BACKGROUND:

These Terms for Buyers, herein, set out the terms Marketplace. Please read understand them before required to read and acce Buyer is required to read a bound by these Terms for Marketplace. These Terms English language only.

all other documents referred to uyers") buy from Sellers on Our rs carefully and ensure that you of Our Marketplace. You will be ers when <<insert point at which not agree to comply with and be able to purchase anything on Our any and all contracts are in the

1. Definitions and Interpreta

1.1 In these Terms for I expressions have the

"Account"

"Buyer"

"Content"

"Listing"

"Marketplace"

"Our Site"

"Payment Service"

"Seller"

"Third Party Payment Se Provider"

"User"

kt otherwise requires, the following

nt required to access and/or use our Site, including Our

o makes a purchase on Our

Il text, images, audio, video, ware, databases, and any other n capable of being stored on a pears on, or forms part of, Our

n Our Marketplace advertising an

rm for Buyers and Sellers on Our

te, <<insert website address>>;

ent service provided by <<insert rty Payment Service Provider>>;

o sells on Our Marketplace;

usiness name>> [, a limited ed in England under company company number>>, whose s is <<insert address>>, whose ess is] OR [of] <<insert whose website is <<insert

Dur Site;

© Simply-Docs - TR.WEB.TC.17 - Website Ter

"User Content" "We/Us/Our"

2. **Information About Us**

- 2.1 Our Site is Towned company registered number>>, whose trading address is1
- 2.2 [Our VAT number is
- 2.3 We are regulated b
- 2.4 **I**We are a member
- 2.5 [<<insert further info</p>

3. Access to and Use of Ou

- 3.1 Access to Our Site
- 3.2 It is your responsib to access Our Site.
- 3.3 Access to Our Site alter, suspend, or without notice. Subj be liable to you in a time and for any pel
- Use of Our Site is 3.4 them.

4. **Age Restrictions**

You may only make purcha years of age.

5. **Our Marketplace**

Our Marketplace is provide not a party to any transac You hereby acknowledge a

- 5.1 You are not making with Us. Your purch
- 5.2

nt added to Our Site by a User;

usiness name>> [, a limited ed in England under company company number>>, whose s is <<insert address>>. and ng address is] OR [of] <<insert

ert business name>> [, a limited hpany number <<insert company nsert address>> and whose main

.]

gulator(s)>>.]

sociation(s) etc.>>.1

arrangements necessary in order

n an "as available" basis. We may any part of it) at any time and ese Terms for Buyers, We will not ny part of it) is unavailable at any

ns of Use and Terms for Sellers. arefully and that you understand

if you are at least <<insert age>>

ue for Buyers and Sellers. We are ips between Buyers and Sellers.

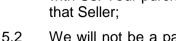
d are not entering into a contract question, and your contract is with

en you and any Seller or another ainst the party concerned;

rketplace

Please ensure that





We will not be a pa Buyer. Any claims n

2

- 5.3 We do not pre-scre Our Marketplace. W sold or for the conte
- 5.4 While all Sellers ar link>>, which include methods, processin may not accept the same time frame, o

6. Intellectual Property Righ

- 6.1 The provisions of (submitted to Our S Marketplace [in List Sellers].
- 6.2 Buyers must, at all Our Marketplace. Under the belonging to another

7. Buyer Rules and Accepta

- 7.1 When using Our Mathat complies with t
 - 7.1.1 you must e international
 - 7.1.2 you must no is unlawful o
 - 7.1.3 you must no other way to malware, or hardware, so
 - 7.1.4 you must no is intended t
 - 7.1.5 you must al Our Marketp
 - 7.1.6 you must n (including Se
- 7.2 When using Our Manything that:
 - 7.2.1 is sexually e
 - 7.2.2 is obscene,
 - 7.2.3 promotes vid
 - 7.2.4 promotes or
 - 7.2.5 discriminate group, or cla sexual orien

hat Sellers advertise in Listings on any way responsible for any items

th Our Terms for Sellers <<insert iportant matters such as payment thods, all Sellers are different and s, process transactions within the methods (or prices).

of Use apply to all User Content Il User Content submitted to Our stings or as digital content sold by

ectual property rights of Sellers on may you use intellectual property s express permission.

so lawfully, fairly, and in a manner se 7. Specifically:

fully with all local, national, or

any way, or for any purpose, that

knowingly send, upload, or in any ains any form of virus or other led to adversely affect computer ld;

any way, or for any purpose, that rsons in any way;

honest information to Sellers on

of price fixing with other Users

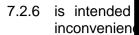
submit anything, or otherwise do

teful, or otherwise inflammatory;

lawful activity:

way defamatory of, any person, der; religion; nationality; disability;





- 7.2.7 is calculated
- 7.2.8 is intended another persin a way that
- 7.2.9 misleadingly identity or a parodies are fall within an
- 7.2.10 implies any
- 7.2.11 infringes, or rights (included) database rights
- 7.2.12 is in breach limited to, co
- 7.3 We reserve the right if you materially bright provisions of these but are not limited to
 - 7.3.1 removing an
 - 7.3.2 issuing you
 - 7.3.3 legal proced relevant cos
 - 7.3.4 further legal
 - 7.3.5 disclosing su or as We de
 - 7.3.6 any other ac
- 7.4 We hereby exclude take in response to

8. Purchasing from Sellers

- 8.1 As set out above between Buyers an
- 8.2 When making a pur
 - 8.2.1 You have re carefully an policies that
 - 8.2.2 You will pay the Seller's details of wh
 - 8.2.3 You have pr

threaten, harass, annoy, alarm, another person;

deceive;

infringe (or threaten to infringe) therwise uses their personal data to;

n or otherwise misrepresents your s calculated to deceive (obvious definition provided that they do not of this sub-Clause 7.2);

where none exists:

ment of, the intellectual property pyright, trade marks, patents, and

to a third party including, but not es of confidence.

e your access to Our Marketplace his Clause 7 or any of the other her actions We may take include,

Our Marketplace;

reimbursement of any and all ach on an indemnity basis;

propriate;

nforcement authorities as required y; and/or

asonably necessary, appropriate,

ng out of any actions that We may for Buyers.

actions on Our Marketplace are t a party to such transactions.

expressly agree that:

I details within the relevant Listing and agree to any and all specific seller;

d in full and on time, using one of thods via Our Payment Service, Clause 9; and

urate delivery details to the Seller.

Payment Service 9.

- 9.1 All Payments on d provided by <<inse Third Party Paymen
- 9.2 Your use of the Pa Payment Service P and privacy policy. conditions and priv Marketplace.
- 9.3 By using the Paym your personal infor Marketplace with th
- 9.4 The Payment Servi that not all Sellers v
 - 9.4.1 <<insert a Service>>
- 9.5 If We receive notice use of Our Marketp of any agreement b not limited to, those use the Payment S and/or the suspensi
- 9.6 The Third Party Pay of the Payment Ser

10. **Payments to Sellers**

- 10.1 All payments are p Clause 9.
- 10.2 If you do not pay, Clause 15 for more
- 10.3 We will not make card numbers, bank any time, or for any only with Our Third

11. **Taxes**

- 11.1 It is the responsibil through Our Market
- 11.2 Where any tax, for Marketplace, the tax
- 11.3 If a Seller is VAT re that they sell on Ou
- 11.4 [If a Seller sells dig collect VAT on thos handle VAT on digit
- 11.5 For further informati

de through the Payment Service payment service provider>>. Our

an account with the Third Party ct to its own terms and conditions read and accept those terms and ing payments to Sellers on Our

wledge and agree to Us sharing n about your transactions on Our ervice Provider.

ng payment methods (please note

accepted through the Payment

syment Service Provider that your vice is in breach of their terms or Ve may take actions including, but ir breach, removing your ability to ot payments on Our Marketplace, Account on Our Site.

eserves the right to refuse the use ason, and at any time.

ment Service described above in

the transaction. Please refer to 's cancellation rights.

ails (including, but not limited to, sort codes) available to Sellers at tails are held securely and shared rovider.

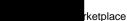
nd pay takes on any sales made

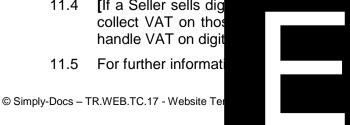
art of the price of any item on Our price of the item.

quired to charge VAT on the items

arketplace, We may automatically e detailed description of how you

es in your location, please contact





your local tax autho

12. Delivery

- 12.1 Sellers are required upon receipt of pa question, preparation are made or custom you have agreed of later than 30 calend
- 12.2 As stated in sub-(delivery details to t use the delivery ad items do not reach responsibility and n
- 12.3 Sellers are free to Sellers must ensure genuinely reflect the to you.
- 12.4 Sellers must also where this informati
- 12.5 Different delivery options may include service. [The final choice of delivery services.]
- 12.6 Once an item has b been dispatched. [6 method of notifying
- 12.7 [Our Marketplace a postal or delivery se
- 12.8 Sellers are respons with all applicable s vou.
- 12.9 << If you provide yo or if you provide according to the second seco
- 12.10 << If you provide i provide access to a

13. Your Rights to Cancel an

- 13.1 If you are a consun you may be entitled contract with a Sel cooling-off period someone nominated
- 13.2 The cooling-off periods 13.2.1 If the item unsealed the

s soon as is reasonably possible bunt the nature of the item(s) in vant, manufacturing time (if items Listing states otherwise, or unless the Seller must dispatch items no which the Sale takes place.

provide complete and accurate responsible for ensuring that they byide it to them, but if dispatched address provided by you, it is your

charges for their items; however, re reasonable, not excessive, and r of delivering the item in question

dress for your reference, <<state

ed by different Sellers. Delivery r collection, and postal or delivery ce is the Seller's] **OR** [The final ween you and the Seller].

he Seller will inform you that it has such notification by <<describe

cking information obtained from a

y check, are aware of, and comply gulations when shipping items to

or Sellers using your Marketplace, ce, provide details here>>.

ing your Marketplace, or if you de details here>>.

ss) based in the European Union, within which you may cancel your for any reason. If applicable, the after the day on which you (or tem.

ollowing circumstances:

hygiene reasons, and you have



13.2.2 If the item of DVD) or sea after receiving

- 13.2.3 If the item is accessed by
- 13.2.4 If the item is
- 13.2.5 If the item ha
- 13.2.6 If the item hat (according to
- 13.3 If you wish to exerce must inform the Se do so in any wa cancellation form or is effective from the note that the coolin you send the Selle cooling-off period, y
- 13.4 Items must be returned day on which you responsible for the the cooling-off perior
- 13.5 When you cancel u within 14 calendar or
 - 13.5.1 The day on
 - 13.5.2 The day on have sent the Clause 13.5
 - 13.5.3 If the Seller inform the S
- 13.6 The Seller may m Clause 13 as follow
 - 13.6.1 The Seller r resulting from that which w
 - 13.6.2 The Seller charges. If y only required

14. Problems with Transaction

- 14.1 By law, Sellers m satisfactory quality, accordance with ar you, and that mate you (unless the Sell
- 14.2 If items do not confore for example, have contact the Seller a

or video recordings (e.g. CD or and you have unsealed the item

as been downloaded or otherwise

kly, for example flowers or food; or made-to-order for you; or

ed with another item or other items ave received it.

during the cooling-off period, you in the cooling-off period. You may for convenience We provide a cancellation by email or by post the Seller your message. Please ble calendar days. If, for example, 23:59:59 on the final day of the alid and must be accepted.

e than 14 calendar days after the you wish to cancel. You will be to the Seller if you cancel under

bd, the Seller must issue a refund

the item(s) back; or

eller (supplying evidence) that you s earlier than the day under sub-

the item(s), the day on which you

uctions from refunds under this

any diminished value in an item g of it (e.g. handling going beyond op); and/or

to reimburse standard delivery ium delivery method, the Seller is equivalent of standard delivery.

/or digital content that are/is of cribed at the time of purchase, in on that the Seller has provided to dels that the Seller has shown to of any differences).

s outlined in sub-Clause 14.1 and, when you receive them, you must ossible to inform the Seller of the





problem. The follow

14.2.1 Beginning o goods, you h full refund if

14.2.2 If you do not period does replacement repair or repinconvenient or disproportion (i.e. a refund. If you day rejection carries out the you receive days remain days.

14.2.3 If, after a re the Seller ca Seller has fa inconveniend reduced prio

14.3 If you exercise your receiving it/them, the have had out of it/them.

14.4 Please note you w following circumstar

- 14.4.1 the Seller in the item(s) the same issue(
- 14.4.2 you have p neither obvi resulted fron
- 14.4.3 the problem or careless of
- 14.4.4 We provide use when reshould be considered
- 14.5 Refunds (whether Clause 14 must be Seller agrees that y
- 14.6 Any and all refunds by you when the ite
- 14.7 Further information Advice Bureau or T

15. Further Transaction Cand

15.1 The Seller has the

lable to you:

ve the item(s), if the item(s) is/are ght to reject them and to receive a

s), if the 30 calendar day rejection bired, you may request a repair or the costs and must carry out the nable time and without significant air or a replacement is impossible ller may offer you the alternative f a repair or vice versa) or a full placement during the 30 calendar II be suspended while the Seller t and will resume on the day that red item(s). If less than 7 calendar 1, it will be extended to 7 calendar

item(s) still do not conform (or if hem, as described above, or if the sonable time or without significant the the right to keep the item(s) at a exchange for a refund.

tem(s) more than six months after refund to reflect the use that you

aim under this Clause 14 in the

, damage, or other problems with m and it is because of that/those wish to return them:

or an unsuitable purpose that is the Seller and the problem has for that purpose; or

ear and tear, misuse, or intentional

Dur Site <<insert link>> for you to ts of returning items to a Seller bursing you where necessary.

reductions in price) under this dar days of the day on which the

lust include all delivery costs paid purchased.

obtained from your local Citizens

tion and issue a full refund of any

rketplace



sums paid (includin

- 15.1.1 You and the before the ite
- 15.1.2 You and the following relitem(s) to the
- 15.1.3 You have fail
- 15.1.4 The Seller h
- 15.2 Refunds must be m
 - 15.2.1 the date on sub-Clauses
 - 15.2.2 the date on transaction,

16. Your Account Cancellation

- 16.1 You may close you and close an Accou
- 16.2 Any outstanding su and your Account v and the relevant tra

17. Our Liability to You

- 17.1 As stated in Clau relationships, or dis in sub-Clause 5.2, advertise in Listings aspect of a transact legality of any item(pertaining to a transact concerned.
- 17.2 We will be responsi as a result of Our negligence.
- 17.3 Subject to sub-Clau not be liable to yo business, or for any
- 17.4 Nothing in these To death or personal employees, agent misrepresentation.
- 17.5 Nothing in these Te rights. For more de Citizens Advice Bur

following circumstances:

agreed to cancel the transaction

agreed to cancel the transaction n(s) and you have returned the

ce to you.

d>> of:

ler agree the cancellation, under

you that they are cancelling the 3 and 15.1.4.

<<insert details of how to cancel

any Seller(s) will remain payable ntil all sums due have been paid cancelled.

party to any transactions, other nd Sellers. Furthermore, as stated Sellers or any items that Sellers Ve will not be responsible for any anties as to the quality, safety, or s on Our Marketplace. Any claims ade directly against the Seller

oss or damage that you may suffer for Buyers or as a result of Our

xtent permissible by law, We will loss of business, interruption to inity.

o limit or exclude Our liability for negligence (including that of Our ; or for fraud or fraudulent

limit or exclude consumers' legal I rights, please refer to your local s Office.





18. Communication and Con

- 18.1 If you wish to con contact Us by telep email address>>, or
- 18.2 For matters relating Terms for Buyers, by telephone at <address>>, or by pd
- For matters relating 18.3 <<insert telephone post at <<insert add

19. **Data Protection**

- 19.1 All personal inform held in accordance Data Protection Red
- 19.2 For complete detail personal data inclu data is used, the le how to exercise the refer to Our Privacy <<insert link to Coo
- 19.3 Sellers will also co course of transacti address). [Sellers a govern their collec Please consult the entering into a tra understood, and a controllers under th legal obligations an
- 19.4 You must only use or Sellers) to the ex about a specific tra respond to messag use their data for m another User's pers

20. **Other Important Terms**

- 20.1 We may transfer (a Buyers to a third business). If this o under these Terms these Terms for Bu bound by them.
- 20.2
- 20.3 If any of the provis

uestions or complaints, you may he number>>, by email at <<insert ess>>.

cluding, but not limited to, these other Buyers, please contact Us er>>. bv email at <<insert email

ase contact Us by telephone at <<insert email address>>, or by levant Clauses above.

will be collected, processed, and EU Regulation 2016/679 General ur rights under the GDPR.

essing, storage, and retention of the purpose(s) for which personal using it, details of your rights and haring (where applicable), please ivacy Policy>> Iand Cookie Policy

your personal information in the name, email address, and postal r own privacy policies in place to olding of Buyers' personal data. eller you wish to buy from before nd ensure that you have read, therefore, also considered data sponsible for complying with their nder the GDPR.

r Users (whether they are Buyers ete a transaction, to communicate te via Our Marketplace, and/or to not add any User to a mailing list, ayment details. You may only use urposes with their consent.

and rights under these Terms for n, for example, if We sell Our hed by Us in writing. Your rights ffected and Our obligations under to the third party who will remain

ns and rights under these Terms ssion.

Buyers are found to be unlawful,

You may not transf for Buyers without (

10

invalid or otherwise provision(s) shall be Buyers. The remenforceable.

- 20.4 No failure or delay buyers means that breach of any proviany subsequent bre
- 20.5 We may revise the changes in relevant

21. Law and Jurisdiction

- 21.1 These Terms and (whether contractual accordance with the
- 21.2 If you are a consur law in your country away or reduces yo
- 21.3 If you are a consider between you and relationship betwee subject to the juri Northern Ireland, as
- 21.4 If you are a busine the relationship be associated therewit [non] exclusive jur Ireland] [Scotland].

ourt or other authority, that / those the remainder of these Terms for for Buyers shall be valid and

f Our rights under these Terms for right, and no waiver by Us of a Buyers means that We will waive ther provision.

rom time to time in response to v requirements.

elationship between you and Us e governed by, and construed in s] [Northern Ireland] [Scotland].

n any mandatory provisions of the in Sub-Clause 21.1 above takes o rely on those provisions.

ntroversy, proceedings or claim Terms and Conditions, or the contractual or otherwise) shall be of England, Wales, Scotland, or dency.

ning these Terms and Conditions, any matters arising therefrom or otherwise) shall be subject to the of [England & Wales] [Northern

