### FLOOR FITTI

### **BACKGROUND:**

These Terms and Conditions sha name of Floor Fitter>> or <<Add services.

### 1. Definitions and Interpreta

 In these Terms an following expression

following expression
"Agreement"
"Agreed Date"
"Agreed Times"
"Business Day"
"Confidential
Information"
"Customer"
"Final Fee"
"Job"
"Order"
"Products"

# S

### ITIONS (B2B)

of floor fitting services by <<Insert
") to customers that require their

e context otherwise requires, the anings:

mprising an agreement in the ment attached hereto as Schedule and is subject to, these Terms and ptation which the Parties will enter acceptance of the Quotation:

ch the provision of the Services ed by the Parties [as set out in

the Parties shall agree upon
Fitter shall have access to the
le Job [as set out in the

than Saturday or Sunday) on re open for their full range of nsert location>>:

ther Party, information which is by the other Party pursuant to or Agreement (whether orally or in dium, and whether or not the stated to be confidential or

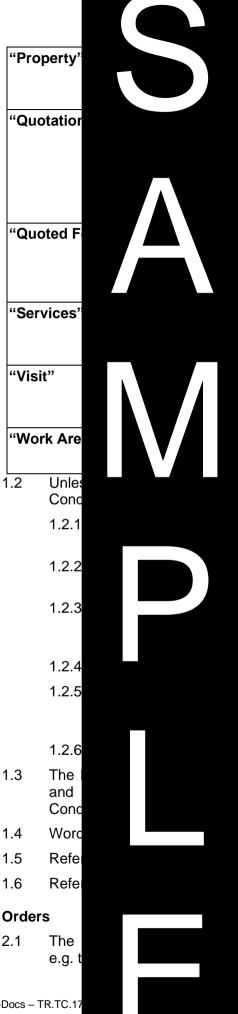
at requires the Services subject to itions and the Agreement, being a Services for the purposes of a nsumer" as defined by the 015:

ums payable which shall be sued in accordance with Clause 4 nditions;

in full of all of the Services;

initial request to acquire the Fitter as described in Clause 2 of itions;

cluding the flooring) required to ich the Floor Fitter shall procure erwise agreed);



he Customer's property or premises, as detailed der and the Agreement, at which the Job is to

quotation detailing proposed fees and services to the Customer in accordance with Clause 2 of rms and Conditions. Any such quotation shall a) ed to incorporate, and be subject to, these nd Conditions b) not be deemed to be an nce of an Order:

ne fee which will be quoted to the Customer in ation following the Order which may vary g to the actual work undertaken as set out in of these Terms and Conditions:

ne floor fitting services provided by the Floor detailed in Clause 5 of these Terms and ns:

ny occasion, scheduled or otherwise, on which Fitter shall visit the Property to render the ; and

ne part of the Property within which the Services provided.

requires, each reference in these Terms and

nilar expression, includes a reference to any d by electronic transmission or similar means;

on of a statute is a reference to that statute or or re-enacted at the relevant time:

bnditions" is a reference to these Terms and f the Schedules as amended or supplemented at

ule to these Terms and Conditions:

is a reference to a Clause of these Terms and the Schedules) or a paragraph of the relevant

s" refer to the parties to the Agreement.

Terms and Conditions are for convenience only upon the interpretation of these Terms and

r number shall include the plural and vice versa.

Ill include any other gender.

clude corporations.

ers for their Services through <<insert methods

2.

- 2.2 When placing an of required. Details required and type flooring (e.g. woodprovide an order for required information)
- 2.3 Once the Order is do not wish to prov submit a Quotation shall set out the r respectively.
- 2.4 The Customer shall to acceptance of the shall only have effect they are included in Quotation or, where first-class post. Unlimiting at any time, <<number of days,
- 2.5 Notwithstanding the Order or the Custo binding agreement exist or be effective has been paid in frome into existence
- 2.6 Notwithstanding Su which is <<number Agreement, the F commenced the Se period of <<number Agreement shall no

### Deposit

- 3.1 At the time of acceludays>> thereafter to Deposit shall be <<
- 3.2 Subject to the provi

### 4. Fees and Payment

- 4.1 The Quoted Fee sh estimated Products is further detailed in
- 4.2 The Floor Fitter sha (and quantities ther if additional Produc this. Any such incre
- 4.3 In the event that th costs of services to between the Custor of the Services, the and of any difference

Il set out, in detail, the Services ation and size of the Property, k is required, and the type(s) of tiling etc.). [The Floor Fitter shall nich shall provide prompts for all et out in the Agreement.]

the Floor Fitter shall, unless they e Services required, prepare and by email or first-class post which ee, detailed in Clauses 3 and 4

s to the Order and Quotation prior comer but changes to a Quotation that a revised Quotation in which er The Customer may accept the Quotation, by telephone, email or loor Fitter may otherwise agree in emain valid for acceptance within sued by the Floor Fitter.

a Quotation or acceptance of an or acceptance of a Quotation, no lation to any of the Services shall te the Agreement and the Deposit agreement between them shall

bsit has not been paid by the date after the date of execution of this itiled, provided that it has not pt any Deposit tendered after that and to notify the Customer that the istence.

t more than <<insert period e.g. 7 a Deposit to the Floor Fitter. The e Quoted Fee>>.

bosit shall be non-refundable.

/able for the Services and for the ervices and complete the Job [and

deavours to use only the Products tion and the Agreement; however I Fee shall be adjusted to reflect ecessary minimum.

be procured by the Floor Fitter or r Fitter increase during the period Quotation and the commencement n the Customer of such increase

- 4.4 The provi
- 4.5 All in the C
- 4.6 Any s in s perce the ti

### 5. Services

- 5.1 The the a
- 5.2 The litems
- 5.3 The I used Proposition which the consistency
- 5.4 The care trade
- 5.5 The l
- 5.6 The render
- 5.7 If any Floor
- 5.8 [The rende
- 5.9 Follo perio the F addit

### 6. Customer's

- 6.1 If an partie shall comr
- 6.2 The Garage

e the Customer for the Final Fee when the the Job is complete.

hin <<insert period e.g. 14 days>> of receipt by

id following the expiry of the time period set out nour interest on a daily basis at <<insert se rate of <<insert name of bank>> obtaining at

ed in accordance with the specification set out in the Agreement (as may be amended by mutual

sketches, impressions, samples, plans or similar b. Any such material is intended for illustrative nded to provide an exact specification of the Job lts.

easonable endeavours to ensure that the flooring the Customer and is consistent throughout the ereof). Notwithstanding this and any samples on e their choice, the Floor Fitter cannot guarantee grain, finish or texture of the flooring; nor can hroughout due to unavoidable variances which g process of the flooring.

that the Services are rendered with reasonable able standard which is commensurate with best

that they comply with any and all relevant codes

e that all Products and other goods used in compliance with any relevant standards and are se.

e Floor Fitter during the course of the Job the hat damage prior to completing the Job.

rly dispose of all waste that results from their

ob the Customer shall have a period of <<insert hich to inspect the completed work and to notify . The Floor Fitter shall correct such defects at no er.

other permissions are needed from any third anning authorities, local authorities or similar, it onsibility to obtain the same in advance of the

at the Floor Fitter can access the Property at the ervices.

- 6.3 The Customer shal the Property or be access. The Floor securely.
- 6.4 Unless otherwise responsible for rer flooring by the Floor
- 6.5 The Customer sha fixtures and fittings directed by the Floo
- 6.6 If the Customer is
  Floor Fitter shall no
  additional work is r
  Floor Fitter shall cl
  flooring due to exc
  the Customer for su
- 6.7 The Customer shall and a supply of hot
- 6.8 The Customer mushours>> notice if the particular day or a cancelled Visits pro 24 hours>> notice Floor Fitter's norma

### 7. Cancellation

- 7.1 The Customer may Agreed Date. The form
  - 7.1.2 If the Custon before the including the balance pay
  - 7.1.3 If the Custor than <<e.g. refund any s
  - 7.1.4 If the Custo more than < shall retain such sums rescheduled Job.
  - 7.1.5 If the Custor Agreed Dat outstanding be issued.

ng the Floor Fitter a set of keys to ed Times to give the Floor Fitter keys shall be kept safely and

tation, the Customer shall be prior to the installation of new

Area is kept clear of furniture, ration of the Job unless otherwise

surements to the Floor Fitter the inaccuracies which may result. If a shortfall in measurements, the ordingly. If there is an excess of e Floor Fitter shall not reimburse

ter has access to electrical outlets

at least <<insert period e.g. 24 able to provide the Services on a Floor Fitter will not invoice for n. If less than <<insert period e.g. shall invoice the Customer at the

the Job at any time before the ncellation or rescheduling:

re than <<e.g. 28 days>> before all issue a full refund of all sums

bb more than <<e.g. 28 days>> Fitter shall retain all sums paid, ct all such sums from any related Job.

than <<e.g. 28 days>> but more Agreed Date the Floor Fitter shall it

b less than <<e.g. 28 days>> but the Agreed Date the Floor Fitter the Deposit and shall deduct all from any balance payable on the all be payable on the rescheduled

than <<e.g. 14 days>> before the I retain all sums paid and any rediately payable. No refund shall



## 7.1.6

7.2 The shall

### 8. Liability, Inc.

- 8.1 The l
- 8.2 The their shall
- 8.3 The I which
- 8.4 Nothi
- 8.5 Subjet again the F
- 8.6 The dama meet or of

### 9. **Guarantee**

- 9.1 The I free follow
- 9.2 If an perio

### 10. Data Protect

The Floor F Fitter's <<in location(s)>>

### 11. Confidentia

- 11.1 Exce Party and **[** 
  - 11.1.
  - 11.1.

edules the Job less than <<e.g. 14 days>> before Floor Fitter shall retain all sums paid and any II become immediately payable. No refund shall ns paid will count toward the fees and Deposit duled Job.

he Job at any time before the Agreed Date and Juding the Deposit.

that they have in place at all times suitable and lude public liability insurance.

y for any loss or damage caused as a result of these Terms and Conditions or of the Agreement um>>.

or any loss or damage suffered by the Customer mer's failure to follow any instructions given by

Conditions or in the Agreement shall limit or ity for death or personal injury.

the Floor Fitter shall indemnify the Customer mages, loss, claims or proceedings arising out of the Services or any breach of these Terms and

ify the Floor Fitter against any costs, liability, ceedings arising out of the Customer's failure to any other breach of these Terms and Conditions

hat the product of all Services provided shall be for a period of <<insert period e.g. 12 months>> b.

t of the Services appear during the guarantee 9.1 the Floor Fitter shall rectify any and all such omer.

ustomer's personal data as set out in the Floor e.g. Privacy Notice>> available from <<insert

ause 11.2 or as authorised in writing by the other times during the continuance of the Agreement ars] after its termination:

onfidential Information;

dential Information to any other party;

11.1.3 not use any contemplate

11.1.4 not make ar any Confide

11.1.5 ensure that contractors of be a breach

11.2 Either Party may:

11.2.1 disclose any

11.2.1.1 any

11.2.1.2 any

11.2.1.3 any afore

to such exterm the Agreem Services), or inform the Information such body usuch body confidentiality should be a keep the Copurposes for

11.2.2 use any Cor other persor or at any tin fault of that not disclose knowledge.

11.3 The provisions of t their terms, notwiths

### 12. Force Majeure

- 12.1 No Party to the Agr their obligations wh beyond the reason include, but are not industrial action, civ acts of war, pander event that is beyond
- 12.2 [In the event that a thereunder as a re period>>, the other written notice at the Parties shall agree completed up to the any prior contractua of the Agreement.]

n for any purpose other than as erms of the Agreement:

ny way or part with possession of

officers, employees, agents, subwhich, if done by that Party, would Clauses 11.1.1 to 11.1.4 above.

to:

er of that Party;

uthority or regulatory body; or

of that Party or of any of the es or bodies:

for the purposes contemplated by limited to, the provision of the n each case that Party shall first in question that the Confidential pt where the disclosure is to any 2 or any employee or officer of any ng to the other Party a written arty in question. Such undertaking n the terms of this Clause 11, to nfidential and to use it only for the nade; and

any purpose, or disclose it to any it is at the date of the Agreement, nes, public knowledge through no use or disclosure, that Party must tial Information which is not public

tinue in force in accordance with of the Agreement for any reason.

any failure or delay in performing ay results from any cause that is / ("Force Majeure"). Such causes e, internet service provider failure, ns, earthquakes, acts of terrorism, or any other similar or dissimilar in question.

t cannot perform their obligations r a continuous period of <<insert etion terminate the Agreement by the event of such termination, the onable payment for all Services the payment shall take into account nto in reliance on the performance

## 13. Termination 13.1 Eithe to the 13.1. 13.1. 13.1. 13.1. 13.1. 13.1. 13.1. 13.1. 13.2 For the of rer respe 13.3 Whe Depo shall 13.4 The reme bread 14. Effects of T Upon the ter 14.1 any s Agre 14.2 all Cl the e

terminate the Agreement by giving written notice

at Party by that other Party under any of the reement is not paid within <<insert period>> lue date for payment;

its any other breach of any of the provisions of the breach is capable of remedy, fails to remedy od>> Business Days after being given written ticulars of the breach and requiring it to be

es possession, or where that other Party is a sappointed, of any of the property or assets of

any voluntary arrangement with its creditors or, comes subject to an administration order (within olvency Act 1986);

g an individual or firm, has a bankruptcy order ing a company, goes into liquidation (except for ide amalgamation or re-construction and in such pany resulting therefrom effectively agrees to be ne obligations imposed on that other Party under

o any of the foregoing under the law of any lation to that other Party:

s, or threatens to cease, to carry on business; or

Party is acquired by any person or connected control of that other Party on the date of the purposes of this Clause 13, "control" and shall have the meanings ascribed thereto by 22 respectively of the Corporation Tax Act 2010.

se 13.1.2, a breach shall be considered capable the can comply with the provision in question in all

ites the Agreement under sub-Clause 13.1, the eceived from it shall be refunded it in full, and it amount(s) payable under the Agreement.

greement shall not prejudice any other right or ect of the breach concerned (if any) or any other

nt for any reason:

y to the other under any of the provisions of the ediately due and payable:

essly or by their nature, relate to the period after a Agreement shall remain In full force and effect;

- 14.3 termination shall no which the terminatir termination or any may have in respective date of terminat
- 14.4 subject as provided rights neither Party
- 14.5 each Party shall (e cease to use, eithe shall immediately recontrol which contains

### 15. No Waiver

No failure or delay by either shall be deemed to be a war of any provision of the Agrabreach of the same or any

### 16. Further Assurance

Each Party shall execute may be necessary to carry

### 17. **Costs**

Subject to any provisions incidental to the negotiation Agreement.

### 18. **Set-Off**

Neither Party shall be entit or sums received in res agreement at any time.

### 19. Assignment and Sub-Cor

- 19.1 [Subject to sub-Cla Parties. Neither Parties thereing charge) of the reunder, or subthereunder without be unreasonably wi
- 19.2 [The Floor Fitter sh by it through any o skilled sub-contract contractor shall, for omission of the Floor

### 20. **Time**

The Parties agree that all the essence of the Agreem

### OR

The Parties agree that the

right to damages or other remedy pect of the event giving rise to the or other remedy which any Party greement which exist at or before

except in respect of any accrued robligation to the other; and

red to in Clause 11) immediately any Confidential Information, and ny documents in its possession or itial Information.

of its rights under the Agreement waiver by either Party of a breach to be a waiver of any subsequent

deeds, documents and things as eement into full force and effect.

rty shall pay its own costs of and on and carrying into effect of the

n any manner from payments due er the Agreement or any other

reement shall be personal to the age, charge (otherwise than by wise delegate any of its rights delegate any of its obligations e other Party, such consent not to

any of the obligations undertaken or through suitably qualified and n of such other member or subement, be deemed to be an act or

d to in the Agreement shall be of

rred to in the Agreement are for

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guidance on mutual agree

### 21. Relationshi

Nothing in the joint venture contractual r

### 22. Third Party

No part of accordingly Agreement.

### 23. Notices

23.1 All no if sig

23.2 Notic

23.2.

23.2.

23.2.

In ea

### 24. Entire Agre

24.1 The respering the respering to the results of the results of

24.2 Each rely of provi implie by la

### 25. Counterpar

The Agreem to it on sepa a duplicate same instrui least one co

### 26. Severance

In the event Terms and 0 / those prov sence of the Agreement and may be varied by

stitute or be deemed to constitute a partnership, y relationship between the Parties other than the vided for in the Agreement.

ded to confer rights on any third parties and Third Parties) Act 1999 shall not apply to the

ent shall be in writing and be deemed duly given a duly authorised officer of the Party giving the

ave been duly given:

vered by courier or other messenger (including normal business hours of the recipient; or

ted by e-mail and a successful return receipt is

day following mailing, if mailed by national prepaid; or

addressed to the most recent address or e-mail arty.

e entire agreement between the Parties with nd may not be modified except by an instrument uthorised representatives of the Parties.

that, in entering into the Agreement, it does not varranty or other provision except as expressly and all conditions, warranties or other terms law are excluded to the fullest extent permitted

in any number of counterparts and by the Parties f which when so executed and delivered shall be nterparts together shall constitute one and the all be effective until each Party has executed at

e provisions of the Agreement and/or of these unlawful, invalid or otherwise unenforceable, that severed from the remainder of the Agreement

and/or these Terms and C Terms and Conditions shall

### 27. Dispute Resolution

- 27.1 The Parties shall at Agreement through have the authority to
- 27.2 [If negotiations un <<insert period>> c attempt to resolve Dispute Resolution
- 27.3 [If the ADR proced within <<insert period not participate in arbitration by either
- 27.4 The seat of the arbitration shat Arbitration as agree unable to agree on may, upon giving with Deputy President for the appointment of that may be require
- 27.5 Nothing in this Cla applying to a court f
- 27.6 The decision and o Clause 27 shall [not

### 28. Law and Jurisdiction

- 28.1 The Agreement a contractual matters shall be governed that and Wales.
- 28.2 Subject to the provi or claim between t Conditions (including therefrom or asson jurisdiction of the co

er of the Agreement and/or these

oute arising out of or relating to the eir appointed representatives who

o not resolve the matter within tation to negotiate, the parties will th through an agreed Alternative

27.2 does not resolve the matter at procedure, or if either Party will he dispute may be referred to

27.3 shall be England and Wales. rbitration Act 1996 and Rules for In the event that the Parties are Rules for Arbitration, either Party r Party, apply to the President or hartered Institute of Arbitrators for prs and for any decision on rules

either Party or its affiliates from

od of dispute resolution under this both Parties.

Conditions (including any nonherefrom or associated therewith) ordance with, the laws of England

dispute, controversy, proceedings Agreement or these Terms and matters and obligations arising fall within the [non-] exclusive es.

# S

### EDULE 1

### **AGREEMENT**

hade the day of

### **BETWEEN:**

- (1) <<Name of under numb [of] <<insert
- (2) <<Name of online of on

### WHEREAS:

- (1) The Floor F services, as Terms and 0
- (2) The Custom subject to, the

### IT IS AGREED as f

- The Agreen
  - 1.1 Any a Cond to re Quot Servi
  - 1.2 By ex be be provi
  - 1.3 This paym

### 2. The Service

The Service provided du <<insert add

Specification /	Des

3. Fees and Page 3.

<<Insert full

any registered in <<Country of Registration>> ion Number>> whose registered office is at] OR itter") and

registered in <<Country of Registration>> under unber>> whose registered office is at OR [of]

- services and hereby agrees to provide those ervices") in accordance with, and subject to, the and this Agreement.
- e Floor Fitter's services in accordance with, and and Conditions and this Agreement.
- s Agreement", "the Agreement", "the Terms and d Conditions" or the Quotation shall be deemed or the attached Terms and Conditions or the constitute a contract for the provision of the tter and the Customer.

on <<insert date>>, the Parties hereby agree to he Terms and Conditions, the Quotation and the

nto effect upon its execution by both Parties and

e Agreed Date of <<insert date>> and shall be of <<insert times>> at the Property located at

Relevant Dates / Times

sums due as detailed in the Quotation>>

### 4. Electronic S

It is acknowl

- 4.1 Both signs
- 4.2 Both
- 4.3 One signa

Each Party f Party's intentheir manusc

## IN WITNESS WHE

before written

SIGNED by <<Name and Title of for and on behalf of

In the presence of <<Name & Address

### SIGNED by

<< Name and Title of for and on behalf of

In the presence of <<Name & Address

nt may be signed by:

onic signature (whatever form the electronic

script signature; or

ic signature (whatever form the electronic rearry signing by manuscript signature.

t electronic signature will be as conclusive of a Agreement as if signed by that Party by means of

has been duly executed the day and year first

Floor Fitter>>

Customer>>

