<<INSERT NAM

BACKGROUND:

The Hotel is <<Insert name of I <<Country of Registration>> un registered office is at <<Address>

These Terms and Conditions are t by the Hotel to any customer, oth their use of those Services (as ' customer and such guest/s are "C

1. Definitions and Interpreta

1.1 In these Terms an following expression

"Business"

"Consumer"

"Data Protection Legislation"

"Hotel/We/Us/Our"

"Price List"

"Rates"

"Regulations"

"Services"

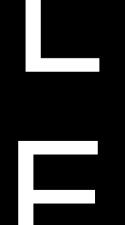












D CONDITIONS

>] **OR** [a company registered in y Registration Number>> whose

apply to provision of any Services ner's party, and their guest/s and Clause 1 below) only where the the Consumer Rights Act 2015.

e context otherwise requires, the anings:

trade, craft, or profession carried person/organisation;

s defined by the Consumer Rights on to these Terms and Conditions istomer or guest of the Hotel who his/her personal use and for ainly outside the purposes of any

ection Act 1998 and the General lation (GDPR) (Regulation (EU) or replaced from time to time

e of Hotel as in "Background" and its premises and place of e contact address is [the same **OR** [insert other address] and and agents of the Hotel;

dard price list of Rates. The Price <insert location e.g. Hotel website >>;

ayable for provision of room here applicable) other Services;

umer Contracts (Information, onal Charges) Regulations 2013;

ccommodation in rooms and any services and items which We offer ood and drink [leisure, fitness and]; and

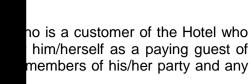
"You/Your"

- 1.2 Unless the context Conditions to:
 - 1.2.1 "these Term Conditions a
 - 1.2.2 a Clause or Conditions;
- 1.3 The headings used and shall not affect
- 1.4 Words signifying in vice versa; and
- 1.5 References to any

2. Reservations

- 2.1 You may book to m through <<insert me
- 2.2 When You request identification inform contact telephone n
- 2.3 You must give Us p [at check-in]. [We w use of this card for the reservation exp or at the time of ch the time indicated ir
- 2.4 Your request to Us We accept any suc and when We tell Y and We give You acceptance of the t the reservation of a
- 2.5 You may change Y the cancellation pr reasonable endeave not promise that all
- 2.6 Instead of making a You arrive, and if room or other Sen request for the bool room(s) requested of
- 2.7 You may request a We will use all reas meet any request V will then be a bindin

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ch reference in these Terms and

reference to these Terms and nted at the relevant time; and

e to a Clause of these Terms and

nditions are for convenience only e Terms and Conditions;

mber shall include the plural and

other gender.

oom or other Services in advance site, telephone, in person>>;

n, You must provide Us with Your limited to, Your name, address, s;

eservation at the time of [booking] card details and You authorise the ue to Us.] Unless the booking for ust pay at the time of reservation any payment from You for it until

r You will be an offer, but whether o decide in Our discretion. Only if request for a particular reservation Il there be a booking. Only that contract between You and Us for served;

ime before You arrive (subject to use 4 below). We will use all ur requested changes, but We do at will be accommodated;

, You may make a booking when he type of room or the particular at that time, We will accept Your nise that any room(s) or particular es will be available; and

otel at any time during Your stay. eet such a request, and if We can st as a booking and that booking and Us.

2

3. Fees and Payment

- We make details of other special offers Hotel reception, by VAT;
- 3.2 When You request apply only to pro specifically state of

[However, the Rate standard and other facilities], [hairdrye [safe].

Additional charges other Services incluservice, use of wire room or at reception use of any function facilities. We will in request when You a

- 3.3 Subject to sub-Cl arrangement with payable to Us and the Hotel;
- 3.4 The following will a to time:
 - 3.4.1 Unless We s of booking f We will not specifically s
 - 3.4.2 If You incur Rate for the pay for them
 - 3.4.3 If you reque booking und nights at the
- 3.5 You may pay Us fo on account of that p
 - 3.5.1 <<insert met
 - 3.5.2 <<insert met
 - 3.5.3 <<insert add
- 3.6 We may alter any Service increases t when the booked ro increase in the Rate



uote any Rate(s), the Rate(s) will om accommodation unless We

ies which the Hotel has in all its are: [TV], [coffee and tea making d], [trouser press], [refrigerator],

refer to them in Our Price List) for car parking, meals, drinks, room frigerator], [use of a safe (in Your tertainment facilities or activities], ny other equipment, services or ple for such additional Services on

unless We agree a different an invoice for all sums due and e in full when You check-out from

Rates that We may offer from time

e, You must pay in full at the time n a promotional Rate applies and refund except where Clause 4 ;

ay in addition to the promotional /e will invoice them and You must se 3.3 above; and

and We accept the request as a e, You must pay for the additional the standard Rate];

leposit or other advance payment following methods:

rd>>;

rior notice but if the Rate of any fou make a booking and the date ther Service is to be provided, any oking;

- 3.7 Whether these Ter check out or at any and will not be entit
- 3.8 Where Clause 4 sp refund, or where yo breach of these Te Rights Act 2015 o refund to You as se

4. Cancellations

- 4.1 Unless You pay in cancel a reservatio <<insert period e.g reservation'>> befo reservation. If You full any sum (includ and You will not the
- 4.2 If You cancel but c
 4.1 >> prior notice
 charge You a Late
 4.4 below;
- 4.3 We may, at any tim in the following circle
 - 4.3.1 The require necessary f cause outsi such circum the same st offer it to Y deposit or o reservation;
 - 4.3.2 If You have a You do not a are due to st Your room a Your late arr check in] **OF** will be entitle cancelled un You to inforr
 - 4.3.3 We find that and in that c advance pay
- 4.4 A "Late Cancellatio that We suffer due account and give o booked that We re reasonable endeav The Late Cancellat

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ire payment upon booking or on y in full for any reservation booked as stated in sub-Clause 3.8; and

will be entitled to a (full or partial) y refund either as a result of Our "consumer" under the Consumer ction legislation, We will make a quired by such legislation.

at a promotional Rate, You may give Us prior notice of at least earliest check in time for Your time we have given You for Your ause 4.1, We will refund to You in any deposit) You paid in advance

<insert same period as in Clause servation, We will be entitled to lculated as set out at sub-Clause

ancel a reservation booked by You

personnel and/or other resources oom are not available due to any rol. If We cancel a reservation in ou alternative accommodation of vailable. If it is not available or We We will refund to You in full any nat You have made to Us for Your

ull in advance of check in and Opm>>on the first day when You ase We shall be entitled to re-let have notified Us in advance of to [some other time for latest ncel under this sub-Clause, We Cancellation Charge as if You had e. We shall attempt to contact i; or

r" (as defined in Clause 1 above), u in full any deposit or other le to Us for Your reservation; and

vill comprise the net financial loss The calculation will take fully into r any or all of the stay that You son for Your room. We shall use someone else for this purpose.] ed to whichever of the following is the lesser amount, applicable) of Your or one night's stay a Late Cancellation C You provided when some or all of the advance and to ke balance of the adva

5. Check-in and Check-out

- 5.1 The earliest check-i <<insert time>>. [V time>> but if you ch with the full range o
- 5.2 The latest time by Hotel is <<insert tir arrangement for a la have not agreed to out by the above la You for an addition [and]
- 5.3 [If We have agree above, We shall be time from our stand You check out, and when You request a

6. Hotel Rules

- 6.1 You must conduct times when on Hote guests. If You do I You must immediat
- 6.2 You may not smoke
- 6.3 [You may not smok

OR

[You may only smol

- 6.4 If You do not comp costs We incur by t fixtures, fittings ar environment;
- 6.5 You may not bring a
- 6.6 Any child under the accompanied by an
- 6.7 We will charge Yo property during You

e>>% of the full price (at the Rate ration of the stay that You booked four reservation. We may take the cancel using the payment details ion. We will be entitled to deduct ge from any sum You paid Us in , and We shall refund to You any

> nsert time>> and the latest time is in after that latest time of <<insert e may not be able to provide You able to customers;] [and]

> Your room and check-out from the and agree at Our discretion to an ir room and/or check-out but if We not vacate Your room and check e>> We will be entitled to charge n at the standard applicable Rate;

> check-out under sub-Clause 5.2 at an hourly rate for the additional e of<<insert time>> until the time Is of the hourly rate of that charge

> le and responsible manner at all act in any which may disturb other leave the Hotel and in that case,

r] public areas of the Hotel;

; rooms;]

e may charge You for any and all room (including, but not limited to, d restoring it to a smoke-free

except for a guide dog;

16>> may only stay at the Hotel if sert age e.g. 18>>]; and

ge caused by You to any Hotel

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6.8 All of the above ru guests, and You sh of them.

7. Food and Drink

- 7.1 As referred to in sul food and drinks are and unless We hav additional charges t
- 7.2 If You or any of Yo You should inform reasonable endeav is not possible, tell
- 7.3 We will tell You time

8. [Car Parking Facilities

- 8.1 We cannot guarant but [subject to subfirst-come-first-serve Your vehicle's regis [without charge] OF
- 8.2 [You may use a dial disabled parking ba parked in a disable display, and You (o shall pay or reimb subsequent recover
- 8.3 [We do not provide

[All parking of Your and retrieval of veh arrange for this with

8.4 Whilst You may par do not permit any c premises, but if You at the Hotel, We ma [at an additional chat

9. Disabled Customers

- 9.1 We fully comply wit of, and provision for
- 9.2 If you have any sp inform Us of them b

10. Limitation of Liability

10.1 We will be responsib as a result of Our br negligence. Loss or

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hembers of Your party and Your breach of the above rules by any

ss We specifically state otherwise, e(s) for bedroom accommodation, do state otherwise, We will make ance with sub-Clause 3.2 above;

any special dietary requirements, of Your arrival. We will use all ose requirements and, where this o do so; and

ive.

space(s) will be available for You, se any vacant parking space on a provided that You have given Us u arrive. Any such parking will be as shown in Our Price List; [and]

at is available if You have a valid ed to remove Your vehicle if it is a valid disabled parking badge on er, then the owner of the vehicle, associated with its removal and

ility**]** OR

s' vehicles in Our [indoor] car park carried out by Our staff. You may

ted by sub-Clause 8.1 above, We rty or Your guests to park on Our e for them on or before they arrive them to park [without charge] OR Our Price List] in Our car park.

e in force regulating the treatment

aining to a disability, You should

ss or damage that You may suffer d Conditions or as a result of Our f it is an obvious consequence of Our breach or neglic contract with You is of that is not foreseeabl

- 10.2 Whilst We will operat We do not guarantee will not enter Our ca and/or engage in crii for parking of Your ve or to Your vehicle an staff or contractors;
- 10.3 We provide all Service make no warranty or that We provide or se professional purpose You for any loss of p loss of business oppo
- 10.4 Nothing in these Terr liability for death or p Our employees, ac misrepresentation; ar
- 10.5 Furthermore, if you a 2015, or a consum legislation, nothing in limit, prejudice, or ot Your rights or remedi

10.5.1 the Consume

10.5.2 the Regulation

10.5.3 the Consume

10.5.4 any other con

as that legislation is a

For more details of Y Bureau or Trading St

11. Changes to Terms and C

We may from time to time notice, but We will use C reasonably possible of any

12. How We Use Your Persor

- 12.1 In so far as the Servi processing any Data not limited to, Your n consent and in accor from time to time, a Your rights under t Conditions.
- 12.2 We may use Your pe

12.2.1 to provide Ou

blated by You and Us when Our esponsible for any loss or damage

ark with reasonable skill and care, or members of the general public age Your vehicle or property in it dingly, when You park or arrange u accept risk of theft or damage of sed by any person other than Our

al and private use/purposes. We bucts, or other goods or materials business, industrial, trade, craft or resale). We will not be liable to nterruption to business or for any

nded to or will exclude or limit Our Our negligence (including that of s); or for fraud or fraudulent

ined by the Consumer Rights Act any other consumer protection tions is intended to or will exclude, ar duties or obligations to You, or , under:

on;

e.

efer to Your local Citizens Advice

nd Conditions without giving You urs to inform You as soon as is

otection)

ing, using, or holding or otherwise th is personal data (including, but shall only do so with Your express tructions reasonably given by You Data Protection Legislation and gislation and these Terms and

ows:

12.2.2 to process Yo

12.2.3 in certain cir Services on c information or bound by the personal infor

12.2.4 We will not pa without first of

13. Regulations

We are required by the R made available to You as before We accept Your red already apparent from the information itself either in the make it available to You be information will, as require with You as a Consumer.

14. Information

As required by the Regulat

14.1 all of the information14.2 any other informationwhich You take inmaking any other determined

will be part of the terms of

15. Complaints

We always welcome feed reasonable endeavours to positive one, We neverthe complaint. If You have an about the Hotel or any of person to contact>> who o post>>].

16. No Waiver

No failure or delay by Us Conditions means that We of a breach of any provision will waive any subsequent

17. Severance

If any provision of these To be invalid or unenforceable these Terms and Condition be affected.



imple, You wish to pay for the sent, We may pass Your personal encies. These agencies are also ion and should use and hold Your

ormation to any other third parties mission.

at certain information is given or make Our contract with You (i.e.) except where that information is saction. We have included the ons for You to see now, or We will uest to make a booking. All of that part of the terms of Our contract

and

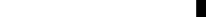
about any Services or the Hotel ng to make a booking or when s;

a Consumer.

and, whilst We always use all ience as a customer of Ours is a You if you have any cause for Services or any other complaint the matter with <<insert name of Hotel [or << by phone or email or

hy rights under these Terms and right, and no waiver by Us or You Conditions means that We or You y other provision.

eld by any competent authority to validity of the other provisions of the provision in question shall not



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18. Law and Jurisdiction

- 18.1 These Terms and (and Us (whether construed in accord [Scotland].
- 18.2 As a consumer, yo your country of resi reduces your rights
- 18.3 Any dispute, contro to these Terms and and Us (whether co the courts of Englar your residency.



and the relationship between you se) shall be governed by, and gland & Wales] [Northern Ireland]

handatory provisions of the law in Clause 18.1 above takes away or those provisions.

aim between you and Us relating t, or the relationship between you hall be subject to the jurisdiction of lorthern Ireland, as determined by