<<INSERT NAME>>

BACKGROUND: These Terms and Conditions are t

- Α. to provision to customers d by the Salon, namely << Ir registered in <<Country d Number>> whose registered
- Β. where the customer is a "C

1. **Definitions and Interpreta**

In these Terms an 1.1 following expression

"Business"

"Consumer"

"Data Protection Legislation"

"Regulations"

"Salon/We/Us/Our"

"Services"

"You/Your"

- 1.2 Unless the context Conditions to:
 - 1.2.1 "these Term Conditions:
 - 1.2.2 a Clause or Conditions:
- 1.3 The headings used and shall not affect

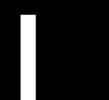
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S AND CONDITIONS

apply:

ces" is defined in Clause 1 below) of <<Address>>] OR [a company] number <<Company Registration >**1**: and

the Consumer Rights Act 2015.

e context otherwise requires, the anings:

ade, craft, or profession carried person/organisation;

s defined by the Consumer Rights n to these Terms and Conditions stomer of the Salon who receives her's personal use and for nly outside the purposes of any

tion Act 1998 and the General tion (GDPR) (Regulation (EU) or replaced from time to time

umer Contracts (Information, onal Charges) Regulations 2013;

of Salon>> whose place of ddress is [the same address as r address] and includes all of the Salon;

e treatments, facilities, services, ds and materials which we

o is a customer of the Salon.

ch reference in these Terms and

reference to these Terms and

e to a Clause of these Terms and

nditions are for convenience only e Terms and Conditions;

- 1.4 Words signifying th and
- 1.5 References to any g

2. Appointments

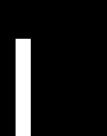
- 2.1 The Services whic during Our walk-in Wednesday>>]. Yo email or through the
- 2.2 Your request for a b accept any booking We tell You that V there be a binding booking for two or I discretion We acce appointments conce
- 2.3 When You book ar some or all of whic below if You later of least <<insert same more than] <<insert
- 2.4 We will not reserve request for any Server
- 2.5 If You know You ar Us to tell Us. If Yo time, We will try to that We cannot, the You and, if We the without notice, sub-
- 2.6 You may cancel a <<insert period e.g. so We will refund t You paid in advance
- 2.7 If You do not give l notice of cancellatic any net financial lo than <<insert perce entitled to deduct th deposit) You paid ir
- 2.8 If, due to exception accidents and bere least <<insert same the circumstances a for late cancellation 2.7;</p>
- 2.9 We may cancel an and date of that app
 - 2.9.1 The required provision of th













include the plural and vice versa;

ther gender.

ailable by appointment [except e.g. 10am - 2pm, Tuesday and nent <<in person at the Salon, by

nt will be an offer, but whether We n Our discretion. Only if and when for a particular appointment, will and Us. If You wish to make a eans a single booking and in Our tract with You will be for all of the

require You to pay Us a deposit keep as set out in sub-Clause 2.7 vithout giving Us prior notice of at >>. Deposits shall be equal to [no rice of the Services required;

cular date and/or time which You appointment for that time/date;

appointment, You should contact ert period>> after an appointment bu have booked but if We decide ted as cancelled without notice by ge for that appointment cancelled bly;

charge if You give Us at least of the cancellation, and if You do ig, but not limited to any deposit)

e period as in Clause 2.6 >> prior e will be entitled to charge You for o Your cancellation but not more ce of the appointment. We will be n (including, but not limited to any refund the balance to You;

iding, but not limited to, illness, appointment without giving Us at 5 >>prior notice, We will consider cide whether to waive any charge make under sub-Clauses 2.5 and

You at any time before the time circumstances:

ired materials necessary for the ble; or

2.9.2 An event out <<insert time

2.9.3 We find that y

If We cancel an appo any deposit or othe appointment;

- 2.10 We will use all reaso time which You have previous appointmen <<insert time period, arrive for an appointn time, You may canc deposit or other ac appointment; and
- 2.11 Where the contract Regulations give You in addition to the right You may for any rea accept that booking, which is before the e to provide any Servid not cancel that or tho accordance with Cla covered by that bool must confirm this in a Sub-clause 2.11, an booking, We will refu cancellation less the booking that You hav

3. Fees and Payment

- 3.1 You must pay in ac of those that We ha
- 3.2 You may pay Us fo on account of that p
 - 3.2.1 <<insert met
 - 3.2.2 <<insert met
 - 3.2.3 <<insert met
 - 3.2.4 <<insert add
- 3.3 We may alter Our increases between the appointment, the those Services on the those Services on the those Services on the those Services on the service
- 3.4 All prices of Service

4. Eligibility for Treatment

4.1 You confirm that, ir

control continues for more than

(as defined in Clause 1 above);

ances We will refund to You in full t You have made to Us for that

rt the Services at the appointment may be delayed by overrun of a es. If a delay to the start is at least f at any time before or after You here will be a delay of at least that We will refund to You in full any fou have made to Us for that

not made on Our premises, the sub-Clause 2.11, and they will be above provisions of this Clause 2. uring the 14 day period after We les any appointment(s) on a date You have expressly requested Us ntment(s) and We do so, You may ht(s) and You must pay for them in r cancel any other appointment(s) Your booking be cancelled, You u. If You cancel as allowed by this de any payment(s) to Us for the u within 14 days of receiving Your appointment(s) covered by that

List for all Services on completion vided to You;

leposit or other advance payment following methods:

'd>>;

or

e, but if the price of any Services k an appointment and the date of pt apply to Your appointment for

are inclusive of VAT.

equest(s) to receive any Services

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from Us, You are ar

- 4.2 We will not provide age e.g. 16>> or ov
- 4.3 We will not provide age e.g. 18>> unles Your age for that pu
- 4.4 If You have a media We advise You to treatment when Yo We will be entitled appointment (or the which case We ma part of it) as set out
- 4.5 If You suffer from a a patch test before
- 4.6 We advise You not before or after heat
- 4.7 [If you are pregnal during the first 3 mc

5. Salon Rules

We do not permit You to:

- [5.1] smoke or make or r
- [5.2 [be accompanied a <<insert age e.g. 1 supervise them.]

6. [Gift Vouchers

- 6.1 Gift vouchers are a Salon reception des
- 6.2 Gift vouchers are AND/OR [for specif
- 6.3 Gift vouchers are w where no period is s
- 6.4 Gift vouchers may provide at the Salor

7. Limitation of Liability

- 7.1 We will be responsib as a result of Our br negligence. Loss or Our breach or neglig contract with You is o that is not foreseeabl
- 7.2 We provide or sell use/purposes. We n goods or materials business, industrial,

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is defined in Clause 1 above;

ou unless You are aged <<insert ince of Your age for that purpose;

u if You are aged under <<insert sent. We may require evidence of

tments may be unsuitable for You. al condition or on-going medical If You do not tell Us at that time ent (or part of it) and to treat the ancelled by You without notice, in for the cancelled appointment (or

ition,, We may require You to take nents; [and]

d/or facial treatments immediately
[; and]

o have aromatherapy treatments

s at the Salon's premises[.][; or] oy any child/ren under the age of an appropriate member of staff to

cation e.g. the Salon website, the

of <<insert sum(s) e.g. £10>>]

specified on the gift voucher or,

reatments or products which We ed partly or wholly for cash.]

ss or damage that You may suffer d Conditions or as a result of Our f it is an obvious consequence of plated by You and Us when Our esponsible for any loss or damage

y for Your personal and private esentation that products, or other I to You are fit for commercial, al purposes of any kind (including resale). We will not interruption to busine

- 7.3 Nothing in these Terr liability for death or p Our employees, aç misrepresentation;
- 7.4 Furthermore, if you a 2015, or a consum legislation, nothing in limit, prejudice, or ot Your rights or remedi
 - 7.4.1 the Consume
 - 7.4.2 the Regulation
 - 7.4.3 the Consume
 - 7.4.4 any other con

as that legislation is a

For more details of Y Bureau or Trading St

8. Changes to Terms and C

We may from time to time notice, but We will use C reasonably possible of any

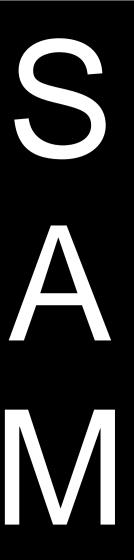
9. How We Use Your Persor

- 9.1 In so far as the Servi processing any data not limited to, Your n consent and in accor from time to time, a Your rights under t Conditions;
- 9.2 We may use Your pe
 - 9.2.1 to provide Ou
 - 9.2.2 to process Yo
 - 9.2.3 in certain cir Services on c information or bound by the personal infor
 - 9.2.4 We will not pa without first of

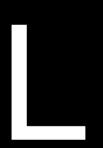
10. Regulations

We are required by the R made available to You as before We accept Your red

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y loss of profit, loss of business, hess opportunity;

nded to or will exclude or limit Our Our negligence (including that of rs) or for fraud or fraudulent

ined by the Consumer Rights Act any other consumer protection tions is intended to or will exclude, ar duties or obligations to You, or , under:

on

e.

efer to Your local Citizens' Advice

nd Conditions without giving You urs to inform You as soon as is

otection)

ing, using, or holding or otherwise th is personal data (including, but shall only do so with Your express tructions reasonably given by You Data Protection Legislation and egislation and these Terms and

ows:

ces;

imple, You wish to pay for the sent, We may pass Your personal encies. These agencies are also ion and should use and hold Your

ormation to any other third parties mission.

at certain information is given or make Our contract with You (i.e.) except where that information is already apparent from the information itself either in the make it available to You be information will, as require with You as a Consumer.

11. Information

As required by the Regulat

- 11.1 all of the informatio
- 11.2 any other informati which You take in making any other d

will be part of the terms of

12. Complaints

We always welcome feed reasonable endeavours to positive one, We neverthe complaint. If You have ar about the Salon or any of person to contact>> who c post>>].

13. No Waiver

No failure or delay by Us Conditions means that We of a breach of any provision will waive any subsequent

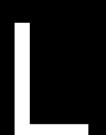
14. Severance

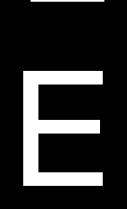
If any provision of these To be invalid or unenforceable these Terms and Condition be affected.

15. Law and Jurisdiction

- 15.1 These Terms and (and Us (whether construed in accord [Scotland].
- 15.2 As a consumer, yo your country of res reduces your rights
- 15.3 Any dispute, contro to these Terms and and Us (whether co the courts of Englar your residency.







saction. We have included the ons for You to see now, or We will uest to make a booking. All of that part of the terms of Our contract

; and

about any Services or the Salon ing to make a booking or when is;

a Consumer

rs and, whilst We always use all ience as a customer of Ours is a You if You have any cause for Services or any other complaint the matter with <<insert name of Salon [or << by phone or email or

hy rights under these Terms and right, and no waiver by Us or You Conditions means that We or You y other provision.

eld by any competent authority to validity of the other provisions of the provision in question shall not

and the relationship between you se) shall be governed by, and gland & Wales] [Northern Ireland]

handatory provisions of the law in Clause 15.1 above takes away or those provisions.

aim between you and Us relating t, or the relationship between you hall be subject to the jurisdiction of orthern Ireland, as determined by