

JOINER TERMS AND CONDITIONS (B2C)

BACKGROUND:

These Terms and Conditions are provided to you by <<Insert Company or Trader>> ("We") to customers who require joinery services to be provided at <<Insert Location>> ("Us"). We have written these Terms and Conditions to help you understand and agree to them. If you have any questions, please contact us.

These Terms and Conditions apply to the provision of joinery services by Us to you under the Consumer Rights Act 2015.

1. Definitions and Interpretation

1.1 In these Terms and Conditions, the following expressions shall have the following meanings:

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|----------------------------------|---|
| "Agreed Times" | You and We agree for Us to have <<Insert Agreed Times>> to carry out and complete the <<Insert Description of Work>> specified in the Agreement[]; |
| "Agreement" | <<Insert Description of Agreement>> to which You and We will enter if <<Insert Conditions>>. The Agreement will be subject to, these Terms and Conditions. A standard form of Agreement is attached as <<Insert Attachment>>. |
| "Business" | trade, craft, or profession carried out by a natural person or organisation; |
| "Consumer" | any natural person who is defined by the Consumer Rights Act 2015 as a consumer in relation to these Terms and Conditions. A consumer is a customer of the Trader who purchases goods or services for their personal use and for purposes wholly outside the purposes of any business, trade, craft, or profession; |
| "Deposit" | <<Insert Description of Deposit>> may be required to pay in <<Insert Amount>> in accordance with Clause 5; |
| "Final Fee" | <<Insert Description of Final Fee>> sums You must pay, which will be <<Insert Conditions>> issued in accordance with Clause 6; |
| "Joinery Services" | <<Insert Description of Joinery Services>> services We will provide as specified in the Agreement; |
| "Model Cancellation Form" | <<Insert Description of Model Cancellation Form>> cancellation form attached as <<Insert Attachment>>. |
| "Order" | <<Insert Description of Order>> request for Us to provide the Joinery Services in accordance with Clause 4; |
| "Products" | <<Insert Description of Products>> materials and components required for the provision of the Joinery Services. We will supply (if any) as specified in the Agreement; |

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| “Property” | Your home, as detailed in the Order and the Agreement, at which the Joinery Services are to take place, including the site/s where work is to be carried out; |
| “Quotation” | The quotation We give to You in accordance with Clause 4 detailing the services We will provide to You and the fees We will charge; |
| “Quoted Fee” | The fee set out in the Quotation which may vary according to the actual work undertaken as set out in Clause 6; |
| “Start Date” | The date You and We agree on for Us to start providing the Joinery Services as specified in the Agreement; |
| “Visit” | Any occasion, scheduled or otherwise, on which We visit the Property to provide the Joinery Services; |
| “We/Us/Our” | The Trader and includes all employees, agents, subcontractors of the Trader; and |
| “You/Your” | A Consumer who is a customer of the Trader. |

- 1.2 Any reference to an electronic communication, including any similar expression, includes a reference to a communication sent by e-mail [or] [text message,] or other electronic means;
- 1.3 Each reference to an Act or provision of a statute is a reference to that Act or provision as amended or re-enacted at the relevant time.
- 1.4 Each reference to “these Terms and Conditions” is a reference to these Terms and Conditions.
- 1.5 Each reference to a Schedule is a reference to a schedule to these Terms and Conditions.
- 1.6 The Terms and Conditions are for convenience only and do not constitute an offer or invitation of these Terms and Conditions.
- 1.7 Words in the singular number will include the plural and vice versa.
- 1.8 References to gender will include any other gender.
- 1.9 References to persons, unless the context otherwise requires, include corporations.

2. Information

- 2.1 We are a [We are a] type, e.g. sole trader, partnership, LLP, private limited company.
- 2.2 [We are a] <insert trading name if different from company name>.
- 2.3 [We are a] <Country of Registration>> under number <<Company Registration Number>>.
- 2.4 [Our Registered Office>>].
- 2.5 [Our Registered Office>>] <insert address if different from registered office>.

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at <<insert email address>>.

Us in writing (as stated in various conditions). When contacting Us in

address>>; or

<<insert name>>, <<insert address>>.

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<<insert methods e.g. telephone,

but, in detail, the Joinery Services on the Property, the number and the type(s) of joinery (e.g. fitting, an order form containing prompts will be set out in the Agreement.]

o Us, We will prepare a Quotation
ss post. The Quotation will set out
see Clauses 5 and 6).

Order and provide a Quotation, We

make changes to the Order and
amending the Quotation to show the
the Quotation to incorporate any or

Applicable, a revised Quotation, by sending it to Us within <<insert period, we issue the Quotation or, where

Order after accepting the Quotation, whether or not the change/s can be changes to the fees payable as a condition where We decide that We can proceed. You may then accept that

- 4.8 When the relevant blank space on the Agreement is completed, the Agreement shall be a legally binding contract between You and Us at the time the Joine
- 4.9 The acceptance of an Order or Quotation or any revised Order or Quotation by Us shall not have any legally binding effect on the Agreement until the Agreement is signed and dated by both You and Us at the time the Deposit is paid.
5. **Deposit**
- 5.1 At the time of the acceptance of a Quotation or not more than <<insert period e.g. 7 calendar days>> depending on the nature of the work and any other terms of the Quotation, You may be required to pay Us a Deposit. The amount of the Deposit shall be <<insert e.g. 25% of the Quoted Fee>>. We will not be required to sign until the Deposit is paid in full.
- 5.2 If You do not pay the Deposit as set out in clause 5.1, we reserve the right to cancel the Quotation and 15.
6. **Fees and Payment**
- 6.1 The price payable for the Joinery Services and for the Products shall be the price set out in the Quotation and the Agreement.
- 6.2 We will, where possible, use only the Products (and quantities of Products) specified in the Quotation and the Agreement; however, if additional Products are required, we will adjust the Final Fee to reflect this. We will keep You informed at all times, and will keep You informed at all times, of any increase in the price of the Products and of any difference in the Final Fee. If You do not wish to accept the increase, You may cancel the Agreement by giving Us notice in writing within <<insert period e.g. 30 calendar days>> of the date of the increase, where applicable, a full refund of all sums paid including, where applicable, the Deposit.
- 6.3 The price payable for the Joinery Services and for the Products shall be the price set out in the Quotation and the Agreement.
- 6.4 The price payable for the Joinery Services and for the Products shall be the price set out in the Quotation and the Agreement.
- 6.5 We will, where possible, use only the Products (and quantities of Products) specified in the Quotation and the Agreement; however, if additional Products are required, we will adjust the Final Fee to reflect this. We will keep You informed at all times, and will keep You informed at all times, of any increase in the price of the Products and of any difference in the Final Fee. If You do not wish to accept the increase, You may cancel the Agreement by giving Us notice in writing within <<insert period e.g. 30 calendar days>> of the date of the increase, where applicable, a full refund of all sums paid including, where applicable, the Deposit.
- 6.6 You shall pay the Final Fee within <<insert period e.g. 30 calendar days>> of the date of the completion of the Joinery Services has been completed.
- 6.7 We accept the following methods of payment:
- 6.7.1 By credit/debit card>>;
- 6.7.2 By cash>>;
- 6.7.3 By bank transfer>>;

- 6.7.4 <<insert other>>.
- 6.8 If You do not pay a <<insert name of>>, We may charge You interest on the overdue sum at <<insert percentage>>% above the base rate of <<insert name of>> time until payment is made in full. Interest will accrue <<insert name of>> the due date until the actual date of payment, whether by <<insert name of>>.
- 6.9 If You have promptly <<insert name of>> an invoice in good faith, We will not charge interest <<insert name of>> ongoing.

7. Joinery Services

- 7.1 We will provide the <<insert name of>> in accordance with the specification set out in the accepted <<insert name of>> agreement (as may be amended by <<insert name of>> to time).
- 7.2 [We may provide <<insert name of>>, or similar documents in advance of carrying out the <<insert name of>> by such material is intended for illustrative purposes <<insert name of>> to provide an exact specification of the Joinery Services <<insert name of>> specific results.]
- 7.3 We will use reasonable <<insert name of>> that the Products We use match those chosen by You <<insert name of>> are consistent throughout the Property (or relevant <<insert name of>> There may be slight variations to the same Product <<insert name of>> differences between photographs, catalogues and other <<insert name of>> products themselves, as a result of minor technical changes <<insert name of>> impact your use of the Product in question, or as a result <<insert name of>> Products (e.g. natural variations in grain). Product packs <<insert name of>> different Products are required due to non-availability, <<insert name of>> without consulting with You first, in advance of the completion <<insert name of>> Joinery Services. If You do not wish to accept the alternative <<insert name of>> cancel the Agreement and receive a full refund of all sums <<insert name of>> applicable, the Deposit.
- 7.4 The responsibility <<insert name of>> as the “risk”) for the Products remains with Us until <<insert name of>> ered to You at which point it will pass to You. You will <<insert name of>> We have received payment in full for them.
- 7.5 We will ensure that <<insert name of>> any relevant standards and are in a satisfactory condition <<insert name of>>.
- 7.6 We will ensure that <<insert name of>> be performed with reasonable care and skill and to a <<insert name of>> which is consistent with best trade practice.
- 7.7 We will ensure that <<insert name of>> relevant codes of practice that may apply from time to time <<insert name of>> se.
- 7.8 We will properly <<insert name of>> results from Our provision of the Joinery Services.
- 7.9 We will ensure that <<insert name of>> suffer damage as a result of Our provision of the Jo <<insert name of>> at Our expense make good any damage that occurs <<insert name of>> e to You as soon as is reasonably possible. [We may <<insert name of>> reasonable steps to protect the Property while We <<insert name of>> Joinery Services including removal of items from the area <<insert name of>> ng. We will not be liable for any damage which occurs <<insert name of>> ure to follow such instructions.]

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- 7.10 When the Joinery Services is to last for more than one reasonably possible, leave the Property in a clean and tidy condition, without any disruption to Your use and enjoyment of the Property. We will, wherever possible, use only materials only in areas where work is being carried out and remove them from the Property at the end of each working day.

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8. Faulty Products

- 8.1 If any Product supplied in the course of Us providing the Joinery Services has a defect with one or more of those Products or if the Product has been incorrectly described, You should inform Us as soon as possible in accordance with Clause 3.
- 8.2 Within 30 days after completion of the Joinery Services, You are entitled to a full refund, to keep the Product(s) at a reduced price, or to replacement.
- 8.3 After 30 days, and for the first six months after completion of the Joinery Services, we will, at Our option, repair or replace any defective Product. If replacement is not practicable or possible, or if a repair is not successful, You are entitled to a full refund. Alternatively, we may offer to replace the Product(s) at a reduced price. This right may be excluded if the defect has been caused deliberately or as a result of Your failure to follow instructions given by Us or if the Product is damaged.
- 8.4 After six months after completion of the Joinery Services, if any Product is found to be faulty, You must prove that the Product in question was supplied by Us and You took ownership of it. You may be entitled to a full refund, or to a partial refund for up to six years depending on the age of the Product and how long it can reasonably be expected to last.

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9. Problems with the Joinery Services

- 9.1 If the Joinery Services result of the Joinery Services, i.e. they have not been completed to the standard of care and skill, You are entitled to ask Us to repeat the services, or to get a price reduction if this is not possible.
- 9.2 We are committed to efforts to ensure that Our provision of the Joinery Services is of a high standard. However, there is a problem with the Joinery Services, You inform Us as soon as is reasonably possible. We will then make every effort to remedy problems with the Joinery Services as quickly as possible and practical.
- 9.3 We will not be responsible for remedying problems under this Clause 9 where the problem has been caused by Us [or where nobody is at fault]. If We have been caused by incorrect or incomplete information provided or taken by You, We may charge You for the cost of remedying the problem.
- 9.4 As a guide, we have set out certain legal rights with respect to the purchase of goods. For more details of your legal rights and guidance on how to exercise them, we recommend that You contact your local Citizens Advice Bureau.

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9.7 If for any reason We do not provide the Services with Your legal right to a refund, we will refund any and all costs of the Services that may be any sum up to the amount where You have already paid for a refund. Any such refund will be provided within 14 calendar days after You are entitled to the refund. You are not entitled to a refund by You unless You

the Joinery Services in accordance with the terms of the Order. If You pay for the Joinery Services by credit card, We will bear the cost of any applicable credit card processing fee. If there is a price reduction applies, this price reduction will apply to the total price for the Joinery Services and, if You pay Us by credit card, may result in a full or partial refund to You without undue delay (and in any event within 30 days of the date on which We agree that You are entitled to the price reduction). The payment method originally used by You to pay for the Joinery Services will be the payment method used for the refund.

10.6 You must ensure that the engine is warm and cold running water is available.

Electrical outlets and a supply of hot

11.2 All complaints are handled in a fair and equitable manner, and procedure, available to all.

With Our complaints handling policy
on(s)>>.

- 11.3 If You contact Us about any aspect of Your dealings with Us, please use the following ways:
- 11.3.1 If You contact Us by post, please send to <<insert name and/or position and/or postal address>>;]
- 11.3.2 If You contact Us by email, please send to <<insert name and/or position and/or email address>>;]
- 11.3.3 If You contact Us by fax, please send to <<insert name and/or position and/or fax email address>>;]
- 11.3.4 If You contact Us by telephone, please call <<insert telephone number>> [and choosing option when prompted.]]
12. **Changing the Start Date**
- 12.1 If You wish to change the Start Date:
- 12.1.1 If You wish to change the Start Date, please contact Us as soon as reasonably possible, agree a revised Start Date with Us, and We will agree a revised Start Date either You or We may choose (see Clause 15).
- 12.2 If We wish to change the Start Date, You may either:
- 12.2.1 If We wish to change the Start Date, please contact Us; or
- 12.2.2 If We wish to change the Start Date, please contact Us as soon as reasonably possible, agree a revised Start Date with Us, and We will agree a revised Start Date either You or We may choose (see Clause 15).
13. **Cancellation and the Cooling Off Period**
- 13.1 Where You have made "on Our premises", You have a statutory right to cancel. This period begins once the contract between You and Us is made:
- 13.1.1 If the Products are supplied, at the end of 14 calendar days after the Products are delivered. If the Products are not delivered, the 14-calendar day period begins on the day of the first instalment; and
- 13.1.2 If You are using Our Services, at the end of 14 calendar days after the contract is formed.
- 13.2 If You wish to cancel the agreement within the cooling off period, You should inform Us in writing or by email (e.g. a letter sent by post, or email to the email address specified in these Terms and Conditions) using the Model Cancellation Form, but You do not have to.
- 13.3 To exercise the right to cancel before the deadline, it is sufficient for You to send Your written notice of cancellation to the email address specified in these Terms and Conditions before the deadline.
- 13.4 If You have paid Us any amount for the contract (including, but not limited to, the Deposit), You will receive a full refund of any amount paid to Us.
- 13.5 We will refund the amount to You using the same method used to make the payment, unless You agree otherwise. In any case, You will not incur any fee for the refund.

- 13.6 We will process the refund without undue delay and, in any event, within 14 calendar days after the day on which We are notified of the cancellation.
- 13.7 If You exercise the right to cancel, You must return the Products to Us:
- 13.7.1 We will issue a refund (insert normal refund period>> and in any event no later than 14 calendar days after We receive the relevant Products (and delivery charges if You send the Products to Us).
- 13.7.2 You must return the Products within 14 calendar days of the day on which You are notified of the cancellation to cancel and return them;
- 13.7.3 We may make a refund for loss in value of any Products supplied by Us as a result of unnecessary handling by You;
- 13.7.4 Please also note that if the Products become inseparably mixed with other Products, We will not be obliged to refund them.
- 13.8 If the Start Date falls within the 14-calendar day cooling off period, You must make an express request for provision of the Joinery Services to begin within the 14-calendar day cooling off period. [This request is a normal part of the ordering process.] By making such a request, You acknowledge and agree to the following:
- 13.8.1 If the Joinery Services are not completed within the 14-calendar day cooling off period, You retain the right to cancel once the Joinery Services have begun.
- 13.8.2 If You cancel the Joinery Services after they have begun, You must return the Products that We have supplied up until the point at which You inform Us of Your cancellation;
- 13.8.3 The amount of the refund will be in proportion to the full price of the Joinery Services already provided. Any refund for the Joinery Services will be calculated on this basis;
- 13.8.4 We will process the refund (insert normal refund period>> and in any event no later than 14 calendar days after You inform Us of Your wish to cancel).
- 13.9 Clause 14 applies to the 14-calendar day cooling off period after the Agreement after the 14-calendar day cooling off period.
14. **Cancellation Outside of the Cooling Off Period**
- 14.1 In addition to Your rights under the Agreement, the following applies to the cancellation of the Agreement after the cooling off period and before the end of the 14-calendar day cooling off period:
- 14.1.1 If You cancel the Agreement after the 14 calendar day cooling off period has ended (and the 14-calendar day cooling off period does not apply) and more than <<e.g. 7 days>> (insert date, if applicable), We will refund the Deposit, if possible, as soon as is reasonably possible, within 14 calendar days of cancellation.

14.1. We will provide the Joinery Services after the 14 calendar day cooling off period (where it does not apply) and less than <<e.g. 7 calendar days after the Start Date, We will retain from the Deposit, We will cover any net financial loss that We suffer due to the termination and will refund the balance of the Deposit to You as soon as is reasonably possible, and in any event within 14 calendar days of Our net financial loss is more than the amount of the Deposit (if no Deposit has been paid), We will invoice You for the amount of the Deposit. You will be required to make payment in accordance with Clause 6.

14.2 We may terminate the Agreement before the Start Date due to the non-performance of the Personnel or materials, or due to the occurrence of an event outside of Our reasonable control. If such cancellation is necessary, We will refund the Deposit as is reasonably possible. We will refund the Deposit and any other sums paid as soon as is reasonably possible, and in any event within 14 calendar days of termination.

15. Termination

15.1 You may terminate the Agreement with immediate effect at any time by giving Us written notice.

15.1.1 We will terminate the Agreement in any material way and have failed to provide the Joinery Services within <<insert period>> of You asking Us in writing.

15.1.2 We have entered liquidation or have an administrator or receiver appointed.

15.1.3 We have been unable to agree a revised Start Date or You have terminated the Agreement under Clause 12;

15.1.4 We have failed to provide the Joinery Services due to an event outside of Our control (see Clause 17).

15.2 We may terminate the Agreement with immediate effect by giving You written notice.

15.2.1 You have failed to make payment on time as required under Clause 6 (this includes late payment and the right to charge interest on overdue sums under Clause 6.2).

15.2.2 You have terminated the Agreement in any material way and have failed to provide the Joinery Services within <<insert period>> of Us asking You in writing.

15.2.3 You have been unable to agree a revised Start Date under Clause 12;

15.2.4 You have failed to provide access to the Property or otherwise make it impossible for Us to provide the Joinery Services, and We have been unable to re-arrange the Joinery Services under sub-clause 15.2.1;

15.2.5 You have failed to provide the Joinery Services for more than 14 calendar days due to an event outside of Our control (see Clause 17).

15.3 For the purposes of Clause 15 a breach of the Agreement will be considered material if it is not minimal or trivial in its consequences to the Agreement.

18. Liability

- 18.1 We will not be liable for any foreseeable loss or damage that You may suffer as a result of breach of these Terms and Conditions or as a result of Our negligence or if it is contemplated by You and Us when the Agreement was entered into. We will not be responsible for any loss or damage that is not foreseeable.
- 18.2 We will maintain and valid insurance including public liability insurance.
- 18.3 We provide the Joinery Services for domestic and private purposes only. We do not make any representation that the Joinery Services are fit for commercial or industrial purposes of any kind. We will not be liable for any loss of business, interruption to business or for any loss of profits.
- 18.4 If We are responsible for damage to the Property or anything in it, We will make good the Property at Our cost to You. We are not responsible for any pre-existing damage to Your Property that We may discover while providing the Joinery Services.
- 18.5 [Our liability for loss or damage caused as a result of Our negligence or breach of these Terms and Conditions or the Agreement by Us is limited to £<<insert amount>>].
- 18.6 We do not accept liability for any loss or damage You suffer which results from Your failure to follow the instructions given by Us.
- 18.7 Nothing in these Terms and Conditions is intended to or will limit or exclude Our liability for personal injury caused by Our negligence or for fraud or intentional tort.
- 18.8 Nothing in these Terms and Conditions is intended to or will limit Your legal rights under any consumer protection legislation. For more details please refer to Your local Citizens Advice Bureau or Trading Standards.

19. How We Use Your Data (Data Protection)

We will only use Your data as set out in Our <<insert document name, e.g. Privacy Notice>> at <<insert location(s)>>.

20. Other Important Information

- 20.1 We reserve the right to change these Terms and Conditions without giving You notice, but we will make our reasonable endeavours to inform You as soon as possible of any such changes.
- 20.2 We reserve the right to assign our obligations and rights under the Agreement to a third party (for example, if We sell Our business). If this occurs, Your obligations and rights under the Agreement will be transferred to the third party and will be bound by them.
- 20.3 You must obtain Our written permission (such permission not to be

- unreasonably withh
- 20.4 The Agreement is b
person or third party
enforce any provisio
- 20.5 If any provision of
any competent auth
validity of the oth
Conditions and the
- 20.6 No failure or delay
means that We or Y
breach of any prov
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21. Regulations and Informa

- 21.1 We are required by
Additional Charges
given or made avail
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22. Law and Jurisdiction

- 22.1 These Terms and
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- 22.2 As a consumer, Yo
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- 22.3 Any dispute, contro
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g any rights under the Agreement
t, and no waiver by Us or You of a
means that We or You will waive
other provision.

cts (Information, Cancellation and
ensure that certain information is
mer before We make Our contract
Quotation and the Agreement has
on is already apparent from the
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We will make it available to You
sign the Agreement. All of that
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give to You about the Joinery
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tion and sign the Agreement, or
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wise) shall be governed by, and
England & Wales] [Northern Ireland]

mandatory provisions of the law in
Clause 22.1 above takes away or
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ment, or the relationship between
erwise) shall be subject to the
Scotland, or Northern Ireland, as

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SCHEDULE 1

AGREEMENT

made the day of

BETWEEN:

- (1) <<Name of <<Country of Registration>> under number <<C number>> whose registered office is at] OR [of <<insert Add d
- (2) <<Name of C Address>> ("the Customer")

BACKGROUND:

- (1) The Trader s to consumer customers and has reasonable skill, knowle t field.
- (2) The Custom e Trader to provide the services specified below ("the Joinery
- (3) The Trader Joinery Services to the Customer, subject to the attached Te the terms of this Agreement.

IT IS AGREED as f

1. The Agree

- 1.1 This the attached Terms and Conditions.
- 1.2 In thi initial capital letters have the same meaning as they onditions.
- 1.3 A leg ween You and Us will be created when You and We s
- 1.4 We d ledge that We have given or made available to You n (save for where such information is already appa he transaction):
- 1.4.1 cs of the Joinery Services;
- 1.4.2 ct details;
- 1.4.3 e for the Joinery Services including taxes or, if alculated in advance, the manner in which it will
- 1.4.4 payment, performance, and the time by which ndertake to perform the Joinery Services;
- 1.4.5 ng policy;

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1.4.6 The duration of the Agreement shall be as applicable, or if this Agreement is of indefinite duration, it shall be extended automatically, the conditions for extension shall be as follows:

1.5 As required by the law, We shall provide You with the following information (Information, Cancellation and Additional Charges):

1.5.1 all of the information required by Article 1.4; and

1.5.2 any other information that We are required to provide to You about the Joinery Services or about Us, or that We are required to provide to You on account when entering into this Agreement, or that We are required to provide to You on any other decision about the Joinery Services with You, or that We are required to provide to You of Our contract with You as a Consumer.

2. The Joinery Services

2.1 We will:

2.1.1 begin to provide the Joinery Services on the Start Date of <<insert date>>;

2.1.2 aim to complete the Joinery Services by <<insert date>>;

2.1.3 provide the Joinery Services within the Agreed Times of <<insert times>> or such other times as We may agree in writing;

2.1.4 provide the Joinery Services at the Property located at <<insert address>>;

2.1.5 perform the Joinery Services in accordance with the specification referred to in Article 2.2.

2.2 The specification of the Joinery Services is [as follows: <<insert full description of service>>] [attached].

2.3 The Products we provide are described in the attached specification [as follows: <<insert full description of products to be supplied>>] [attached specification].

2.4 You and We may agree to vary the specification from time to time.

3. Fees and Payment

3.1 You will pay the Cost of the Joinery Services (subject to changes in the Cost of the Joinery Services) as a sum>> for the Joinery Services (subject to changes in the Cost of the Joinery Services) and Conditions). This sum may be broken down as follows:

3.1.1 <<insert a breakdown of the sum>> [and

3.1.2 Value Added Tax (VAT) of <<insert amount>>].

3.2 <<Insert full details of the sum>> as detailed in the Quotation>>.

4. Waiver of Cooling Off Period

4.1 By signing this Agreement, You agree to commence provision of the Joinery Services immediately and the 14-calendar day cooling off period referred to in Article 1.5 shall not apply and the Terms and Conditions to expire.

4.2 You acknowledge that You have the right to cancel You will be liable to pay Us for the Joinery Services until the point at which You inform

Us of the Terms and Conditions as set out in Clause 13 of the Terms and
4.3 You will lose the right to cancel if the Joinery Services
are for a period of 14-calendar day cooling off period.

SIGNED for and on behalf of the Supplier
<<Name and Title of Supplier>> Trader>>

Authorised Signatory

Date: _____

SIGNED by the Customer
<<Name of Customer>>

Signature

Date: _____

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SCHEDULE 2

CANCELLATION FORM

To: <<trader to insure
address>>

physical address and, where available and email

I/We (delete as appropriate)
my/our (delete as appropriate)

notice that I/we (delete as appropriate) cancel
Binary Services dated << >>.

Name of consumer(s)

Address of consumer(s)

Signature of consumer(s)

Date: