Custo ord Record Received by: Received: nt Downloaded: **Duty Holder Name:** 19 October 2010 **CUSTOMER COMPLAINT** Complainant's Name: Complainant's <Post Code> <Town> Telephone: Details of complaint: Prod Product made on site? Yes Supp Action Date: taken: Follow up information: Attach copies of all records relating to complaint (delivery notes, temp. Checks etc) and correspondence Initiated by: Signature: Date:

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