified in the Hosting Packag_____ ed in writing by the Parties.**]**

   OR

   [The Service Provi_____ or otherwise modify the Hosting Package provided t_____ not significantly alter the provision of the Hosting Servi_____ val of any features or services that form part of the Ho_____ lient will be notified no later than <<insert period e.g._____ advance of any planned changes and will receive ful_____ action required on their part. No

alterations under th   affect the Fees payable by the Client.**]**

6.4   **[**The Service Provid   d proper care to ensure that the manner in which it   rvices does not have any adverse effect on the name,   iness of the Client.**]**

7. Service Levels

7.1   The Service Provid   endeavours to ensure an Uptime rate of <<insert perc

7.2   The Service Provid   organisational, technological and other measures as   to ensure the Uptime rate set out in sub-Clause 7.1.

7.3   For the purposes o   time refers to one or more whole periods of <<inse   minutes **[**commencing upon the submission by the C   t informing the Service Provider of the non-availability

7.4   The Service Provid   of <<insert percentage e.g. 5>>% of the <<insert inte   s payable for each whole <<insert period e.g. 30>> mi   . Such discounts shall be applied to the Fee payment   g the Downtime. Discounts shall be made up to a m   centage e.g. 100>>% of the Fees payable for a given   th>>.

7.5   In the event that th   navailable for a period exceeding <<e.g. 10 hours>>   month>> for <<insert number>> consecutive <<inse   the Client shall have the right to terminate this Agree   sub-Clause 12.3.

7.6   Sub-Clauses 7.4 a   any Downtime which results from any of the following

     7.6.1   Scheduled S

     7.6.2   Failure of the   systems, network or software;

     7.6.3   Failure by t   , subcontractors, agents or other similar third   ny reasonable instructions issued by the Servi

     7.6.4   Breach by   s or restrictions of the Hosting Package in   to, exceeding data storage or transfer limit

     7.6.5   Problems w   asonable control of the Service Provider inc   , internet service provider failure and other ma   se 15;**[.] OR [;]**

     7.6.6   **[**<<insert ad

8. Scheduled Service Down

8.1   The Service Provid   time, require Scheduled Service Downtime in order   e and upgrades on its computer systems, network a

8.2   The Service Provid   e endeavours to ensure that any

period of Schedule[...] [...]auses minimal disruption to the Hosting Services a[...] [...]onably possible. Nothing in this sub-Clause 8.2 sha[...] [...] of the same.

8.3 The Service Provide[...] [...]f Scheduled Service Downtime no later than <<insert p[...] [...]ior to the start of the same. **[**Such notice shall include [...] [...] the work to be performed during, and the estimated d[...] [...]d Service Downtime.**]**

8.4 **[**Whenever possible[...] [...]hall use reasonable endeavours to perform maintenanc[...] [...]t incurring any Scheduled Service Downtime.**]**

9. **Service and Performance[...]**

9.1 The Service Provide[...] [...]rmance Monitor to ensure that the Hosting Services ar[...] [...]e with the Service Levels and the terms and conditio[...] [...]nd in particular to deal with and respond accordingl[...] [...]ort Tickets informing the Service Provider of the non-[...] [...]g Services**]**.

9.2 In the event that t[...] [...]elow the requirements set out in Clause 7, the provis[...] [...] and 7.5 shall apply.

10. **Confidentiality**

10.1 Each Party underta[...] [...]ovided by sub-Clause 10.2 or as authorised in writin[...] [...] it shall, at all times during the continuance of this [...] [...]sert period>>**]** after its termination:

10.1.1 keep confide[...] [...]rmation;

10.1.2 not disclose [...] [...]tion to any other party;

10.1.3 not use any [...] [...]n for any purpose other than as contemplate[...] [...]he terms and conditions of this Agreement;

10.1.4 not make an[...] [...]y way or part with possession of any Confide[...]

10.1.5 ensure that [...] [...] officers, employees, agents or advisers doe[...] [...] by that Party, would be a breach of the provis[...] [...]1 to 10.1.4 above.

10.2 Either Party may:

10.2.1 disclose any [...] [...] to:

10.2.1.1 any [...] [...]r of that Party;

10.2.1.2 any [...] [...]uthority or regulatory body; or

10.2.1.3 any [...] [...]f that Party or of any of the afor[...] [...]rties or bodies;

to such exte[...] [...]for the purposes contemplated by this Agreem[...] [...]v, and in each case subject to that Party first i[...] [...]rty or body in question that the Confidential [...] [...]ential and (except where the disclosure is [...] [...]mentioned in sub-Clause 10.2.1.2

above or an of any such body) obtaining and submitting to en undertaking from the person in question, as the terms of this Clause 10, to keep the Co nfidential and to use it only for the purposes for made; and

10.2.2 use any Co any purpose, or disclose it to any other person it is at the date of this Agreement, or at any tim es, public knowledge through no fault of that doing so that Party does not disclose any al Information which is not public knowledge.

10.3 The provisions of t tinue in force in accordance with their terms, notwiths of this Agreement for any reason.

11. **Intellectual Property Righ**

11.1 The Service Provid ership of any Intellectual Property Rights subsisting in to the Client which the Client may, from time to time, re er to host or store in the course of providing the Hostin

11.2 Notwithstanding su nt agrees to fully indemnify the Service Provider a sts, expenses, liabilities, losses, damages, claims a Service Provider may incur or be subject to as a res f any Intellectual Property Rights belonging to any t the Client's failure to obtain the necessary rights an parties in relation to any material (or Intellectual Prop ch third parties.

12. **Termination**

12.1 Either Party may te by giving to the other not less than <<insert notice pe expire on or at any time after <<insert minimum te

12.2 Either Party may fo eement by giving written notice to the other Party if:

12.2.1 any sum ov e other Party under any of the provisions o aid within <<insert period>> of the due date for

12.2.2 the other P material breach of any of the provisions o the breach is capable of remedy, fails to rem eriod>> after being given written notice givin e breach and requiring it to be remedied;

12.2.3 an encumbr, or where the other Party is a company, a f any of the property or assets of that other Pa

12.2.4 the other Pa arrangement with its creditors or, being a com to an administration order (within the meaning 86);

12.2.5 the other Pa[...] or firm, has a bankruptcy order made agains[...]y, goes into liquidation (except for the purposes [...]tion or re-construction and in such a manner th[...] therefrom effectively agrees to be bound by or [...] imposed on the other Party under this Agreeme[...]

12.2.6 anything an[...] foregoing under the law of any jurisdiction o[...]her Party;

12.2.7 the other Pa[...]o cease, to carry on business; or

12.2.8 control of th[...]ed by any person or connected persons not [...] other Party on the date of this Agreement. [...]f this Clause 12, "control" and "connected [...]e meanings ascribed thereto by Sections 112[...] of the Corporation Tax Act 2010.

12.3 The Client shall hav[...]erminate this Agreement by giving written notice to th[...]e event that the Service Provider fails to provide the [...]pliance with the Service Levels for the period set out in[...]

12.4 The right to termi[...]ven by this Clause 12 shall not prejudice any other[...]er Party in respect of the breach concerned (if any) o[...]

13. **Post-Termination Provisi[...]**

Upon the termination of this[...]on:

13.1 any sum owing by e[...]arty under any of the provisions of this Agreement sha[...]ue and payable;

13.2 any rights or obliga[...] Parties to this Agreement may be entitled or be subje[...]shall remain in full force and effect where they are expr[...]uch termination;

13.3 termination shall no[...]right to damages or other remedy which the terminatin[...]pect of the event giving rise to the termination or any [...]r other remedy which either Party may have in respe[...]s Agreement which existed at or before the date of te[...]

13.4 subject as provided[...]except in respect of any accrued rights, neither Party[...]er obligation to the other;

13.5 the Service Provide[...]any and all information belonging to [and pertaining to[...]puter systems; and

13.6 each Party shall (ex[...]ed to in Clause 10) forthwith cease to use, either dire[...]onfidential Information, and shall forthwith return to t[...]ments in its possession or control which contain or re[...]rmation.

14. **Liability and Indemnity**

14.1 Nothing in this Agre[...]ude either Party's liability for death or personal injury c[...](or the negligence of that Party's employees, agen[...]s); for fraud or fraudulent

misrepresentation; c[...]n cannot be limited or excluded by law.

14.2 Nothing in this Agre[...]rvice Provider's liability for breach of the implied terms [...] the Supply of Goods and Services Act 1982 (relating to [...]on).

14.3 Subject to sub-Cla[...] either Party shall be liable to the other, whether in co[...]gligence), breach of statutory duty or otherwise, for a[...]ted profits, revenues, anticipated savings, business [...] any indirect or consequential loss arising out of or in c[...]ement.

14.4 The total liability of [...]he Client, whether in contract, tort (including negligen[...]uty or otherwise, arising out of or in connection with t[...]mited to £<<insert sum>>.

14.5 Save for sub-Clau[...]ity of the Client to the Service Provider, whether i[...] negligence), breach of statutory duty or otherwise, a[...]ction with this Agreement shall be limited to £<<insert [...]

15. **Force Majeure**

Neither Party to this Agree[...] any failure or delay in performing their obligations where suc[...]from any cause that is beyond the reasonable control of that [...]ude, but are not limited to: power failure, internet service p[...]l action, civil unrest, fire, flood, storms, earthquakes, acts [...] governmental action or any other event that is beyond the co[...]tion.

16. **[Data Protection**

The Service Provider will [...]sonal information as set out in the Service Provider's <<inse[...] Privacy Notice>> available from <<insert location(s)>>.**]**

17. **[Data Processing**

17.1 In this Clause 17, [...] subject", "data controller", "data processor", and "pe[...]l have the meaning defined in the Data Protection Leg[...]

17.2 **[**All personal data t[...] Service Provider on behalf of the Client under this Ag[...]ssed in accordance with the terms of the Data Proces[...]d into by the Parties on <<insert date>> **[**pursuant to [...]

OR

17.2 **[**The Parties hereby [...]th comply with all applicable data protection requirem[...] Protection Legislation. This Clause 17 shall not reliev[...] obligations set out in the Data Protection Legislat[...]move or replace any of those obligations.

17.3 For the purposes of [...]islation and for this Clause 17, the Client is the "Dat[...] Service Provider is the "Data

Processor".

17.4 The type(s) of pe... ...e, nature and purpose of the processing, and the ... ...g are set out in Schedule 2.

17.5 The Data Controlle... ...s in place all necessary consents and notices require... ...nsfer of personal data to the Data Processor for the p... ...Agreement.

17.6 The Data Processo... ...y personal data processed by it in relation to its perfor... ...ations under this Agreement:

17.6.1 Process the ... ...e written instructions of the Data Controller u... ...r is otherwise required to process such person... ...a Processor shall promptly notify the Data Co... ...g unless prohibited from doing so by law;

17.6.2 Ensure that ... ...ble technical and organisational measures (a... ...Controller) to protect the personal data from ... ...ful processing, accidental loss, damage or ... ...ures shall be proportionate to the potential ha... ...events, taking into account the current state ... ...gy and the cost of implementing those measu... ...en are set out in Schedule 2;

17.6.3 Ensure that ... ...ess to the personal data (whether for processin... ...) are contractually obliged to keep that persona...

17.6.4 Not transfer... ...side of the UK without the prior written cons... ...roller and only if the following conditions a...

17.6.4.1 ...r and/or the Data Processor has/h... ...safeguards for the transfer of perso...

17.6.4.2 ...ts have enforceable rights and effec...

17.6.4.3 ...complies with its obligations under the D... ...n, providing an adequate level of prote... ...onal data so transferred; and

17.6.4.4 ...r complies with all reasonable instru... ...ce by the Data Controller with respe... ...e personal data;

17.6.5 Assist the D... ...ta Controller's cost, in responding to any and ... ...ta subjects and in ensuring its compliance ... ...tion Legislation with respect to security, bre... ...t assessments, and consultations with supervi... ...ators (including, but not limited to, the Informati... ...e);

17.6.6 Notify the D... ...undue delay of a personal data breach;

17.6.7 On the Da... ...instruction, delete (or otherwise dispose of) ... ...a and any and all copies thereof to

the Data C   of this Agreement unless it is required to r   data by law; and

17.6.8 Maintain co   rds of all processing activities and technical a   ures implemented necessary to demonstrate   ause 17 and to allow for audits by the Data Co   designated by the Data Controller.

17.7 **[**The Data Process   any of its obligations with respect to the processing of   Clause 17.**]**

OR

17.7 **[**The Data Process   t any of its obligations to a sub-contractor with resp   f personal data under this Clause 17 without the prior   ata Controller (such consent not to be unreasonably w   at the Data Processor appoints a sub-contractor, the

17.7.1 Enter into a   n the sub-contractor, which shall impose upon   same obligations as are imposed upon the Da   se 17 and which shall permit both the Data P   ta Controller to enforce those obligations;

17.7.2 Ensure that   lies fully with its obligations under that agreem   on Legislation.**]**

17.8 Either Party may, at   t <<insert period, e.g. 30 calendar days'>> notice, alt   acing it with any applicable data processing clauses   part of an applicable certification scheme. Such te   replaced by attachment to this Agreement.**]]**

18. **[Network and Information**

18.1 The Service Provide   ty measures to protect its network and information sys   e 3. The Service Provider hereby warrants that the i   chedule 3 is accurate and up to date and that it sh   mediately of any changes made thereto.

18.2 The Service Provid   t immediately in the event that it becomes aware of   ecting its network and information systems that has t   Client. The Service Provider shall respond without und   ueries or requests from the Client with respect to any   tive of whether that incident has been discovered by   Provider, and at all times keeping in mind the extent   ns applicable to the Client under the Network and   Regulations 2018 (the "NIS Regulations") and a   gulatory time limits with which the Client is required to

18.3 The Service Prov   t endeavours**] OR [**reasonable endeavours**]** to ens   r the Client at all times.

18.4 The Service Provid   operate fully with the Client with respect to complia   ulations. Such co-operation and compliance shall in   to, requests for information in the event of security in   ual) and inspections by regulatory

authorities.**]**

19. **Nature of the Agreement**

19.1 This Agreement is ... and neither Party may assign, mortgage, or charg... ...ating charge) **[**or sub-license**]** any of its rights hereu... ...r otherwise delegate any of its obligations hereund... ...n consent of the other Party, such consent not to be u...

19.2 **[**Subject to the pro... ...s**] OR [**This**]** Agreement contains the entire agreeme... ...with respect to its subject matter and may not be mo... ...ument in writing signed by the duly authorised represen...

19.3 Each Party acknow... ...to this Agreement, it does not rely on any representa... ...r provision except as expressly provided in this A... ...itions, warranties or other terms implied by statute o... ...ded to the fullest extent permitted by law.

19.4 No failure or delay... ...cising any of its rights under this Agreement shall be... ...er of that right, and no waiver by either Party of a bre... ...his Agreement shall be deemed to be a waiver of any s... ...same or any other provision.

19.5 At any time after th... ...e each of the Parties shall, at the request and cost of... ...e or procure the execution of such documents and do ... ...such acts and things as the Party so requiring may re... ...purpose of giving to the Party so requiring the full ben... ...of this Agreement.

20. **Severance**

The Parties agree that, i... ...r more of the provisions of this Agreement is found to be... ...rwise unenforceable, that / those provisions shall be deeme... ...mainder of this Agreement. The remainder of this Agreeme... ...rceable.

21. **Relationship of the Parties**

21.1 Nothing in this Ag... ..., or be deemed to constitute, a partnership betwee... ...t as expressly provided, shall it constitute, or be de... ...agency of any other party for any purpose.

21.2 Subject to any ex... ...contrary in this Agreement, the Service Provider sh... ...ority to, and shall not do any act, enter into any contr... ...ation, give any warranty, incur any liability, assume an... ...xpress or implied, of any kind on behalf of the Client ... ...way.

22. **Notices**

22.1 All notices under th... ...writing and be deemed duly given if signed by, or on ... ...sed officer of the Party giving the

notice.

22.2 Notices shall be dee[...] given:

22.2.1 when delive[...] ier or other messenger (including registered m[...]ss hours of the recipient; or

22.2.2 when sent, [...]mile or e-mail and a successful transmission[...] generated; or

22.2.3 on the fifth [...]g mailing, if mailed by national ordinary mai[...]

22.2.4 on the tent[...]g mailing, if mailed by airmail, postage prep[...]

in each case addr[...]ent address, e-mail address, or facsimile number nc[...]

23. **Law and Jurisdiction**

23.1 This Agreement (inc[...]ual matters and obligations arising therefrom or assoc[...]e governed by, and construed in accordance with, th[...]ales.

23.2 Any dispute, contro[...]im between the Parties relating to this Agreement (inc[...]ual matters and obligations arising therefrom or associ[...]within the jurisdiction of the courts of England and Wal[...]

IN WITNESS WHEREOF this Ag[...] executed the day and year first before written

SIGNED by
<<Name and Title of person signin[...]
for and on behalf of <<Service Pro[...]

In the presence of
<<Name & Address of Witness>>

SIGNED by

<<Name and Title of person signin[...]
for and on behalf of <<Client's Nar[...]
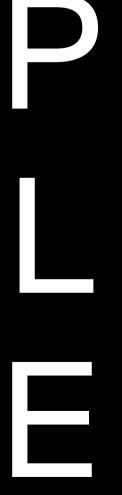
In the presence of
<<Name & Address of Witness>>

Hosting Package

<<insert complete details of the C   e including, e.g. data storage and transfer limits, account settings etc

Fees

<<insert complete details of Fees i   nterval and payment methods>>

1. Data Processing

Scope
<<Insert description of the scope c   arried out>>.

Nature
<<Insert description of the nature   arried out>>.

Purpose
<<Insert description of the purpose   sing is to be carried out>>.

Duration
<<Insert details of the duration of t

2. Types of Personal Data
<<List the types of personal data t

3. Categories of Data Subject
<<List the categories of data subje

4. Organisational and Technical   res
<<Describe the organisational and   be implemented as referenced in
Clause 17.6.2>>.

Service Provider's Network and [Information] [S]ystems

1. System and Facility Security

<<Insert details of the Service P[rovider's] [s]ystem as it relates to the Client. Include details of any policies tha[t] [...] [...]as in place governing information security, risk analysis, HR, ope[rations] [securit]y architecture, secure data and system lifecycle management, and [...] [...] [...]n and the management thereof.>>

<<Insert details of the measures p[...] [...Servi]ce Provider to protect the security of its network and information sys[tems] [...] [...]rs such as system failure, human error, malicious damage, or natura[l] [...] [...]ainst.>>

<<Insert details of the measure[s] [...] [...] Service Provider to ensure the accessibility and traceability of key [...] [...pro]vision of the Hosting Services.>>

<<Insert details of any measures [...] [...Ser]vice Provider (based on business and security requirements) to [...] [...el]ectronic access to network and information systems, such as adm[...] [...securi]ty measures.>>

2. Incident Handling Measures

<<Insert details of the Service Pro[vider's] [...p]rocedures for ensuring the timely and adequate detection and awar[eness] [...inci]dents. Include details of how such processes and procedures are ma[...]>>

<<Insert details of the Service Pro[vider's] [...pro]cesses for reporting incidents and for finding vulnerabilities and weak[nesses] [...] systems.>>

<<Insert details of the Service Pro[vider's] [...de]termining the severity of incidents, analysing those incidents, and do[...] [...b]e gained from them which may in turn be used to support the contin[...] [...] Service Provider's processes and procedures.>>

3. Business Continuity

<<Insert details of the measures [...] [...Ser]vice Provider to ensure business continuity for the websites it hosts [...] [...] how such measures are routinely tested and assessed.>>

<<Insert details of the Service Pro[vider's] [...] measures. Also provide details of how such measures are routinely t[ested...]>>

4. Monitoring, Auditing, and Tes[ting]

<<Insert details of the Service P[rovider's] [...t]e monitoring, measurement, and assessment of its network and info[...] [...wh]ether the same are functioning as intended. Also provide details of h[...] [...revi]ewed and maintained.>>

<<Insert details of the Service Pr[ovider's] [...com]pliance with applicable standards and/or guidelines, the means by [...] [...] is verified, and the measures in place for ensuring that all applicab[le] [...] [...and] relevant targets are met.>>

<<Insert details of the relevant p   used by the Service Provider to identify flaws in the security meas   vork and information systems that protect data and maintain function

5. International Standards

<<Insert details of any applicable i   nd, where relevant, provide details of compliance with those standard