BACKGROUND:

These Terms for Sellers, herein, set out the terms Please read these Terms before selling on Our Mar Terms for Sellers when accept>>. If you do not a Sellers, you will not be abl well as any and all contract

1. Definitions and Interpreta

1.1 In these Terms for sexpressions have the

"Account"

"Buyer"

"Content"

"Listing"

"Listing Fee"

"Marketplace"

"Our Site"

"Payment Service"

"Payment Service Accor

"Seller"

all other documents referred to ellers") sell on Our Marketplace. ensure that you understand them equired to read and accept these Seller is required to read and do be bound by these Terms for lace. These Terms for Sellers, as uage only.

kt otherwise requires, the following

nt required to access and/or use Our Site, including Our

o makes a purchase on Our

Il text, images, audio, video, ware, databases, and any other n capable of being stored on a pears on, or forms part of, Our

n Our Marketplace advertising an

able for submitting and/or

rm for Buyers and Sellers on Our

te, <<insert website address>>;

ent service provided by <<insert rty Payment Service Provider>>;

nt for the holding of funds of the Payment Service and he Third Party Payment Service

o sells on Our Marketplace;

"Third Party Payment Se Provider"

"Transaction Fee"

"User"

"User Content"

"We/Us/Our"

2. Information About Us

- 2.1 Our Site is [owned company registered number>>, whose reading address is]
- 2.2 [Our VAT number is
- 2.3 [We are regulated b
- 2.4 [We are a member
- 2.5 [<<insert further info</pre>

3. Access to and Use of Ou

- 3.1 Access to Our Site
- 3.2 It is your responsib to access Our Site.
- 3.3 Access to Our Site alter, suspend, or without notice. Subj be liable to you in a time and for any pe
- 3.4 Use of Our Site is Please ensure that them.

4. Age Restrictions

You may only sell on Our N

usiness name>> [, a limited ed in England under company company number>>, whose is is <<insert address>>, whose tess is] OR [of] <<insert whose website is <<insert

age fee applied to each sale ketplace;

Dur Site;

ent added to Our Site by a User;

usiness name>> [, a limited ed in England under company company number>>, whose s is <<insert address>>, and ng address is] OR [of] <<insert

sert business name>> [, a limited npany number <<insert company nsert address>> and whose main >>.

.]

gulator(s)>>.]

sociation(s) etc.>>.]

arrangements necessary in order

n an "as available" basis. We may any part of it) at any time and nese Terms for Sellers, We will not ny part of it) is unavailable at any

ns of Use and Terms for Buyers. arefully and that you understand

east <<insert age>> years of age.

5. Our Marketplace

Our Marketplace is provide not a party to any transac You hereby acknowledge a

- 5.1 Buyers are not mak with Us. A Buyer's r
- 5.2 We will not be a pa Seller. Any claims n
- 5.3 We do not pre-scre Our Marketplace. W sold or for the conte
- 5.4 While you are requ provisions covering times, and delivery may not accept the same time frame, o

6. What Can and Cannot be

- 6.1 The following are pe
 - 6.1.1 <<insert a list
- 6.2 The following are no
 - 6.2.1 <<insert a Marketplace necessary>>
- 6.3 We reserve the righ Clause 6. If We do addition, We may a remain due and pa any reason.

7. Descriptions Policy

When selling on Our Mar truthful and accurate, and what you are selling (as f submitted by you will comp

- 7.1 if an item is not new
- 7.2 if an item is used, to possible about the a
- 7.3 if an item is not orig by, another party), i
- 7.4 you may only descr the case. If any oth their involvement;
- 7.5 subject to sub-Clau

ue for Buyers and Sellers. We are hips between Buyers and Sellers.

nd are not entering into a contract their contract is with you;

en you and any Buyer or another ainst the party concerned;

that you advertise in Listings on any way responsible for any items

e Terms for Sellers, which include as payment methods, processing that all Sellers are different and s, process transactions within the methods (or prices).

ce

ace:

mitted to sell on the Marketplace, ations where necessary>>.

etplace:

e not permitted to sell on the rly, adding explanations where

nat breaches the provisions of this sting Fees are non-refundable. In e your Account. All sums due will iny suspension or termination for

that all descriptions of items are ations are true representations of sible). You agree that all Listings

d as such;

as much detail as is reasonably on, and any damage or defects;

hased from, or otherwise supplied is such:

nade or done by you if that is truly rr Listing must state and describe

st be of what you are selling and



not stock photograp renderings, or other

- 7.6 if you are selling mumade to order, cus similar but not iden every individual ite that are likely to be only;
- 7.7 your listing must ind advance, or reasor calculate them in ad
- 7.8 if you are offering it options available to
- 7.9 if you are offering it items will vary acc pricing including, if this is not possible, requirements;
- 7.10 if you are offering reasonable estimate and use all reasona
- 7.11 you must not use a without their expres on intellectual prope
- 7.12 your Listing must n be purchased, there

8. Intellectual Property Righ

- 8.1 The provisions of (
 submitted to Our S
 Marketplace [in Lis
 purchase by Buyers
- 8.2 Sellers must, at a Sellers on Our Marl property belonging
- 8.3 If you feel that and otherwise) has infri contact Us at <<ins
- 8.4 If another party c property rights:
 - 8.4.1 We will conta
 - 8.4.2 We may rem
 - 8.4.3 if you have you must co dispute cond such dispute

her Sellers or websites, drawings,

(including, but not limited to, items item, or variations resulting in a of need to include photographs of escription sets out any variations notographs provided are examples

e it is possible to calculate them in kets] where it is not possible to

to order, provide full details of the

d to order and the price for those uirements, include full details of different versions of an item or, if will vary according to the Buyer's

ised to order, you must provide o make or customise such orders you keep to such times;

s to other parties in your Listings er to Clause 8 for more information

ations from which your items can tion Fees.

of Use apply to all User Content Il User Content submitted to Our Listings or as digital content for

ellectual property rights of other nstances may you use intellectual hat party's express permission.

are another Seller or a Buyer or roperty rights in any way, please

bu of infringing their intellectual

he complaint;

at is the subject of the complaint;

complaint, or wish to challenge it, arty. We will not be a party to any arty and cannot assist in resolving

8.4.4 you are free resolved and so (where resubmissio

ntent in guestion if the complaint is on of the complaining party to do n neither permit nor deny such v to the dispute.

Seller Rules and Accepta 9.

- When using Our Ma that complies with the
 - 9.1.1 vou must e international which may a
 - 9.1.2 you must no is unlawful o
 - 9.1.3 vou must no other way malware, or hardware, so
 - 9.1.4 you must no is intended t
 - 9.1.5 you must al and any and
 - 9.1.6 you must no
 - 9.1.7 you must sta change it in
 - 9.1.8 you must n (including Se
- 9.2 When using Our Ma limited to, material i
 - 9.2.1 is sexually e
 - 9.2.2 is obscene,
 - 9.2.3 promotes vid
 - 9.2.4 promotes or
 - 9.2.5 discriminate group, or cla sexual orien
 - 9.2.6 is intended inconvenien
 - 9.2.7 is calculated
 - 9.2.8 is intended another pers in a way that
 - 9.2.9 misleadingly identity or a parodies are fall within an

so lawfully, fairly, and in a manner se 9. Specifically:

fully with all local, national, or (including but not limited to those ish to sell);

any way, or for any purpose, that

knowingly send, upload, or in any ains any form of virus or other ed to adversely affect computer

any way, or for any purpose, that rsons in any way:

honest information about yourself lling on Our Marketplace:

delivery to Buyers;

curately and clearly, and must not applicable Transaction Fee; and of price fixing with other Users

submit anything (including, but not do anything that:

teful, or otherwise inflammatory;

lawful activity:

way defamatory of, any person, der; religion; nationality; disability;

threaten, harass, annoy, alarm, another person;

deceive:

infringe (or threaten to infringe) therwise uses their personal data

n or otherwise misrepresents your s calculated to deceive (obvious definition provided that they do not of this sub-Clause 9.2);

9.2.10 implies any f

- 9.2.11 infringes, or rights (included database rights)
- 9.2.12 is in breach limited to, co
- 9.3 We reserve the right if you materially br provisions of these but are not limited to
 - 9.3.1 removing yo
 - 9.3.2 issuing you
 - 9.3.3 legal proced relevant cos
 - 9.3.4 further legal
 - 9.3.5 disclosing st or as We de
 - 9.3.6 any other ac
- 9.4 We hereby exclude take in response to

10. Listing Fees and Transac

- 10.1 Listing Fees of £<< new Listing and/or v
- 10.2 Listing Fees are pa your Listing is for the of the Listing incurs will each incur the L
- 10.3 A Transaction Fee will apply to each price of an item, not
- 10.4 Any and all actions these Terms for Se Clauses 7.12 and 9

11. Payment Service

- 11.1 All Payments on C provided by <<inse Third Party Paymen
- 11.2 Your use of the Pa Payment Service P and privacy policy. conditions and priv Marketplace.

where none exists;

ment of, the intellectual property pyright, trade marks, patents, and

to a third party including, but not es of confidence.

e your access to Our Marketplace his Clause 9 or any of the other her actions We may take include,

rketplace;

reimbursement of any and all ach on an indemnity basis;

propriate;

nforcement authorities as required y; and/or

easonably necessary, appropriate,

ng out of any actions that We may for Sellers.

g are charged when submitting a g Listing.

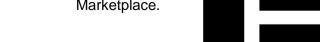
ur Listing results in a sale [and if e same item, after the submission ment, all sales after the first sale

>% of the price of each item sold are calculated based only on the as delivery charges.

bayment of any fees described in limited to those described in sub-

de through the Payment Service Payment Service Provider>>, Our

an account with the Third Party ct to its own terms and conditions read and accept those terms and payments from Buyers on Our



11.3 By using the Paym your personal infor Marketplace with th

- 11.4 The Payment Service

 11.4.1 <<insert a l
 Service>>.
- 11.5 If We receive notice use of Our Marketp of any agreement b not limited to, those use the Payment S and/or the suspensi
- 11.6 The Third Party Pay of the Payment Ser

12. Payments from Buyers

- 12.1 All payments are p Clause 11.
- 12.2 You may choose to methods listed above
- 12.3 When a Buyer pa Payment Service A bank account] withi
- 12.4 If a Buyer does no Clause 18 for more
- 12.5 We will not make a card numbers, bank time, or for any reawith Our Third Party

13. Payments to Us

- 13.1 We will send you a at the beginning of any amounts alread previous statement Account <<insert line
- 13.2 All sums due must invoice.
- 13.3 All sums due must or withholding (excellaw).
- 13.4 We accept the follow 13.4.1 <<insert a list
- 13.5 If you do not make Listings you have terminate your Acco

wledge and agree to Us sharing n about your transactions on Our ervice Provider.

g payment methods:

accepted through the Payment

ayment Service Provider that your vice is in breach of their terms or Ve may take actions including, but ir breach, removing your ability to be payments on Our Marketplace, Account on Our Site.

eserves the right to refuse the use ason, and at any time.

ment Service described above in

using some or all of the payment

ayment will [be credited to your red directly into your designated

the transaction. Please refer to ellation rights.

tails (including, but not limited to, sort codes) available to you at any are held securely and shared only ler.

nvoice by email <<insert time, e.g. Il amounts due to Us in addition to Fees) over the month since the ces can also be viewed in your

nsert period>> of the date of Our

y set-off, counterclaim, deduction, or withholding of tax is required by

ccepted>>.

ketplace

Is on time, We will suspend any nd may, in addition, suspend or singularized by deand payable

notwithstanding any

13.6 If you believe that \underset{\text{Us at <<insert emissions}} \text{know.}</p>

on for any reason.

incorrect amount, please contact as reasonably possible to let Us

14. Taxes

- 14.1 It is your responsib through Our Market
- 14.2 Where any tax, for Marketplace, the tax
- 14.3 Value added tax (
 Sellers on fees pay
- 14.4 If you are VAT reg that you sell on Our
- 14.5 [If you sell digital collect VAT on those handle VAT on digit
- 14.6 For further informat your local tax autho

plicable taxes on any sales made

art of the price of any item on Our price of the item.

to Buyers on purchases and to

uired to charge VAT on the items

ketplace, We may automatically e detailed description of how you

es in your location, please contact

15. Delivery

- 15.1 You must dispatch payment from a Bu item(s) in question, (if items are made otherwise, or unless no later than 30 cale
- 15.2 You must ensure the Buyer. It is you exactly matches that the Buyer due to ar responsibility and no
- 15.3 You are free to d delivery charges meflect the actual co
- 15.4 You must provide information should to
- 15.5 You are responsible You may deliver it collect items, or us between you and the
- 15.6 It is strongly recomdispatching items. S not receive the item
- 15.7 Once an item has [Our Marketplace 6

asonably possible upon receipt of king into account the nature of the here relevant, manufacturing time . Unless your Listing has stated therwise, you must dispatch items on which the sale takes place.

 the correct address provided by re that the address that you use
 If items dispatched do not reach ded by the Buyer, it is the Buyer's

harges for your items; however, excessive, and must genuinely item in question to the Buyer.

m address <<state where this

Buyers upon receipt of payment. with the Buyer for the Buyer to rvice [of your choice] **OR** [agreed]

proof of postage or dispatch when ant in the event that a Buyer does

uyer, you must inform the Buyer. y <<describe method of notifying

ketplace

8

Buyer of shipments actually has been.

- 15.8 [Our Marketplace a postal or delivery s giving Us your perr share it with the Buy
- 15.9 You must comply w when delivering iter understand, and co
- 15.10 << If you provide yo or if you provide according to the second sec
- 15.11 << If you provide i provide access to a

16. Buyers' Rights to Cancel

- 16.1 Buyers who are co
 Union may be entit
 their contract with
 cooling-off period e
 someone nominated
- 16.2 The cooling-off period
 - 16.2.1 If the item is unsealed the
 - 16.2.2 If the item of DVD) or sea item after re-
 - 16.2.3 If the item is accessed by
 - 16.2.4 If the item is
 - 16.2.5 If the item ha
 - 16.2.6 If the item hat (according to
- 16.3 If a Buyer exercise must inform you of do so in any wa cancellation form or is effective from the note that the coolin the Buyer sends yo cooling-off period, tl
- 16.4 Items must be retu after the day on wl Buyer will be respo under the cooling-of
- 16.5 When a Buyer cand within 14 calendar of

ibe an item as dispatched until it

king information obtained from a sharing such information, you are e it to provide Our service, and to

shipping and customs regulations sponsibility to check, be aware of, ions.

or Sellers using your Marketplace, ce, provide details here>>.

ing your Marketplace, or if you de details here>>.

sinesses) based in the European iod within which they may cancel for any reason. If applicable, the er the day on which the Buyer (or the item.

ollowing circumstances:

giene reasons, and the Buyer has

or video recordings (e.g. CD or and the Buyer has unsealed the

as been downloaded or otherwise

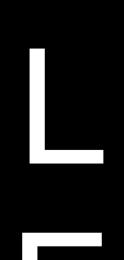
kly, for example flowers or food; or made-to-order for the Buyer; or

ed with another item or other items uver has received it.

during the cooling-off period, they cooling-off period. The Buyer may for convenience We provide a cancellation by email or by post sends you their message. Please ble calendar days. If, for example, 23:59:59 on the final day of the alid and must be accepted.

r no more than 14 calendar days ou that they wish to cancel. The turning items to you if they cancel

f period, you must issue a refund



16.5.1 The day on

- 16.5.2 The day on have sent the Clause 16.5
- 16.5.3 If you have informs you
- 16.6 You may make cer as follows:
 - 16.6.1 You may red from the Bu that which w
 - 16.6.2 You are only a Buyer has to reimburse

Δ

m(s) back; or

you (supplying evidence) that they searlier than the day under sub-

m(s), the day on which the Buyer

rom refunds under this Clause 16

ninished value in an item resulting of it (e.g. handling going beyond op); and/or

ourse standard delivery charges. If ery method, you are only required of standard delivery.

17. Problems with Transaction

- 17.1 By law, you mus satisfactory quality, accordance with ar and that matches a (unless you have m
- 17.2 If items do not conforexample, have to Buyer must contact problem. The follow
 - 17.2.1 Beginning of is/are goods to receive a
 - 17.2.2 If the Buyer rejection pe request a re carry out th without sign replacement the Buyer th or vice vers replacement will be susp will resume repaired iten period, it will
 - 17.2.3 If, after a re you cannot r failed to a inconvenience item(s) at a result.
- 17.3 If the Buyer exercis after receiving it/the Buyer has had out of

or digital content that are/is of cribed at the time of purchase, in on that you provide to the Buyer, hat you have shown to the Buyer any differences).

s outlined in sub-Clause 17.1 and, hen the Buyer receives them, the ably possible to inform you of the lable to the Buyer:

receives the item(s), if the item(s) endar day right to reject them and conform.

the item(s), if the 30 calendar day if it has expired, the Buyer may u must bear the costs and must to within a reasonable time and the Buyer. If either a repair or a portionately difficult, you may offer a replacement instead of a repair the Buyer requests a repair or day rejection period, that period out the repair or replacement and tyer receives the replacement or dar days remain out of the original ar days.

item(s) still do not conform (or if as described above, or if you have le time or without significant or may have the right to keep the tit/them in exchange for a refund.

the item(s) more than six months refund to reflect the use that the



17.4 Please note that Bu following circumstar

- 17.4.1 you inform the item(s) that/those sathem;
- 17.4.2 the Buyer has neither obvious from the Buy
- 17.4.3 the problem or careless of
- 17.4.4 We provide to use when be covered to
- 17.5 Refunds (whether Clause 17 must be agree that the Buye
- 17.6 Any and all refunds by the Buyer when
- 17.7 Further information Advice Bureau or T

claim under this Clause 17 in the

, damage, or other problems with ases them and it is because of yer subsequently wishes to return

for an unsuitable purpose that is you and the problem has resulted r that purpose; or

ear and tear, misuse, or intentional

our Site <<insert link>> for Buyers ts of returning items to you should buyer where necessary.

reductions in price) under this lar days of the day on which you

ust include all delivery costs paid inally purchased.

obtained from your local Citizens

18. Further Transaction Cand

- 18.1 You have the right paid (including deliv
 - 18.1.1 You and the before the ite
 - 18.1.2 You and the following rec the item(s) to
 - 18.1.3 The Buyer h
 - 18.1.4 You have ch
- 18.2 Refunds must be m
 - 18.2.1 the date on sub-Clauses
 - 18.2.2 the date on transaction.

nd issue a full refund of any sums ving circumstances:

agreed to cancel the transaction

agreed to cancel the transaction tem(s) and the Buyer has returned

the Buyer.

d>> of:

er agree the cancellation, under

Buyer that you are cancelling the 3 and 18.1.4.

19. Your Account Cancellation

- 19.1 You may close you details of how to ca
- 19.2 Any outstanding su Listing Fees and T date and your Acco been paid.

ur agreement with Us by <<insert

Us (including, but not limited to, main payable by the original due ed until all sums due to Us have



19.3 If We have done so a refund of certain so You may also be so circumstances:

19.3.1 We have bre remedy the in writing; or

- 19.3.2 We go into over Our ass
- 19.3.3 We change disadvantag
- 19.3.4 We are adv continues for 21.2.5).

20. Our Liability to You

- 20.1 As stated in Clau relationships, or dis
- 20.2 We will be responsi as a result of Our negligence.
- 20.3 Subject to sub-Clau not be liable to yo business, or for any
- 20.4 Nothing in these Todath or personal employees, agent misrepresentation.
- 20.5 Nothing in these Te rights. For more de Citizens Advice Bur

21. Events Outside of Our Co

- 21.1 We will not be liably you where that fail reasonable control. internet service profire, explosion, floor of war, government event that is beyond
- 21.2 If any event describe affect Our performa
 - 21.2.1 We will infor
 - 21.2.2 Our obligation

be entitled to cancel and receive at have not been provided to you. This may apply in the following

Sellers in a material way and fail to eriod>> of you asking Us to do so

ceiver or administrator appointed

erms for Sellers to your material

vent outside of Our control [that period>>] (as under sub-Clause

party to any transactions, other and Sellers.

oss or damage that you may suffer for Sellers or as a result of Our

xtent permissible by law, We will loss of business, interruption to inity.

o limit or exclude Our liability for negligence (including that of Our ; or for fraud or fraudulent

limit or exclude consumers' legal I rights, please refer to your local s Office.

y in performing Our obligations to m any cause that is beyond Our at are not limited to: power failure, ction by third parties, civil unrest, subsidence, acts of terrorism, acts ther natural disaster, or any other

occurs that is likely to adversely ons to you:

onably possible;

for Sellers will be suspended and by will be extended accordingly;



21.2.3 We will infor provide deta necessary;

21.2.4 If the event period>> W refund for af

21.2.5 If the event of the even of the event of the event of the event of the event of the even of the event of the event of the event of the event of the even of the event of the event of the event of the event of the even of the event of the event of the event of the event of the even of the event of the event of the event of the event of the even of the event of the event of the event of the event of the even of the event of the event of the event of the event of the even of the event of the event of the event of the event of the even of the event of the event of the event of the event of the even of the event of the event of the event of the event of the even of the event of the event of the event of the event of the even of the event of the event of the event of the event of the even of the event of the event of the event of the event of the even

Telephone:

Email: <<ins

Post: <<inse

Any refunds Clause 21.2 and in any e cancelled.

22. Communication and Con

22.1 If you wish to con contact Us by telep email address>>, or

22.2 For matters relating
Terms for Sellers, to
by telephone at <-address>>, or by po

22.3 For matters relatin <<insert telephone post at <<insert add

23. Data Protection

23.1 All personal inform held in accordance Data Protection Rec

23.2 For complete detai personal data inclu data is used, the le how to exercise the refer to Our Privacy </insert link to Coo

23.3 As a Seller, you information in the of addresses, and post place to govern you data.] Sellers are, the and you will be re-

outside of Our control is over and mes, or availability of services as

continues for more than <<insert that you may take, e.g. issue a

curs [and continues for more than exercise your right to cancel under y <<insert details of how to cancel lid prefer to contact Us directly to list.

er>>

t of your cancellation under subs soon as is reasonably possible lendar days after your Account is

uestions or complaints, you may ne number>>, by email at <<insert ess>>.

cluding, but not limited to, these to other Sellers, please contact Us er>>, by email at <<insert email.

ase contact Us by telephone at <<insert email address>>, or by levant Clauses above.

will be collected, processed, and EU Regulation 2016/679 General ur rights under the GDPR.

bessing, storage, and retention of the purpose(s) for which personal using it, details of your rights and haring (where applicable), please ivacy Policy>> [and Cookie Policy

and process Buyers' personal or example, buyers' names, email st have your own privacy policy in , and holding of Buyers' personal data controllers under the GDPR with your legal obligations and



protecting Buyers' data of other Use necessary to com transaction, to cor messages from the data for marketing, User's personal dat

23.4 If a Seller and Us a data, and We are something you ha indemnify Us for an in respect of that GDPR can be obtain

24. **Other Important Terms**

- 24.1 We may transfer (a Sellers to a third business). If this d under these Terms these Terms for Se bound by them.
- 24.2 You may not transf for Sellers without 0
- 24.3 If any of the provis invalid or otherwise provision(s) shall be Sellers. The rem enforceable.
- 24.4 No failure or delay k Sellers means that breach of any provi any subsequent bre
- We may revise the 24.5 changes in relevant these Terms for Se set out in sub-Claus

25. Law and Jurisdiction

- 25.1 These Terms and (whether contractual accordance with the
- 25.2 If you are a consur law in your country
- 25.3

You must only use the personal Buyers or Sellers) to the extent communicate about a specific rketplace, and/or to respond to y User to a mailing list, use their etails. You may only use another with their consent.

controllers of any Buyers' personal e incur any expense because of 's personal data, you agree to Us in connection with your actions letails of the requirements of the Commissioner's Office.

and rights under these Terms for n, for example, if We sell Our hed by Us in writing. Your rights ffected and Our obligations under to the third party who will remain

ons and rights under these Terms ssion.

Sellers are found to be unlawful. burt or other authority, that / those the remainder of these Terms for for Sellers shall be valid and

f Our rights under these Terms for right, and no waiver by Us of a Sellers means that We will waive ther provision.

rom time to time in response to ry requirements. If any changes to disadvantage, you may cancel as

lationship between you and Us governed by, and construed in s] [Northern Ireland] [Scotland].

any mandatory provisions of the in Sub-Clause 25.1 above takes o rely on those provisions.

ntroversy, proceedings or claim Terms and Conditions, or the contractual or otherwise) shall be of England, Wales, Scotland, or dency.

25.4 If you are a busine the relationship be associated therewit [non] exclusive jur Ireland] [Scotland].

ning these Terms and Conditions, any matters arising therefrom or otherwise) shall be subject to the of [England & Wales] [Northern