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SOFTWARE AGREEMENT

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THIS AGREEMENT is made the

BETWEEN:

- (1) <<Name of Supplier>> [a <<Country of Registration>> under number <<Company Registration Number>> whose registered office is at] **OR** [of <<insert Address>> (“the Supplier”)]
- (2) <<Name of Distributor>> [a <<Country of Registration>> under number <<Company Registration Number>> whose registered office is at] **OR** [of <<insert Address>> (“the Distributor”)]

WHEREAS:

- (1) The Supplier is engaged in the development, production and/or marketing the software identified in Part 1 of Schedule 1 (the “Software”).
- (2) The Distributor is engaged in the development, production and/or marketing, distribution and sale of the hardware equipment specified in Part 2 of Schedule 1 (the “Hardware”). The Distributor has the right to license or sub-license the Hardware.
- (3) ¹The Supplier proposes to grant to the Distributor the right for the Distributor to sub-license, market, distribute and support the same in the territory specified in Part 3 of Schedule 1 (the “Territory”) in accordance with the terms and conditions contained in this Agreement.

IT IS AGREED as follows:

1. Definitions and interpretation

1.1 In this Agreement, unless otherwise requires, the following expressions have the following meanings:

“Data Protection Legislation”

the Data Protection Act 1998, the Data Protection Act 2018, the Data Protection Act 2018 (as amended), and EU Regulation (EU) 2016/679 (the “GDPR”) and any applicable EU regulation relating to the processing of personal data (for so long as EU law has been in force governing the processing of personal data).

“Licence”

the licence granted under Clause 2 of this Agreement.

“Licence Fee”

the fee payable in accordance with Clause 10 in respect of each copy of the Software.

¹ This template assumes that no part of the agreement will be based in and operate in the UK, the Supplier will be based outside the UK and deliver hardware to its customers in the UK. If the Supplier is based in the UK, the Supplier should not use this template.

² This template assumes that no part of the agreement will be based in and operate in the UK, the Supplier will be based outside the UK. Therefore both parties will obtain legal advice before deciding whether to use this template.

“Retained Territories”

“Software Licence Agreement”

1.2 Unless the context of

1.2.1 “writing”, and
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1.2.2 a statute or
provision as

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2. Grant

2.1 The Supplier hereby
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2.2 The Licence grante
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Software [under th
Hardware on and su
this Agreement.

2.3 The Distributor sha
seeking customers

3. Term

This Agreement shall com
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period>> [and]] from year
with any of the provisions c

pecified in Part 4 of Schedule 1 in
upplier may from time to time
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reference in this Agreement to:

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or similar means;

e is a reference to that statute or
at the relevant time;

this Agreement and each of the
nted at the relevant time;

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ce to a Clause of this Agreement
agraph of the relevant Schedule;

parties to this Agreement.

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tor, and the Distributor accepts a

ll be a non- exclusive right to sub-
the terms of Software Licence
market, distribute and support the
] in the Territory for use on the
Licence during the continuance of

tinuance of this Agreement from
e in the Retained Territories.

ence shall commence on <<insert
continue [for a period of <<insert
r unless terminated in accordance
Clause of this Agreement.

4. **Technical information**

- 4.1 The Supplier shall provide, with <<insert number and format of copies>> reproducing all written information which the Supplier deems necessary for use in marketing, distributing, sub-licensing and sales within the Territory, including but not limited to the information in Schedule 3.
- 4.2 The Supplier shall inform the Distributor of any changes, additions or modifications to such information which may have an effect on the operation, performance or maintenance of the Software.
- 4.3 The Distributor shall, on all copies made of such information, the copy of the clause included by the Supplier in the copies it provides, in the absence of same in any of those copies, insert the Supplier on all copies made of such information.

5. **Training**

- 5.1 The Supplier will provide training to the Distributor, nominated by the Supplier, key personnel of the Distributor. The Supplier shall cover the charges (if any) for the training, and the Distributor shall provide the necessary facilities.
- 5.2 The Supplier shall provide training to <<insert number>> persons (unless otherwise agreed by the Supplier) of each category of personnel to engage in the training programme.
- 5.3 The Supplier shall provide training to the Distributor on new software brought out by the Supplier and include the necessary facilities to provide a similar training programme.
- 5.4 [The Distributor may request that the Supplier makes available additional facilities. The Supplier will notify to the Distributor the Supplier's charges for such facilities, and the Distributor will meet those charges.]

6. **[Commercial and technical assistance]**

In addition to training provided above, the Supplier undertakes from time to time during the term of the agreement, at the request of the Distributor, to render to the Distributor commercial and technical assistance [and support] of the Software. The Supplier's charges for such assistance shall be agreed in advance between the Parties and will be met by the Distributor.

7. **Ordering of Software**

- 7.1 The Distributor will order from the Supplier the minimum quantities of the Software specified in Schedule 2, order from the Supplier the minimum quantities of the Software specified in Schedule 2.
- 7.2 The Distributor will order from the Supplier <<insert number and details>> copies of the Software d in writing to the Supplier <<insert number and details>> or by such other methods as the Supplier may propose. The Supplier will time notify to the Distributor. [All orders shall (as far as possible) be placed by the names and addresses of the proposed end-user. The Supplier may accurately allocate a

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- particular serialisation user.]
- 7.3 Orders shall not be unless and until accepted by the Supplier in writing.
- 7.4 The Supplier will u purs to fulfil accepted orders for Software with all rea all not be liable in any way for any loss of trade or prof ined by the Distributor in the event of failure of or delay
- 7.5 In the event that the and pay for the minimum number of copies of Softwa 2, the Supplier shall be entitled to charge the Distribut same, and, at its option, terminate this Agreement imm ility.
8. **Delivery of Software**
- 8.1 The Supplier will di copies of the Software [on discs] OR [<<insert other t of transmission of copies>>].
- 8.2 The copies to be hose ordered by the Distributor pursuant to Clause s) of delivery>>, or by such other method as the Su ute discretion choose, using the delivery details prov r otherwise as the Distributor shall from time to time no
- 8.3 Any and all applica r the delivery of Software to the Distributor shall be l
- 8.4 If at any time the D the performance or observance of any of its obligation the Supplier shall be entitled, for so long as such de the Supplier shall be entitled, for rights under this Ag hout prejudice to any of its other rights under this Ag ivery of Software to the Distributor notwithstanding tha e been accepted by the Supplier.
9. **Risk**
- Risk in any physical media Software may be contained shall pass from the Supplier to tch by the Supplier. If any part of such media shall thereaf or damaged, the Supplier shall promptly replace the same nt part of the Software) subject to the Distributor paying the c
10. **Payment**
- 10.1 The Supplier shall, (s), e.g. upon dispatch>>, invoice the Distributor for able in respect of each copy of Software ordered b eified in Schedule 2. [Licence Fees may be amended fr supplier by giving to the Distributor not less than 30 day reof.]
- 10.2 Any sums payable b his Agreement shall be paid within <<insert period>> y the Distributor of the Supplier's invoice therefor. W nder this Agreement is required to be made on a day day, it may be made on the next following business c
- 10.3 Any Licence Fees able under this Agreement are

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exclusive of any ap
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10.4 The Supplier shall
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of <<insert name o
invoice becomes d
payment whether be

ge interest on a daily basis on
centage>>% above the base rate
m the date when payment of the
and including the date of actual

10.5 In the event of non
Licence and the au
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premises in which t
be kept, stored or u

shall have the right to revoke the
The Supplier may re-possess any
sical media [and/or require the
oftware supplied electronically] for
d by the Supplier, and any
ation relating thereto. For such
ore of its agents or authorised
e and without notice to enter any
onably believed by the Supplier, to

10.6 Notwithstanding the
any end-user direc
supplied by or on b
such monies from th

may, in its sole discretion, invoice
s payable in respect of Software
the Distributor has failed to collect
se in default of this Agreement.

11. Licence to end-users

The Distributor shall ensure
end-user enters into the S
the Software the terms a
amended from time to time

the Software to an end-user, such
ment accompanying each copy of
are contained in Schedule 4 as
en consent of the Supplier.

12. Licence to Distributor

12.1 This Agreement sh
Software on the Ha
purposes directly co
long as this Agree

ce for the Distributor to use the
n, testing, support, and such other
ment. This right shall subsist for so
until or unless otherwise revoked.

12.2 The Distributor sha
Software supplied
written consent.

add to, or in any way alter any
ment without the Supplier's prior

13. Enhancements and modi

The Supplier will notify th
Software which affects its c
right to introduce any sub
which it replaces.

hancement or modification to the
or cost. The Supplier reserves the
will fulfil the same function as that

14. Software support

14.1 During the continua
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the Distributor shall provide after-
to the Software on terms at least
it provides with respect to the
users supplied with the Software by
end-users in the Territory supplied
after the commencement of this
S that such end-users use the

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| 14.2 | The Supplier shall provide the Software to the Distributor for the Distributor when reasonably required and upon the terms and conditions specified in Schedule 5. The same may be amended by the Supplier upon giving to the Distributor 30 days' written notice. |
| 14.3 | Without prejudice to the obligations of the Distributor's obligations as expressed in sub-Clause 14.1, the Supplier shall provide all such end-users with the following support: |
| 14.3.1 | training for the end-user in the use of the Software; |
| 14.3.2 | prompt receipt and resolution of reported faults in the operation of the Software; |
| 14.3.3 | [prompt replacement of any corrupted or damaged Software (supplied by the Supplier);] |
| 14.3.4 | technical information for the end-user in the use of the Software. |

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Supplier that it will at all times during
and, where applicable, following
on the terms and conditions set out

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|------|---|
| 15.1 | use at all times all efforts for the Software to obtain orders therefor; |
| 15.2 | at its own expense extensive as the advertisement of goods of similar type; |
| 15.3 | not without the prior written consent of the Supplier either directly or indirectly advertisement of another product be capable of restricting might otherwise restrict market for the Software; |
| 15.4 | in all correspondence relating licensing or other transactions acting as a Distributor Software, clearly indicate that it is developer of the Software; |
| 15.5 | not incur any liability to pledge the Supplier or in any way pledge or purport to make any contract binding upon the Supplier; |
| 15.6 | not alter, obscure, remove, readable or machine-readable which refers to the Software or otherwise refers to the Software [or its packaging] or developer of the Software or other intellectual property rights |

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in the Software;

- 15.7 permit any duly authorised representative of the Supplier, upon reasonable prior notice, to enter the premises of the Distributor for the purpose of ascertaining that the materials relating to the Software comply with the provisions of this Agreement;
- 15.8 immediately bring to the attention of the Supplier any improper or wrongful use of the Supplier's trade names, designs, models, or other similar industrial, intellectual or artistic property rights which come to the notice of the Distributor and use every reasonable effort to protect the property rights and interests of the Supplier and take such action as may be required by the Supplier to defend such rights;
- 15.9 promptly bring to the attention of the Supplier any information received by the Distributor which is likely to be of use or benefit to the Supplier in connection with the Software;
- 15.10 keep full, proper and accurate accounts and records showing clearly all enquiries, transactions, and fault calls relating to the Software and its distributorship, and allow a duly authorised representative of the Supplier to have access to such books and records and to take such copies thereof as such representative may require; and
- 15.11 from time to time or at the request of the Supplier, supply to the Supplier reports, returns, and other information in connection with its distributorship.

16. Liability and insurance

- 16.1 The Distributor shall maintain employer's liability, third party liability, and professional negligence insurance cover in connection with the Agreement, such cover to be in full and with an insurance cover of not less than a value of £<<insert sum>>, and the Distributor shall on request supply copies of the relevant policies to the Supplier as evidence that such policies remain in force and that the Distributor undertakes to use reasonable commercial efforts to maintain such insurance policies.
- 16.2 The Distributor shall indemnify the Supplier against all claims for personal injury or death caused by or arising out of or connected with the performance of the Agreement, or by defects in any Hardware supplied by the Supplier or a third party.
- 16.3 The Distributor will indemnify the Supplier for direct damage to tangible property caused by or arising out of or connected with the performance of its obligations under this clause or by defects in any Hardware supplied by the Supplier. The Distributor's total liability under this clause shall not exceed <<insert sum>> for any one event or series of connected events.
- 16.4 Save in respect of personal injury arising from the negligence of the Supplier's negligence, the Supplier shall not be liable for any:
- 16.4.1 direct or indirect loss, damage, expense or liability comprising or resulting from the loss of or damage to, or loss of anticipated savings; or
- 16.4.2 indirect or consequential loss, damage, cost, expense or liability of any description.

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personal injury arising from the tangible property caused by the maximum liability to the Distributor in statute, contract, tort (including this Agreement (whether the claim is for services or otherwise) will be for limited to a sum equivalent to the value of the property or services that are the subject of the claim, not to <<insert percentage>>% of the value of the property, directly, reasonably and necessarily related to the property and/or services.

the limitations contained in this
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or otherwise affect the Distributor's Distributor.

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tributor" and "Supplier" includes in
nd suppliers who shall all have the
lity set out above in terms of the

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“Party” means, in relation to either Party.

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 s performance of this Agreement
 eure circumstances continue for a
 , either Party may terminate this

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Agreement, neither Party shall be liable under this Agreement if such delay is caused by or results from any delay caused by any act or omission of the other Party or its subcontractors or any delay by a sub-contractor or subcontractor's subcontractors, releasing the Party from liability for delay resulting from such delay outside the control of the sub-contractor or subcontractors, provided that the Party is promptly notifying the other Party of such delay (including its likely duration of the delay), the period of delay incurred and suspended during the period that the delay continues. In the event that such Party shall be granted an extension of time for completion of the work of the delay. Save where such delay is caused by or results from the Party (in which event the rights, obligations and remedies conferred and imposed by the

borne by the Party incurring the

- same;
- 17.2 either Party may, if the other Party fails to perform its obligations under this Agreement for more than <<insert period>>, terminate this Agreement by giving written notice in writing to the other by reason of such term.
18. **Warranties**
- 18.1 The Supplier warrants that in performing its obligations under this Agreement it will exercise care and skill commensurate with those prevailing in the industry and that all of its applicable personnel will have qualifications appropriate for the tasks to which they are allocated.
- 18.2 To the fullest extent permitted by law, the Supplier:
- 18.2.1 excludes all warranties, express or implied, relating to quality of a particular material or component;
- 18.2.2 makes no warranty of uninterrupted existence of the Software; it acknowledges and agrees that the use of the Software shall not constitute a warranty;
- 18.2.3 does not give any warranty in respect of third party products. The Supplier will not be liable for the benefit of any third party manufacturer or supplier.
- 18.3 The Supplier warrants that it and its servants, agents and subcontractors will take all reasonable precautions to ensure that no known viruses or other malicious code and antidote software is generally available are coded into the Software.
- 18.4 If the Supplier receives notice of a breach by the Supplier after delivery of any of the Software, then the Supplier shall, at its own expense, remedy the breach in question.
- 18.5 When notifying such a breach, the Supplier shall (so far as it is able) provide the Supplier with a written statement of the relevant failure or shortcoming in the Software which amounts to such breach..
- 18.6 The above warranties shall be subject to the Distributor complying with its obligations of this Agreement and shall also be subject to the limitations of liability set out in Clause 16 above. In particular, the said warranties shall not apply to the extent that any failure or shortcoming arose or was exacerbated as a result of:
- 18.6.1 incorrect use of the Software;
- 18.6.2 any unauthorized modification or alteration of the Software;
- 18.6.3 use of the Software on equipment with which it is incompatible.

19. **Intellectual property rights**

19.1 The Distributor acknowledges that all of the copyright, trade mark, and other intellectual property rights in the Software, including any patents, shall remain the property of the Licensor specified in the Software and the Distributor shall, upon termination of this Agreement, return any such rights by the

19.2 The Distributor also acknowledges that all rights belonging to the Licensor in the Software and the Distributor shall, upon termination of this Agreement, return any such rights by the Distributor shall forthwith discontinue use of the same as provided in the Agreement for the purpose of the Software required to be provided by the Supplier shall advise the

19.3 The Distributor shall not, after the expiry or termination of this Agreement, without the prior written consent of the Supplier, use or adopt any name, trade mark, or other commercial designation which is either identical to or is similar to or might be confused with the same.

19.4 The Supplier shall defend and indemnify the Distributor alleging that the Software infringes the intellectual property rights of a third party ("Intellectual Property Claim") and damages awarded in connection with the claim provided that the

19.4.1 furnishes the Supplier with a written notice of the Intellectual Property Claim

19.4.2 provides the Supplier with all reasonable assistance in respect of the Intellectual Property Claim

19.4.3 gives to the Supplier the authority to defend or settle the Intellectual Property Claim

19.5 If, in the Supplier's opinion, the Software is or may become the subject of an Intellectual Property Claim, the Supplier shall either:

19.5.1 obtain for the Distributor the right to continue to use and sub-licence the Software in connection with the Intellectual Property Claim; or

19.5.2 replace or, where appropriate, modify the Software without the prior written consent of the Distributor, modify the Software in connection with the Intellectual Property Claim such that they become the subject of the Intellectual Property Claim

19.6 If the remedies set out in 19.5 above are not in the Supplier's opinion reasonably satisfactory, the Distributor shall return the Software to the Supplier and the Supplier shall refund to the Distributor a proportion of the Licence Fee, as determined by the Supplier, and the Agreement shall immediately terminate.

19.7 The Supplier shall have no liability to the Distributor for any Intellectual Property Claim resulting from the use of the Software in connection with any equipment or software

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all of the copyright, trade mark, and other intellectual property rights in the Software, including any patents, shall remain the property of the Licensor specified in the Software and the Distributor shall, upon termination of this Agreement, return any such rights by the

copyright, trade mark, , and other intellectual property rights in the Software and the Distributor shall, upon termination of this Agreement the Distributor shall forthwith discontinue use, without any compensation for the period following termination of this Agreement for the purpose of the Software required to be provided by the Supplier shall advise the

the expiry or termination of this Agreement, without the prior written consent of the Supplier, use or adopt any commercial designation which is either identical to or is similar to or might be confused with the same.

use any claim brought against the Distributor alleging that the Software infringes the intellectual property rights of a third party ("Intellectual Property Claim") and the Supplier shall pay all costs awarded in connection with the claim provided that the

written notice of the Intellectual Property Claim

able assistance in respect of the Intellectual Property Claim

authority to defend or settle the Intellectual Property Claim

the Software is or may become the subject of an Intellectual Property Claim, the Supplier shall either:

continue to use and sub-licence the Software in connection with the Intellectual Property Claim; or

sent of the Distributor, modify the Software in connection with the Intellectual Property Claim such that they become the subject of the Intellectual Property Claim

5 above are not in the Supplier's opinion reasonably satisfactory, the Distributor shall return the Software to the Supplier and the Supplier shall refund to the Distributor a proportion of the Licence Fee, as determined by the Supplier, and the Agreement shall immediately terminate.

Intellectual Property Claim resulting from the use of the Software in connection with any equipment or software

not supplied or approved for use with the Software by a party other than the Supplier. For this purpose, the Supplier is deemed to have approved the Hardware.

any modification of any part of the Software or its authorised agent. For this purpose, the Supplier is deemed to have approved or does hereby approve

20. Confidential information

- 20.1 Each Party ("First Party" below, to treat as confidential the Confidential Information of the other Party. "Confidential Information" of that other Party is any information or data, whether or not it is supposed to be confidential, but not limited to, information or data supplied by or derived from that other Party, without limitation, may come in the form of the Software, software, or the marketing or sales specifications therefor);
- 20.2 Each Party ("First Party" below, to treat as confidential the Confidential Information of the other Party with at least the same degree of care as the First Party treats its own confidential information of a like nature and subject matter, and security practices, and information which was already public knowledge at the time of its disclosure as a result of a breach by the other Party prior to the commencement of this Agreement or which is already public knowledge on a future date (otherwise than as a result of a breach by the other Party);
- 20.3 Neither Party shall disclose the Confidential Information of the other Party's Confidential Information for any purpose other than that contemplated by and subject to the terms of this Agreement;
- 20.4 Neither Party ("First Party" below, to treat as confidential the Confidential Information of the other Party) shall disclose any Confidential Information of the other Party, without the prior written consent of the other Party, to any person whether directly or indirectly, in any form or by any means, electronic, mechanical, photocopying, recording, or by any information storage and retrieval system, or in any manner that it is necessary in order to carry out the obligations of the First Party under this Agreement and then only after the First Party has obtained the prior written consent of the other Party to a duly binding agreement to maintain in confidence the Confidential Information concerned to the same extent as the First Party is so bound under this Agreement;
- 20.4.1 to the First Party, and then only to the extent necessary for the performance of its obligations under this Agreement;
- 20.4.2 to any third party, and then only to the extent necessary for the performance of its obligations under this Agreement and then only after the First Party has obtained the prior written consent of the other Party to a duly binding agreement to maintain in confidence the Confidential Information concerned to the same extent as the First Party is so bound under this Agreement;
- 20.4.3 to either Party, or to any court of law, or to any governmental body or applicable regulatory authority, or to any person or body having a right, duty, or obligation to disclose the Confidential Information of the other Party and then only in pursuance of its obligations under this Agreement; or
- 20.4.4 any person appointed by either Party to maintain the Confidential Information of the other Party for the time being used [(in accordance with the terms of the Licence)] and then only to the extent necessary for the performance of its obligations under this Agreement and then only to the extent necessary for the performance of its obligations under this Agreement;

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to provide that supply

22. Changes in Distributor

22.1 Unless otherwise agreed in writing, the Distributor shall not, without first advising the Supplier, make any of the following changes:

22.1.1 where the Distributor is a company, the following:

- a) a controlling interest in the Distributor is transferred to any person(s) other than those holding such interest at the date hereof whether by operation of law or otherwise;
- b) a change to the composition of the Distributor's Board of Directors;
- c) the Distributor is reorganised or has any part of its business transferred to any subsidiary or associated company of the Distributor;
- d) the name of the Distributor is changed.

22.1.2 where the Distributor is a partnership, the following:

- a) any change in the composition of the partnership or constitution;
- b) any partner ceasing to be a partner or ceasing to leave the partnership;
- c) any new partner being admitted to the partnership.

22.2 In each and every case where the Supplier is notified of any of the above events shall have the option to terminate this Agreement and the Supplier shall be entitled to claim compensation for any loss or damage suffered by the Supplier as a result of such events.

23. Relationship of the Distributor

23.1 The Distributor is authorised to exercise the Licence with non-exclusive Licence rights as granted by this Agreement to use, sell, lease, market, distribute, and support the Software on its own behalf and on behalf of the Supplier in the Territory.

23.2 The Distributor is not an agent, employee, or representative of the Supplier.

23.3 Nothing in this Agreement shall be construed to place the Parties in the relationship of partner, employee, or joint venturers.

23.4 Neither Party shall be liable to the other in any manner whatsoever or for any purpose, and neither Party shall be liable to obligate or bind the other in any way or be liable for any loss or damage suffered by the other in any way.

24. Waiver and cumulative rights

24.1 No failure or delay in exercising any of its rights under this Agreement shall be deemed a waiver of that right, and no waiver by either Party of a breach of this Agreement shall be deemed a waiver of the same or any other provision.

24.2 No right, power, or remedy conferred upon or reserved for either Party is excluded or limited by the power, or remedy available to that Party.

25. **Assignment**

The Distributor's shall not under this Agreement and operation of law, in whole of the Supplier. No such relieve the Distributor of its

or delegate any of its obligations voluntarily or involuntarily, or by except with the prior written consent of the Distributor howsoever occurring shall agreement.

26. **Successors and assignees**

26.1 This Agreement shall inure to the benefit of, the Parties and their respective assigns, and references to a Party to this Agreement shall include references to its successors and permitted assignees.

26.2 In this Agreement references to a person shall include references to a person:

26.2.1 who for the purpose of this Agreement (or any interest in those rights)

26.2.2 who, as administrator of those rights,

and in particular the person to whom those rights (or any interest in those rights) are transferred by merger, division, reconstruction, or other corporate reorganization. For this purpose, reference shall be made to the terms of any novation of this Agreement.

inure to the benefit of, the Parties and their respective assigns, and references to a Party to this Agreement shall include references to its successors and permitted assignees.

include references to a person:

and (by assignment, novation, or otherwise) to the person to whom those rights (or any interest in those rights) are transferred by merger, division, reconstruction, or other corporate reorganization. For this purpose, reference shall be made to the terms of any novation of this Agreement.

otherwise, is entitled to exercise those rights.

a person to whom those rights (or any interest in those rights) are transferred by merger, division, reconstruction, or other corporate reorganization. For this purpose, reference shall be made to the terms of any novation of this Agreement.

27. **Notices**

27.1 All notices under this Agreement shall be in writing.

27.2 Notices shall be deemed to have been given:

27.2.1 when delivered to the recipient by registered mail;

27.2.2 if transmitted by electronic means, on the first business day following the date of transmission;

27.2.3 on the [second] business day following mailing, if mailed by prepaid first class post.

27.3 In each case notices shall be sent to the most recent address or e-mail address notified to the Supplier.

writing.

given:

either by registered mail or other messenger (including overnight delivery) during business hours of the recipient; or

by electronic means on the first business day following the date of transmission;

by prepaid first class post, if mailed by prepaid first class post.

the most recent address or e-mail address notified to the Supplier.

28. **Announcements**

No Party shall issue or make any announcement or disclosure regarding this Agreement or the performance of the Agreement without the prior written consent of the other Party to the extent that such announcement or disclosure may be material to the other Party.

announcement or disclosure regarding this Agreement or the performance of the Agreement without the prior written consent of the other Party to the extent that such announcement or disclosure may be material to the other Party.

29. **Entire Agreement**

29.1 Each Party agrees that this Agreement constitutes the entire agreement between the Parties with respect to the subject matter hereof.

29.1.1 it has not entered into any other agreement with respect to the subject matter hereof.

other that:

it has not entered into any other agreement with respect to the subject matter hereof.

- rely on, any Agreement;
- 29.1.2 it shall have no effect in respect of any statement, innocent or otherwise, made or set out in this Agreement.
- 29.2 Subject to Sub-Clause 29.2, this Agreement constitutes the entire agreement between the Parties and extinguishes all previous agreements, promises, warranties, representations and understandings between the Parties, whether written or oral, relating to its subject matter.
- 29.3 The obligations of the Parties under this agreement shall remain unaffected insofar as there is no conflict between such non-disclosure obligations and the provisions (other than Sub-Clause 29.2) of this Agreement.
30. **Amendments**
- This Agreement may not be amended or modified by any instrument in writing signed by the Parties.
31. **Severability**
- The Parties agree that, if any provision of this Agreement is found to be invalid, illegal or unenforceable, that / those provisions shall be deemed severed from the remainder of this Agreement and the remainder shall remain in full force and effect.
32. **Counterparts**
- This Agreement may be executed in any number of counterparts or duplicates, each of which shall be an original and all of which together shall constitute one and the same agreement.
33. **Costs and expenses**
- Each Party shall bear its own costs and expenses arising in connection with the drafting, negotiation, execution, and registration (if applicable) of this Agreement.
34. **Set-off**
- Where either Party has incurred a claim against the other Party, whether under this Agreement or otherwise, and the claim is liquidated or unliquidated, each Party may set off the amount of the claim against any sum that would otherwise be payable by it to the other Party under this Agreement.
35. **Third parties**
- Except as provided by Section 3(1) of the Contracts (Rights of Third Parties) Act 1999 to which this Agreement has no right or liability.

enforce any term of this Agreement which exists or is enforceable under the law of any third party which exists or is enforceable under the law of any third party.

not affect any right or remedy of a third party which exists or is enforceable under the law of any third party.

36. **[Data protection]**

36.1 All personal information which is collected, used, stored, processed, or otherwise handled by the Supplier or the Distributor ("First Party") may be collected, used, stored, processed, or otherwise handled by the Supplier or the Distributor ("Other Party") and the rights of the Other Party shall be governed by the Data Protection Legislation of any third party.

the Distributor ("First Party") may be collected, used, stored, processed, or otherwise handled by the Supplier or the Distributor ("Other Party") and the rights of the Other Party shall be governed by the Data Protection Legislation of any third party.

36.2 For complete details of the collection, processing, storage, and retention of personal data, which personal data are collected, used, stored, processed, or otherwise handled by the Supplier or the Distributor ("Other Party") and the rights of the Other Party should refer to the Privacy Notice of the Supplier and the Distributor, which are attached at Schedule 6.

collection, processing, storage, and retention of personal data, which personal data are collected, used, stored, processed, or otherwise handled by the Supplier or the Distributor ("Other Party") and the rights of the Other Party should refer to the Privacy Notice of the Supplier and the Distributor, which are attached at Schedule 6.

37. **[Data processing]**

37.1 In this Clause 37, "data controller", "data processor", and "personal data" shall have the meanings defined in the Data Protection Legislation.

subject", "data controller", "data processor", and "personal data" shall have the meanings defined in the Data Protection Legislation.

37.2 [All personal data to be processed in accordance with the terms of the Data Sharing Agreement entered into by the Parties pursuant to this Agreement.]

Party with the other Party under this Agreement with the terms of the Data Sharing Agreement entered into by the Parties pursuant to this Agreement.

OR

37.2 [All personal data to be processed in accordance with the terms of the Data Processing Agreement entered into by the Parties pursuant to this Agreement.]

Distributor on behalf of the Supplier or the Distributor under this Agreement shall be governed by the Data Processing Agreement entered into by the Parties pursuant to this Agreement.

OR

37.2 [The Parties hereby agree to comply with all applicable data protection requirements set out in the Data Protection Legislation. This Clause 37 shall not relieve the Parties of their obligations set out in the Data Protection Legislation to move or replace any of those obligations.]

both comply with all applicable data protection requirements set out in the Data Protection Legislation. This Clause 37 shall not relieve the Parties of their obligations set out in the Data Protection Legislation to move or replace any of those obligations.

37.3 For the purposes of this Clause 37, the [Supplier] OR [Distributor] is the "Data Controller" and the [Distributor] OR [Supplier] is the "Data Processor".

Legislation and for this Clause 37, the [Supplier] OR [Distributor] is the "Data Controller" and the [Distributor] OR [Supplier] is the "Data Processor".

37.4 The type(s) of personal data to be processed, the nature and purpose of the processing, and the Data Controller shall be set out in Schedule 6.

type, nature and purpose of the processing are set out in Schedule 6.

37.5 The Data Controller shall ensure that all necessary consents are in place for the transfer of personal data to the Data Processor for the purposes of the Data Processing Agreement.

is in place all necessary consents for the transfer of personal data to the Data Processor for the purposes of the Data Processing Agreement.

37.6 The Data Processor shall ensure that all necessary consents are in place for the transfer of personal data to the Data Processor for the purposes of the Data Processing Agreement.

any personal data processed by it in accordance with the terms of the Data Processing Agreement.

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37.6.1 Process the personal data in accordance with the written instructions of the Data Controller unless the Data Controller is otherwise required to process the personal data. The Data Processor shall promptly notify the Data Controller of any such processing unless prohibited from doing so by law.

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37.6.2 Ensure that appropriate technical and organisational measures (a) are implemented by the Data Processor to protect the personal data from unlawful processing, accidental loss, damage or destruction, and (b) are designed to protect the personal data from potential harm arising from the processing of the personal data, taking into account the current state of the art, the nature of the personal data, the potential harm arising from the processing of the personal data and the cost of implementing those measures.

37.6.3 Ensure that the Data Processor is contractually obliged to keep the personal data secure and to process the personal data (whether or not the Data Processor is contractually obliged to keep the personal data secure) in accordance with the written instructions of the Data Controller.

37.6.4 Not transfer the personal data to any third party without the prior written consent of the Data Controller and only if the following conditions are satisfied:

37.6.4.1

the Data Processor and/or the Data Processor has implemented suitable safeguards for the transfer of the personal data;

37.6.4.2

the Data Processor has implemented suitable safeguards for the transfer of the personal data; and

37.6.4.3

the Data Processor complies with its obligations under applicable legislation, providing an adequate level of protection for any and all personal data so transferred;

37.6.4.4

the Data Processor complies with all reasonable requirements advanced by the Data Controller in connection with the processing of the personal data.

37.6.5 Assist the Data Controller, at the Data Controller's cost, in responding to any and all requests from data subjects in ensuring its compliance with applicable legislation with respect to security, breach notifications, and consultations with supervisory authorities or data protection authorities, but not limited to, the Information Commissioner's Office.

37.6.6 Notify the Data Controller of any breach of the personal data without undue delay of a personal data breach;

37.6.7 On the Data Controller's instruction, delete (or otherwise dispose of) the personal data and any and all copies thereof to the extent permitted by applicable law of this Agreement unless it is required to retain the personal data by law; and

37.6.8 Maintain complete and accurate records of all processing activities and measures implemented necessary to ensure compliance with Clause 37 and to allow for audits by the Data Controller or any other party designated by the Data Controller.

37.7 [The Data Processor shall be responsible for ensuring compliance with any of its obligations with respect to the processing of the personal data in accordance with Clause 37.]

OR

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37.8 [The Data Processor shall not transfer any of its obligations to a sub-processor with respect to the processing of personal data under this Clause 37 without the prior written consent of the Data Controller (such consent not to be unreasonably withheld). If the Data Processor appoints a sub-processor, the

37.8.1 Enter into a contract with the sub-processor, which shall impose upon the sub-processor the same obligations as are imposed upon the Data Processor under Clause 37 and which shall permit both the Data Controller and the Data Processor to enforce those obligations; and

37.8.2 Ensure that the sub-processor complies fully with its obligations under the Data Protection Legislation.]

37.9 Either Party may, at any time, terminate this Agreement by giving the other Party <<insert period, e.g. 30 calendar days'>> notice, after which time the other Party shall cease processing personal data in accordance with the processing clauses of this Agreement. Such termination shall not affect the obligations of the Data Processor under this Agreement.]

38. Law and jurisdiction

38.1 This Agreement and the obligations arising thereunder shall be governed by, and construed in accordance with, the law of England and Wales.

38.2 The Parties irrevocably and exclusively submit any dispute, controversy, proceedings, or claim arising out of or in connection with this Agreement (including any non-contractual matters or claims) to the courts of England and Wales.

SIGNED for and on behalf of the S
<<Name and Title of person signing>>

Authorised Signature

Date: _____

SIGNED for and on behalf of the D
<<Name and Title of person signing>>

Authorised Signature

Date: _____

PART I: The Software

<<Insert Details>>

PART II: The Hardware

<<Insert Details>>

PART III: The Territory

<<Insert Details>>

PART IV: The Retained Territories

<<Insert Details>>

As at: <<Date>>

<<Type and Minimum No of copies>>

<<Length of period in which that Minimum No of copies is reserved>>

<<Licence Fee per copy of Software to be paid to the Supplier>>

<<Valid until further notice from the Supplier>>

<<Insert Details>>

Software License Agreement

<<Insert Details>>

Supplier's Supply of Software to Distributor

<<Insert Details>>

1. Data Processing

Scope

<<Insert description of the scope of data processing to be carried out>>.

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Nature

<<Insert description of the nature of the processing to be carried out>>.

Purpose

<<Insert description of the purpose of the processing to be carried out>>.

Duration

<<Insert details of the duration of the processing>>.

2. Types of Personal Data

<<List the types of personal data to be processed>>.

3. Categories of Data Subject

<<List the categories of data subject>>.

4. Organisational and Technical Measures

<<Describe the organisational and technical measures to be implemented as referenced in 38.6.2>>.

Each Party's Policy

<<Attach a copy of each Party's Policy as referenced in sub-Clause 37.2>>